



POWERED BY  DUG

DYNAMICS CON

LIVE

MAY 2024

The text is presented within a large, multi-colored starburst graphic that has a 3D effect. The starburst is primarily blue and purple, with yellow and orange accents. The text 'DYNAMICS CON' and 'LIVE' are in large, bold, yellow letters with a 3D effect and a multi-colored gradient. The text 'POWERED BY' and 'MAY 2024' are in smaller, yellow, sans-serif fonts.



End User Training

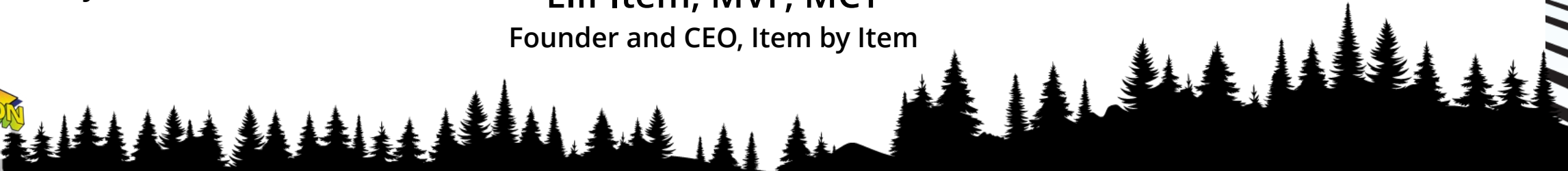
How to Get it Right from Start to Finish



May 16th, 2024

Thursday, 8:00 am

Elif Item, MVP, MCT
Founder and CEO, Item by Item



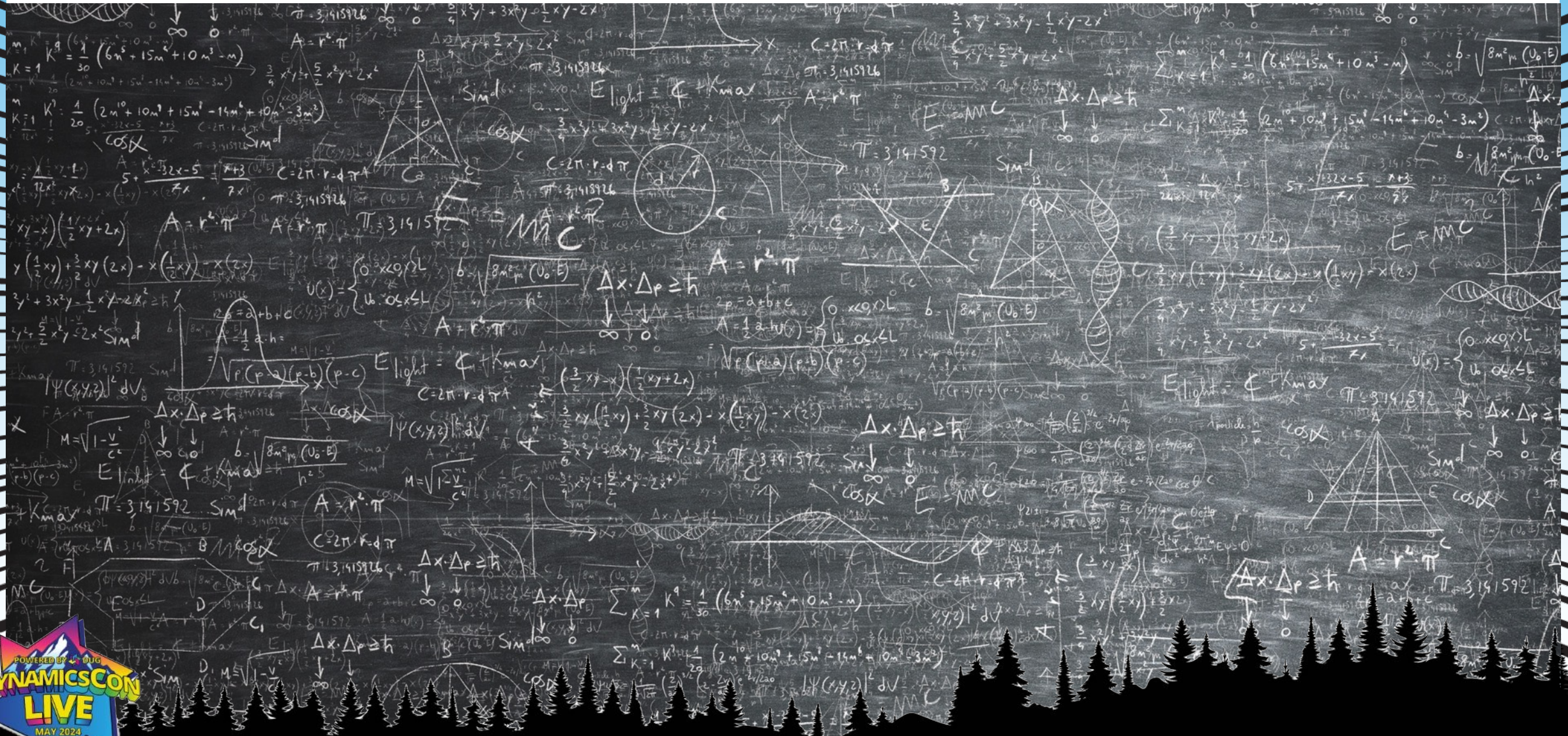
Users Revolt



Legacy Patching



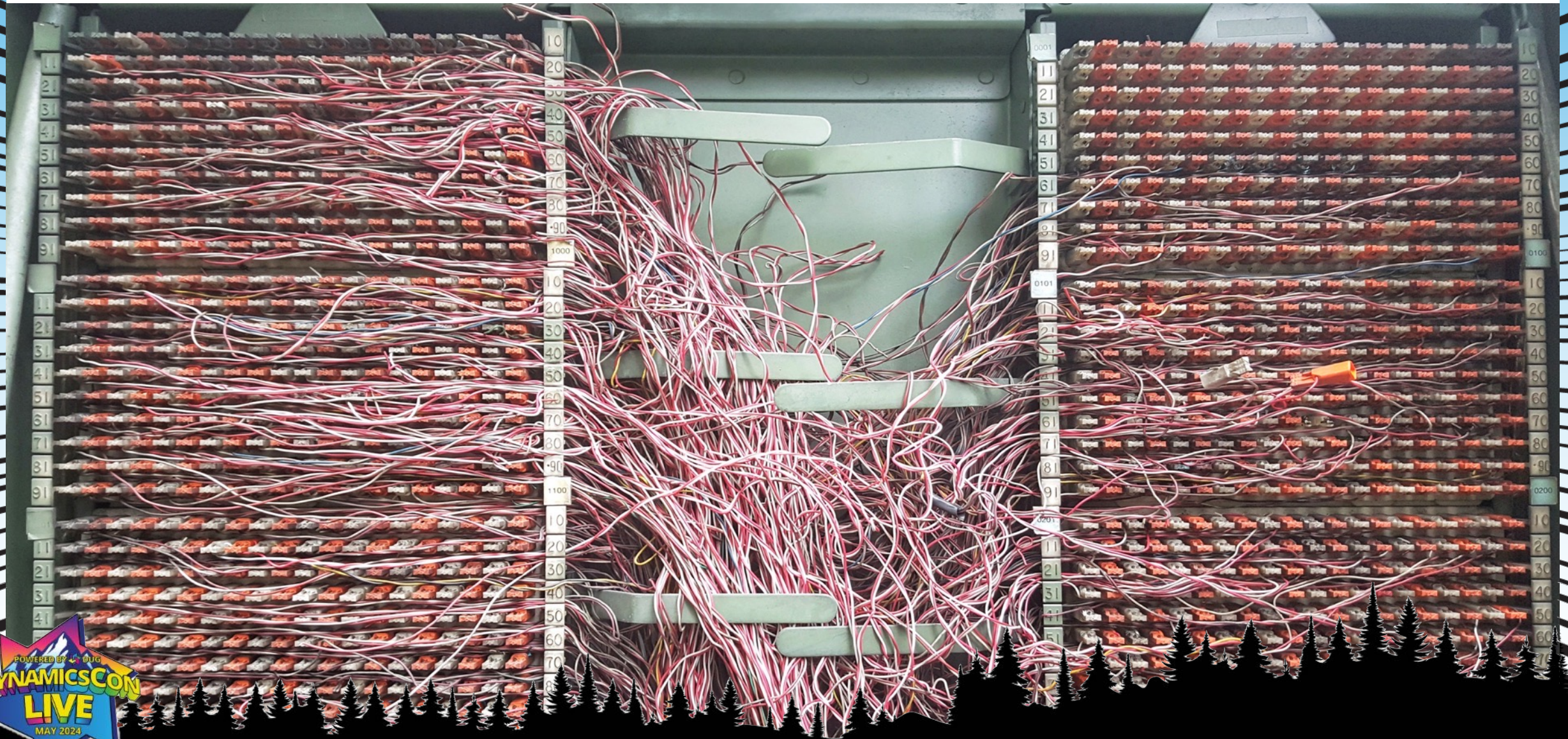
Complex Solution



Unnecessary Customizations



Complicated Integrations



Diagnosis



Solution



Timeline

Project ID: 01234

Task

Task name

Project in

Create F

GO / NO GO

Project Planning

WBS

Resources

Schedule

Costs

Planning finished

Project Execution

Subtask 1

Initiating

Executing

Deliverable

Subtask 2

Initiating

Executing

Deliverable

Project closing

Final ite

Project Prep

Project Start

During Project

Post Go-Live

Week

M T W

100%

78%

100%

80%

80%

75%

0%

22%

34%

100%

40%

0%

9%

40%

0%

0%

0%

0%



Project Preparation

Project
Prep

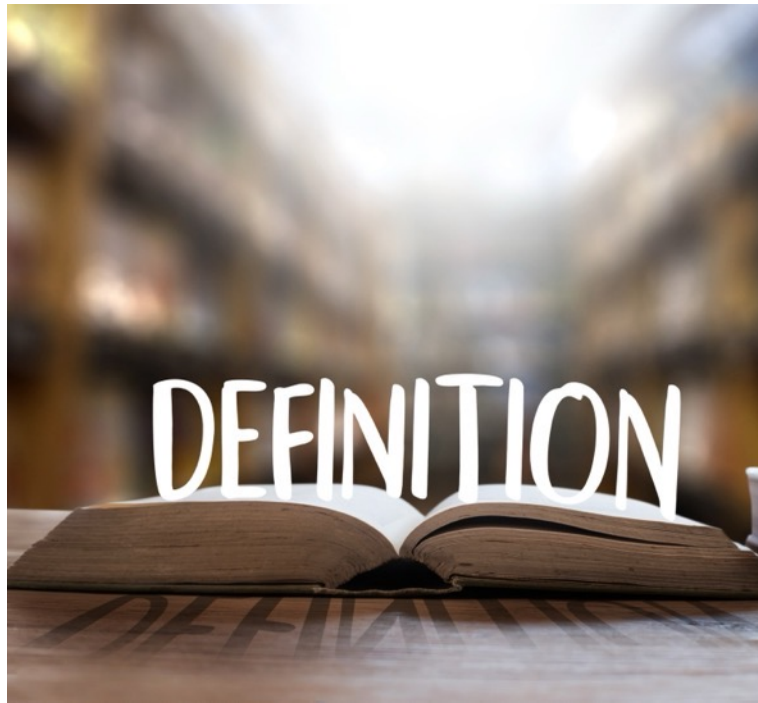
Project
Start

During
Project

Post
Go-Live



Project scope and objectives review



Terminology and concept training



Introduction to D365 training



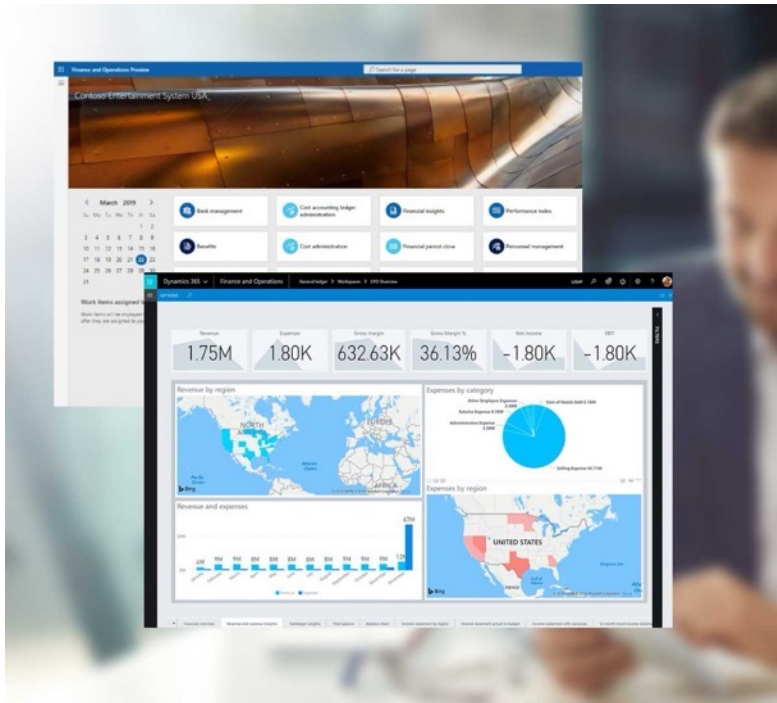
Project Start

Project
Prep

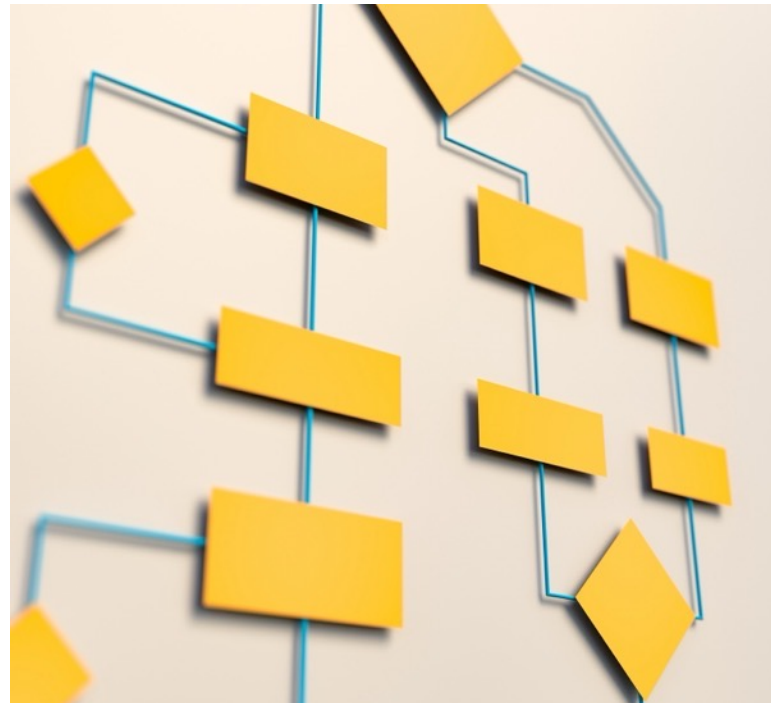
Project
Start

During
Project

Post
Go-Live



D365 product training



Business process education



ISV solution training



During Project

Project
Prep

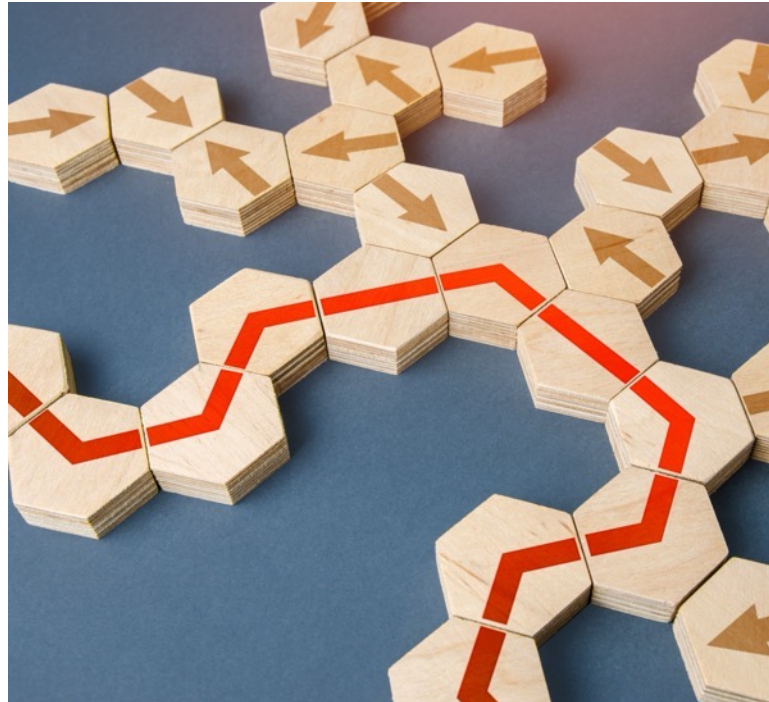
Project
Start

During
Project

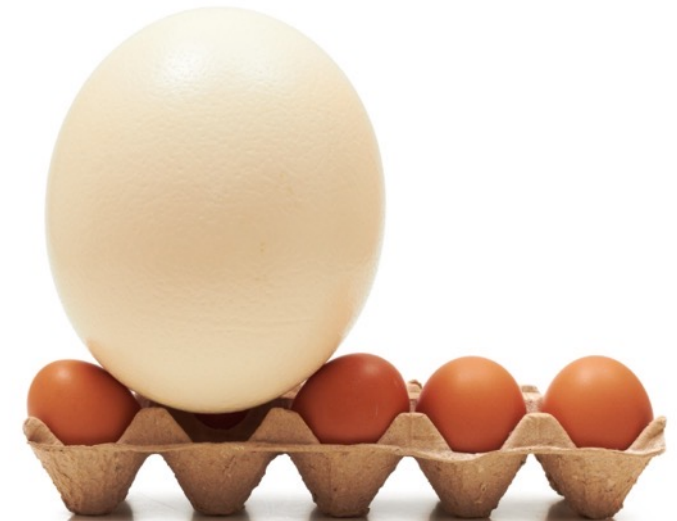
Post
Go-Live



New user training plan



Standard with deviations



Repeatable training materials



Post Go-Live

Project
Prep

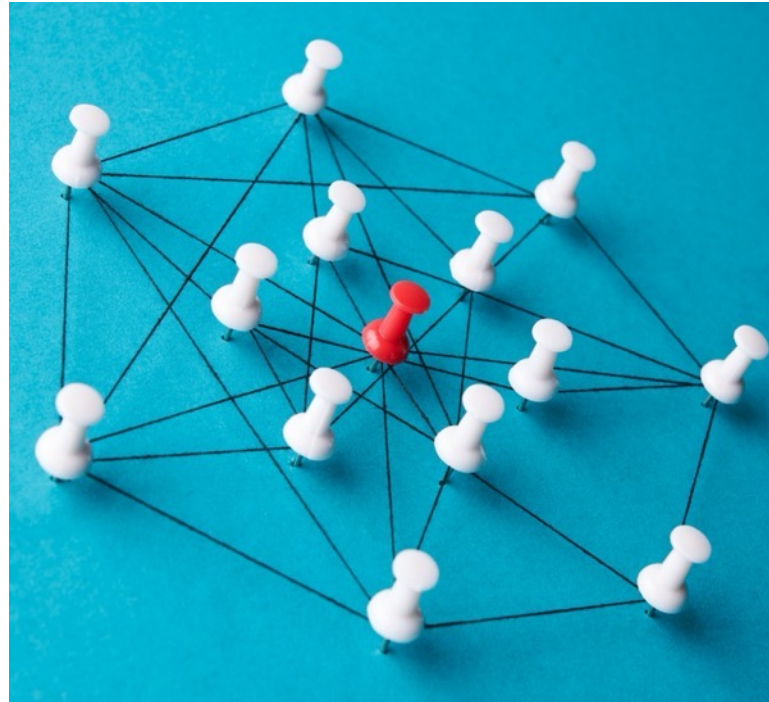
Project
Start

During
Project

Post
Go-Live



New employee onboarding



Cross-functional training



Continuous learning



Summary

Training



QUESTIONS?



Elif Item
President, Item by Item

Visit www.itembyitem.co

E-Mail elif@itembyitem.co

Connect LinkedIn [elifitem](https://www.linkedin.com/company/elifitem)