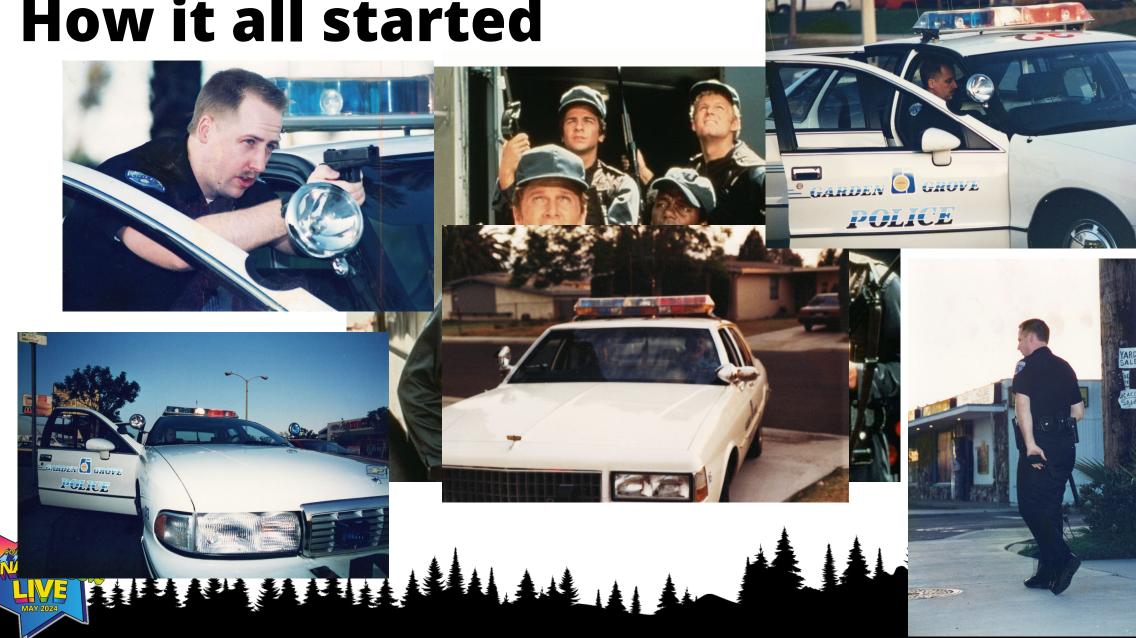


Being a First Responder in Business





Your Presenter

Dan Edwards, CPA

Retired Garden Grove Police Officer (33 years)

- Patrol Officer
- Field Training Officer
- Gang Suppression Unit

- Bike Patrol Officer Team Leader
- Background Investigator

Managing Director Crowe LLP

• Microsoft Certified Professional

Adjunct Professor of Business @ Vanguard University

Master of Arts in Management & Leadership from Liberty University



This presentation is dedicated to all the names on these walls



National Police Week

 In 1962, President John F. Kennedy signed a proclamation which designated May 15 as Peace Officers Memorial Day

But how does this apply to me???





We need DynamicsCon Superheroes to be our First Responders



What can we learn from First Responders??





Session Objectives

Attendees will recognize how key approaches of first responders can be used in the business world

Attendees will be able to recognize ways they can approach critical situations in their job

Attendees will be able to strategize different approaches to help manage their day-to-day business tasks

Let's look at 10 areas where we can learn from first responders



















Bonus

item

Recap

- Training, training, training
- Partners matter
- Guidelines are important
- Briefing & debriefing
- Having a plan is critical
- No such thing as routine

- A boring day can change QUICKLY
- Communication is critical
- Documentation is key
- Little things can make a big difference
- Times change

Summary

- While a first responder's job is unique, there are many common skills and practices that we can use in our business lives.
- Your role as a business first responder is critical to your organization's success.
- Being a first responder in business requires a combination of many skills and techniques to effectively respond to the ever-changing business landscape.

Thank you

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