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### Build Intelligent Copilots with your Microsoft Dynamics GP data

Presented by: Mariano Gomez Bent



# Agenda

- Introduction
- Learning objectives and expectations
- Introduction to Microsoft Copilot Studio
- Understanding the solution components

- Walkthrough Demo
- Q&A

## Introduction

### Mariano Gomez Bent

- 25 years in the MS channel
- CTO at Mekorma, Inc.
- 16x Microsoft Biz Apps MVP
  - Dynamics GP
  - Power Platform
- Microsoft Certified Trainer
- International speaker and blogger
- Father of 5





# Learning objectives and expectations

### <u>Objectives</u>

1. Combine the power of Microsoft Copilot Studio, Power Automate to create a Copilot-like experience for Dynamics GP

- 2. Understand how to use various Power Automate connectors to
- Understand now to use various Power Automate connectors to orchestrate workflow processes around Dynamics GP
   Use Large Language Models (LLM) and Generative Pretrained Transformer (GPT) to create conversational experiences with Microsoft Dynamics GP

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# Learning objectives and expectations (continued)

### Some assumptions:

1. Working knowledge or familiarity with Microsoft Dynamics GP and its architecture

- Basic understanding of Power Platform
   Have heard of or played with ChatGPT, Azure AI, or any other similar LLM

# Learning objectives and expectations (continued)

### <u>In turn:</u>

- You don't have to see me coding or building anything
   We will walk through an implemented Demo to spark ideas
   The intent is not to show best practices, but to be practical so you can go back and try these things at home without fear

# Introduction to Microsoft Copilot Studio

Low-code tool to customize Copilot for M365 and build standalone copilots

- Capabilities of Power Virtual Agents are now part of Copilot Studio
- With Copilot Studio, you can easily design, test, and publish copilots that suit your specific needs for internal or external scenarios across your industry, department, or role
- Free trial

<u>https://www.microsoft.com/en-us/microsoft-copilot/mi</u>

# **DEMO WALKTHROUGH**

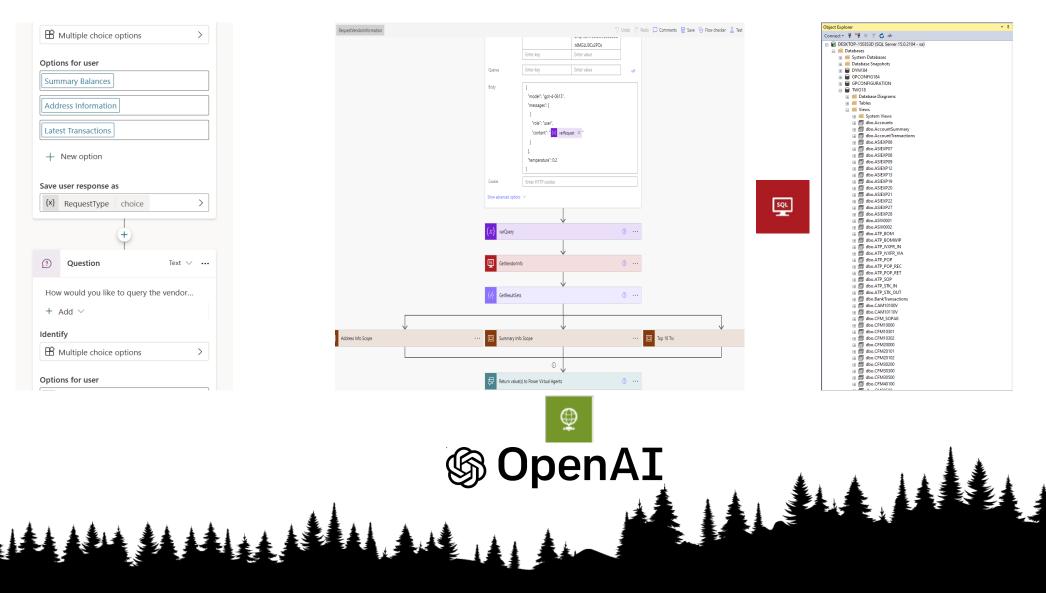
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**MAY 2024** 

### **Copilot Studio**



### SQL Server



# Some takeaways

- Prompt engineering is a thing.
- Microsoft Dynamics GP is more than just the UI. You can use Copilot Studio to provide rich interactions with the application

• GPT-4 is an awesome generative language engine



### Resources

### Download the Bot Building Handbook <u>https://aka.ms/PVAPlaybook</u>

- Download the Implementation Guide
   <u>https://aka.ms/copilotimplementationguide</u>
- Copilot Studio in a Day (self-paced)
   <u>https://aka.ms/CSIADStudent</u>
- Copilot Studio Wave 1 features
   <u>https://learn.microsoft.com/en-us/power-platform/release-plan/2024wave1/microsoft-copilot-studio/</u>



