

Automate End User Training & Support for Microsoft Office 365, Teams & SharePoint

Ensure that your users always have the answers they need wherever they are!



VisualSP®

visualsp.com

In-context | On-demand
Just-in-Time Learning®

BENEFITS

Built for You to easily support your employees

- ✓ Reduce support tickets.
- ✓ Instant contextual microlearning for users.
- ✓ Communicate your company messages by adding your own custom items.
- ✓ Speed up the on-boarding process with our Just-in-Time Learning®.

FEATURES



In-Context Learning within the Web Browser

Training and help in the context of where your users are working.



Essential Training within Microsoft Teams

Complete access to hundreds of Microsoft 365 training assets through VisualSP.



Interactive Walkthroughs

Give your users their very own on-demand personal coach, guiding them step by step.



Pop-Up Videos

Show instructional videos directly on top of the user's own environment.



Inline Help

Provide on-demand information and help for elements on your pages.



Alerts and Notifications

Ensure your users see important communications by using splash screens on top of their application.



Announcement Banners

Display updates at the top or bottom of any Microsoft 365 application to ensure that they are never missed.



Full Usage Analytics Reporting

Get in-depth usage report about how employees are utilizing help items.

See how VisualSP helps organizations successfully support and train Microsoft 365, Teams and SharePoint (online and on-prem) users by providing them Just-in-Time Learning® and help in the context of their work.

➤ [SEE IT IN ACTION](#)

COMPANIES THAT USE OUR PRODUCTS



TESTIMONIALS



Dan Holme
Director of SharePoint / Microsoft

"VisualSP has really got this idea nailed and has taken the extraordinary library of video snippets and added them in-context."



Bruce Rawles
Web & Intranet Support, / University of Colorado Denver

"Your VisualSP Help System is in place and working great!"



David Webster
Modine Manufacturing

"Modine is very happy with the VisualSP system. We have been able to set baseline knowledge in our organization for both business users and IT."