A DYNAMICSCON PRESENTATION

POWERED BY

DYNAMICS GP

MARCH 2023

DYNAMICSCON.COM

A Year in the Life of a GP System Administrator

David Laster

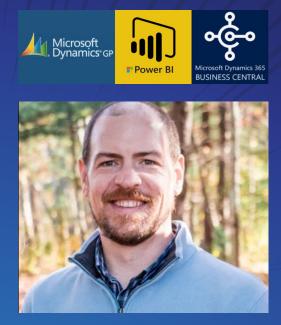


David Laster

Dynamics GP - Business Central - Power BI Enthusiast

- More than 20 years of Accounting and Dynamics GP Implementation, Installation, Upgrade, Training and Support Experience
- Familiar with each of the past 20 releases of Dynamics GP
- Completed well over 350+ upgrades / installations / implementations
- Author Management Reporter for MS Dynamics GP (Accolade Publications)
- Power BI Change Agent at our own company and with our customers
- Developed Security Analyzer Dashboard for Dynamics GP
- Developed Bad Data Detector Dashboard for Dynamics GP
- Developed What's New Dashboard for Dynamics GP
- Managing GP-to-Business Central Cloud Migrations
- Managing Bullhorn One-to-Dynamics GP and Business Central **Connectors and Automation**
- Love to dig in and help end users!

icrosoft



Advanced Credentialed Professional Microsoft Dynamics GF **Dynamics Credentialed Profession** Core Financials Setup and Functionality Aicrosoft Dynamics GP Dynamics Credentialed Professional Core Installation and Configuration Microsoft Dynamics GP **Dynamics Credentialed Professiona** Core Distribution osoft Dynamics GP

Microsoft

DYNAMICS 365 BUSINESS CENTRAL UNCTIONAL CONSULTAN ASSOCIATE

 $\star\star$

DLaster@Gravoc.com **Director | Software Solutions** LinkedIn: www.linkedin.com/in/david-laster-37b556a Website: https://www.gravoc.com



11 Most Common GP Sys Admin Tasks

Break/Fix Support & Troubleshooting	Database Backup/Restore	Users & Security Administration	Dynamics GP Product Updates	New GP Company Database
Reports & Forms Maintenance	Management Reporter	GP Installations	ISV Installations	Integration Services & Applications
Microsoft		Process Documentation/ Training		Powereb by % dus Development dus Development dus Development dus Development dus Development dus Development dus

GP System Administrator Log



- OneNote is AMAZING for this as a repository
- Screenshots / Emails
- SOWs / Correspondence
- Issues / Support / Resolution
- Key Contacts / SMEs
- System Audit Documentation
- Errors / Check-ins / Audits
- GP Power BI Reporting for Administrators GP What's New GP Intelligent Administrator GP Security Analyzer GP Bad Data Detector





Power Bl



Break/Fix Support & Troubleshooting



Oh \$%!+ It's Broken. Now What?

- Triage the situation
- Find out what happened
- Screenshots, eye-witness accounts

OK Delete

Actions

by User ID

User ID

File

View: All Users: by User ID.

File

 \sim

Company

GraVoc Associates, Inc

Microsoft Dynamics GP

Microsoft Dynamics GP 👻

User and Company

User Date

Maintenance

SmartList

SmartView

Reminders

Process Monitor

User Preferences

Print Setup...

Print...

Report Processing Status

Task List

Edit

Tools

Help Add

Help

Note

Date

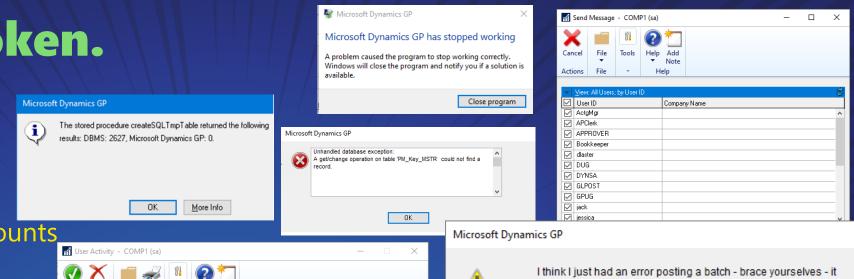
C + Administration + Administration

Ctrl+P

10/2/2021

- Check Process Monitor
- Monitor User Activity
- Determine severity
- Verify there is an issue
- Elicit workaround options
- Stop work in Dynamics GP???
- Check for backups / hourly logging status
- Take a full backup
- Restore to TEST or DEV environment
- Contact Partner / Start Googling
- Contact Microsoft / CustomerSource

Microsoft



Client Type

Transactions 🔹 Inquiry 👻 Reports 👻 Cards 👻 😰 🛕

12:33:52 PM Desktop

Administration

Reconcile

Check Links Clear Data

Advanced Security

U.S. Payroll Updates

Deferral Check Links

FSS Check Links

Utilities

SOL

Backup

Restore

Export Data

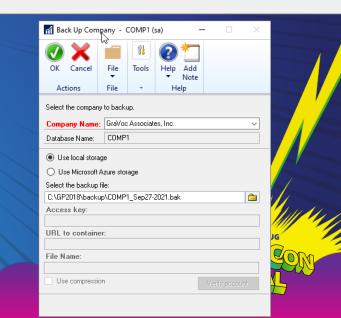
System



Backup Company

I think I just had an error posting a batch - brace yourselves - it might be bad. Please pause working or better yet LOG OUT while we get this cryptic message figured out. -Dave

OK





Database Backups and Restores

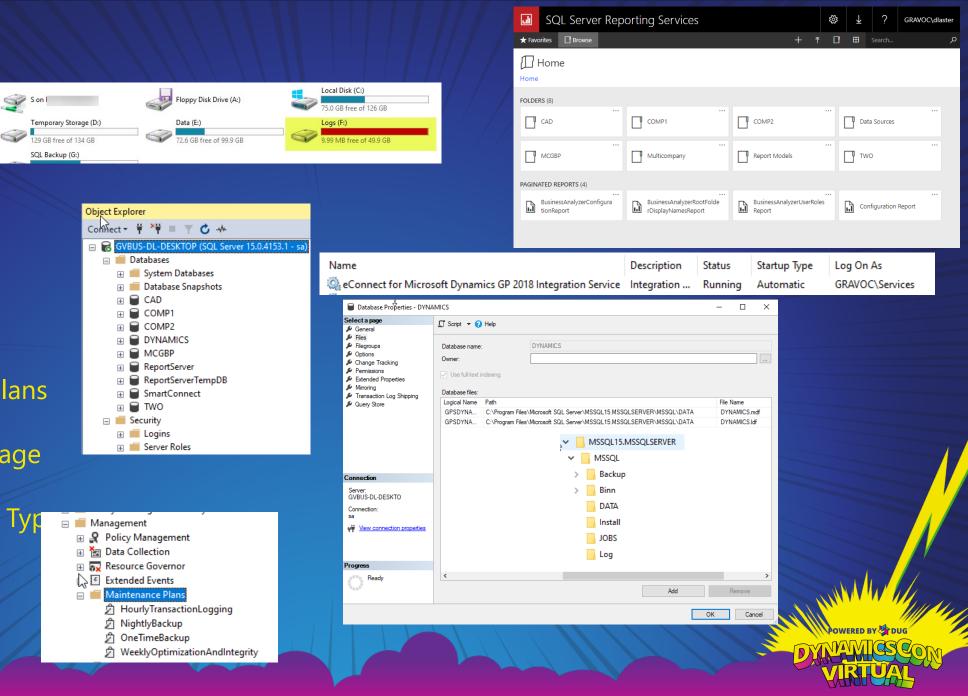


SQL Server

- Databases
- *.mdf / *.ldf
- SSRS
- Subscriptions
- *.rdl
- Disk space
- Services accounts
- Maintenance Plans
- Disaster Recovery Plans
- Redundancy
- Local / Off-site storage
- *.bak / *.trn
- Permissions & User Typ

Microsoft

- Alerts
- Uptime





Users & Security Administration





Dynamics GP User Maintenance

- Create new GP and MR users
- Follow onboarding checklist
- Adjust permissions for existing users
- Create and modify Roles and Tasks
- Deal with Auditors!
- Segregate Duties among users
- Verify changes
- SQL & Reporting users / access
- Network & Database Security
- ISVs / SME / Partner users •

crosoft



If User Setup - COMP1 (sa) Image: Save Clear Delete Copy Summary Save Clear Delete Copy Summary Additional User ID User ID User ID GPUG SUMMIT Dass D Web Clear user only (no SQL Server Account) SQL Server Account GPUG	User Type Ful Home Page Role Pagroll View for Human Resources A SQL Server Ioan account is not		I User Access Setup - COMP1 (sa) Solution OK Access File Print File Comparison File Users: Locade Inactive Users: Users: Actiong (Active) APDEnt (Active) APDEnt (Active) Bookkeeper (Active) dester (Active)	Note Help Find by Company Name	e Name Access
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ers	Alternate/Modified Forms and Reports - COMP1 (′s − □ ×	Security Reports - COMP1	(sa)	- [
S	Internate would be round and	Same Carlos Carl	Clear Email Actions File Print Security Task Setup Security Task Setup Security Role Setup Security Role Assignment Security Role Assignment User Security Operations Advanced Financial Report Security	Tools Help Add Note Help Add Email or Print List	
OK Cancel Additional File Tools Help Actions Additional File - Help	Select: Alternate/Modified Forms and Reports List: Display Selected	✓ Change All	Alternate/Modified Forms and Repo	dts Setup	
Security Access Enter or select the user whose security settings (roles, tasks, and company access) you want to copy. Copying replaces any existing security settings for the user you are copying to. Copy From: User ID: Jack DUser Name: Home Page and Area Pages	a ⊂ Company Financial Pinventory Pi ⊂ Payroll G Sales a Sales a System		New Modify	Print Eccel Word Stop Publish Expensionport	t Additional File
Select which settings you want to copy and then enter or select the user whose settings you are copying to. ✓ Home Page Role ✓ Home Page Content ✓ Area Pages Copy From: User ID: jack User ID: jack User ID: jack Copy To:			Clections Management Collections Management Company FieldSenice FieldSenice FieldSects Human Resources FieldSects Human Resources Payroll Popt Accounting Popt Accounting Popt Accounting Sates	No GP Security <u>Sm</u> 7	artlists??
User ID: GPUG User Name: GPUG SUMMIT				•	
				-	

GP Security Analyzer

DynamicsCon – Spring 2021



Security Analyzer	Sec Det	urity ails	Dist	inct	User- Assign		Role Co	ompare	User C	ompare
Inquiry	Se	tup	Mainte	enance	En	try	Utilii	ties		te and nove
Reconcile	SO Fina	D - ncial	SO Paya	D - ables	SO Receiv		SOI Purch		SOD - Sales Order Processing	
	OD - entory		Bank	Ta	Admin isk iments		- New urity	Auc Mod Sec	ified	

aders all want safeguards around their financial systems, but Dynamics GP security is difficult to understand, and challenging to manage, at best. This session will cover an endless amount of information about GP Security, setup, history/current state, gotchas, tips, etc. And because seeing is believing, I will share with GP users how Power BI is being used by administrators, audit and assurance teams to demonstrate access control and mitigation of risk within Dynamics GP Show more

https://www.youtube.com/watch?app=desktop&v=vqhc38D5pMs

Microsoft

https://www.gravoc.com/gp-security-analyzer/



GP Security Analyzer

The easiest and the most powerfully visual way to understand Dynamics GP Security. 22 dashboards of Dynamics GP Security Analysis Bliss!



Dynamics GP Product Updates



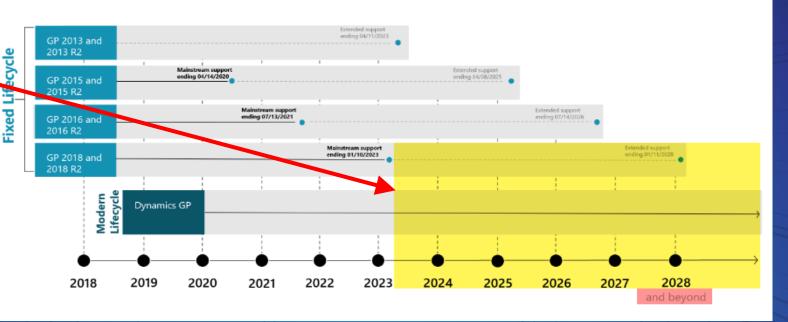


Modern Lifecycle

Dynamics GP versions governed by Fixed and Modern Lifecycle

WE ARE HERE!

DynamicsCon March, 2023



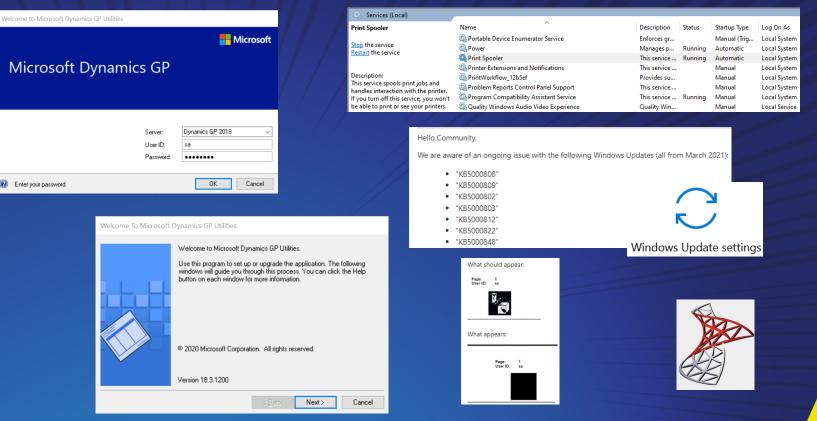
https://docs.microsoft.com/en-us/dynamics-gp/terms/lifecycle

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Dynamics GP Updates

- Modern Lifecycle
- Major Version Upgrade
- Windows Server Updates
- SQL Server Updates
- Windows Desktop Updates
- Windows Security Updates
- System Audit
- ISV Compatibility
- New Features
- Compliance Updates
- Modern Authentication

icrosoft



https://community.dynamics.com/gp/b/dynamicsgp/posts/black-boxes-and-dynamics-gp-report-writer https://docs.microsoft.com/en-us/sql/database-engine/install-windows/latest-updates-for-microsoft-sql-server?view=sql-server/ver15 https://community.dynamics.com/gp/b/dynamicsgp/posts/the-exciting-future-of-microsoft-dynamics-gp---lifecycle-update https://community.dynamics.com/gp/b/dynamicsgp/posts/what-does-modern-lifecycle-mean-for-microsoft-dynamics-gp https://community.dynamics.com/gp/b/dynamicsgp/posts/dynamics-gp-18-5-upgrade-planning---let-s-get-started https://community.dynamics.com/gp/b/dynamicsgp/posts/dynamics-gp-and-modern-authentication https://community.dynamics.com/gp/b/dynamicsgp/posts/microsoft-dynamics-gp-2022-upgrade-blog-series-schedule https://learn.microsoft.com/en-us/dynamics-gp/payroll/us-year-end DynamicsCon – Fall 2021 https://www.youtube.com/watch?v=NfCQICPVGXo

DynamicsCon September 2021 - Dynamics GP

Stack the Deck for Success on Your Next Dynamics GP Upgrade!



↑ Subscribed ∨



New Dynamics GP Company





New Dynamics GP Company

- Company ID / Name
- Database Pathname
- SSRS Reports
- Add to backup plan
- Users / Security
- Currency / Fiscal Periods
- Modules to be used
- Setup requirements / methods
- ISV products needed
- Add to Management Reporter / Users
- Data migration
- Testing
- DEV & PROD
- Integrations / Customizations
- Go-Live timing, process
 Microsoft

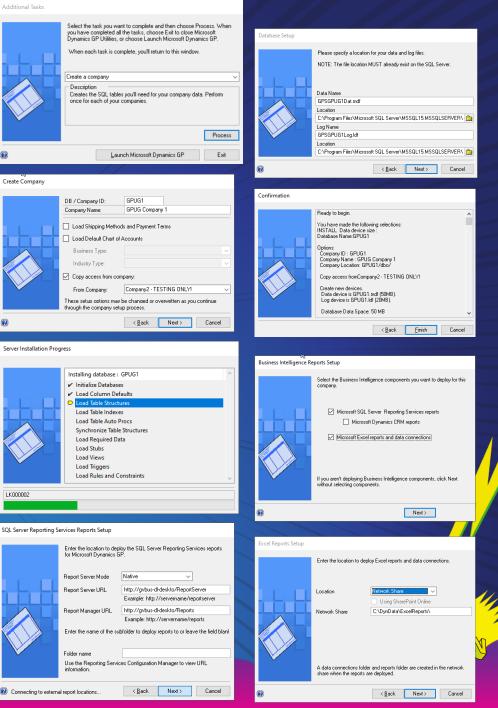


3.08 Item Classes

4.01

4.02

4.00 Customizations and Modifications





Reports & Forms Maintenance





Reports and Forms Modifications

- Reports.dic
- Forms.dic
- ???.dic
- Package *.pkg
- Customization Maintenance
- Edit Launch File / Dynamics.SET

Reporting Tools Setup

*.VBA customizations

	DYNAMICS - Notepad
	File Edit Format View Help
	Windows
	:C:GP2018/Dynamics.dic
	:C:DYNDATA/ReportsAndForms/FORMS.DIC
	:C:DYNDATA/ReportsAndForms/REPORTS.DIC
	:C:GP2018/fam.dic
	:C:GP2018/Data/F309.DIC
	:C:GP2018/Data/R309.DIC
	:C:GP2018/SrvcAdv.DIC
	:C:GP2018/Data/FRMS949.DIC
	:C:GP2018/Data/RPTS949.DIC
	:C:GP2018/IFund.dic
	:C:GP2018/Data/1042FORM.DIC
	:C:GP2018/Data/1042RPTS.DIC
ĭ	crosoft
	CIUSUIL

\\GPServer\DynDa	ta\ReportsAndForms		
Name	Date modified	Туре	Size
FORMS.DIC	9/26/2021 4:41 PM	DIC File	18,602 KB
REPORTS.DIC	9/26/2021 6:03 PM	DIC File	18,674 KB

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Save Clear Dele	te Write Attach Letters♥	All-in-One View	File Available Reports File	•	Tools Tools	Help Add Note Help	
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Name	New						
Short Name	New			Class ID			
	New			Priority	None	~	

Administration			Customiza
Setup			📮 E <u>x</u> port
Setup Checklist Workflow for Sharepoint Security Tasks Security Roles Alternate/Modified Forms and Reports OData User User Classes	OK File Actions File	File - COMP1 (sa) - X	Name 1096 Forr 1099 Lase CoAttach 109 Detail Tax 100 Detail Tax 100 PM Trans
User Access User Security	Launch File:	C:\GP2018\Dynamics.set	POP Pure
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Currency Exchange Table	414 949	Human Resources FieldService	Reprint C
Multicurrency Access Euro Relationships	1,042	Interfund Management Revenue Expense Deferrals	SOP Blan
Registration Business Alerts Organizational Structure Intercompany	Dictionary Locati	ion ID: Windows ~	ease SOP Blan ease SOP Blan ease SOP Blan
Language Payroll Tax	Dictionary Locati Application	C:\GP2018\Dynamics.dic	SOP Blan
Human Resources Preferences Workflow Setup Process Server	Forms Reports	C:\DynData\ReportsAndForms\F0RMS.DIC	SOP Blan
Edit Launch File			

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import			
	Туре	Product	
orm	Modified Report	Microsoft Dynamics GP	
aser Miscellaneous	Modified Report	Microsoft Dynamics GP	
ichManagement	Modified Form	Microsoft Dynamics GP	
Tax Report	Modified Report	Microsoft Dynamics GP	
al Payments Posting Journal	Modified Report	Microsoft Dynamics GP	
ansaction Posting Journal	Modified Report	Microsoft Dynamics GP	
urchase Order Blank Form	Modified Report	Microsoft Dynamics GP	
nvoice_Entry	Modified Form	Microsoft Dynamics GP	
O_Entry	Modified Form	Microsoft Dynamics GP	
leceivings_Entry	Modified Form	Microsoft Dynamics GP	
t Check Remittance	Modified Report	Microsoft Dynamics GP	
atement On Blank Paper	Modified Report	Microsoft Dynamics GP	
lank History Invoice Form	Modified Report	Microsoft Dynamics GP	
lank History Return Form	Modified Report	Microsoft Dynamics GP	
lank Invoice Form	Modified Report	Microsoft Dynamics GP	
lank Order Form	Modified Report	Microsoft Dynamics GP	
lank Packing Slip Form	Modified Report	Microsoft Dynamics GP	
lank Picking Ticket Order Entered	Modified Report	Microsoft Dynamics GP	
lank Quote Form	Modified Report	Microsoft Dynamics GP	
lank Return Form	Modified Report	Microsoft Dynamics GP	
alance Summary	Modified Report	Microsoft Dynamics GP	



Management Reporter



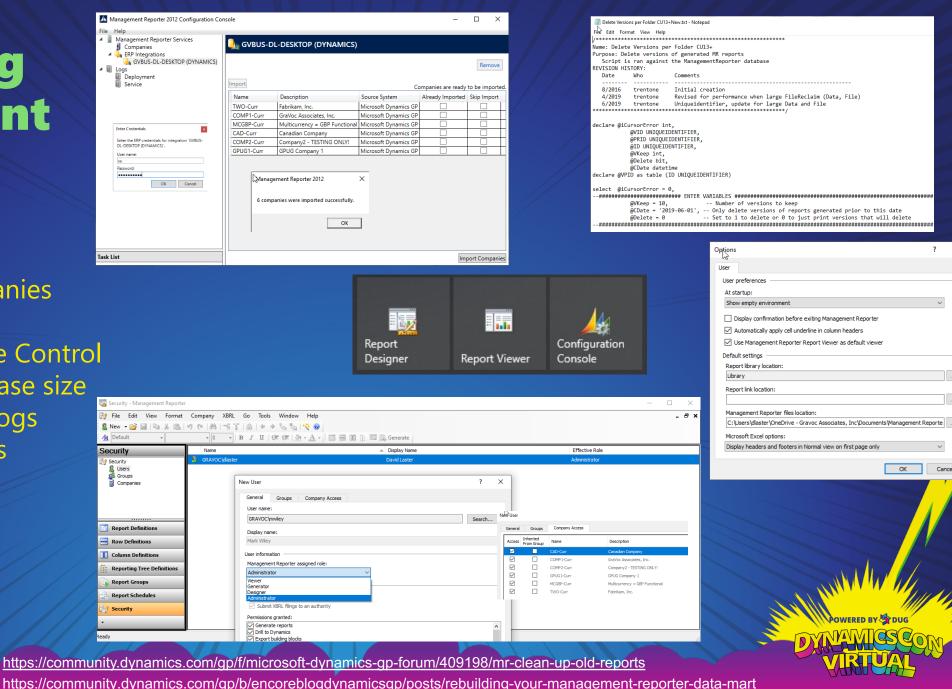


Maintaining Management Reporter

- Add new users
- Add new GP Companies
- Rebuild Data Mart
- Reconfigure Change Control
- Maintain MR Database size
- Monitor MR Error Logs

Microsoft

Back up MR Reports



×



GP Installations & Configurations





Workstation Installations

- Installation Media
- **Registration Keys**
- **Dynamics GP / MR** •
- Service pack level •
- **ISV** products •
- Permissions / Passwords •
- Compatibility •
- Server name / connection • string

licrosoft

- Shared Dictionary Resources •
- Dex.ini 0
- Dynamics.set
- Service Accounts

Microsoft Dynamics GP X	Microsoft Dynamics GP X
Install Program You can begin the installation.	Installation Complete The installation is complete.
Click Install to install. Click Back to review or change settings. Click Cancel to exit.	
<< Back Install Cancel	<< Back Next >> Exit

This PC

SUMMIT 2021 > HotTipsForGPAdministration > VersionControl Status

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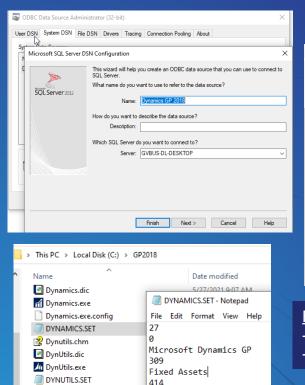
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Name
📕 0. Reg Keys and Notes
📕 1. GP Media
2. GP Service Packs
📕 3. Int Mgr Extras
📒 4. Management Reporter
🧧 5a. ISV-eOne Extender
📒 5b. ISV-eOne SmartConnect
5c. ISV-eOne SmartView
📒 5d. ISV-Mekorma MICR
📒 5e. ISV-Binary Stream MEM
📙 5f. ISV-Infinia
5g. ISV-Winthrop GP Power Tools
📜 5h. ISV-Greenshades
📒 5i. ISV-Avalara Avatax
📒 5j. ISV-Blue Moon
6. Customizations
7. Integrations
98. MSSQL 2019
📜 99. MSSQL Extras

\\GPServer\DynDat	ta\ReportsAndForms		
Name	Date modified	Туре	Size
FORMS.DIC	9/26/2021 4:41 PM	DIC File	18,602 KB
REPORTS.DIC	9/26/2021 6:03 PM	DIC File	18,674 KB



Human Resources

949 FieldService

This PC \rightarrow Local Disk (C:) \rightarrow GP2018 \rightarrow Data	Cex.ini - Notepad
Name Letters Decini Decini Decini Decini Decini Decini DrVNFIB.txt PPTools_sa_COMP1.log PS00100.dat PS00101.dat PS00101.dat	<pre>File Edit Format View Help [[General] SQLLogSQLStmt=FALSE SQLLogQDBCMessages=FALSE SQLDQDBCMessages=FALSE SQLRprtsTimeout=0 ReportViewMode=0 Initial=FALSE Synchronize=FALSE Synchronize=FALSE DynHelpPath=C:\GP2018\ DataLogIstalDydDate=TRUE DynHelpPath=C:\GP2018\Data\Letters\WordIntegration.dot Letters Directory=C:\GP2018\Data\Letters\WordIntegration.dot Letters Directory=C:\GP2018\Data\Letters\ Workstation=VHINDOWS Workstation=VHINDOWS Workstation=RUE BIInterface=NoLoad Pathname=DYNAMICS/dbo/ FileHandLer=SQL SQLQueryTimeout=0 SQLPcorSimeout=0 DPSInstance=1 BuildSQLMessages=FALSE OLEPath=C:\GP2018\Data\ ReportDictionaryPath=C:\GP2018\Data\ SQLLastDataSource=Dynamics GP 2018</pre>
or RDP Servers:	

For R - EnableServerDropDown=FALSE - DefaultLastUser=FALSE

http://dynamicsconfessions.blogspot.com/2014/02/dexini-switches-my-complete-list.html

😭 EBM.chm

😭 EFD.chm

ECM2547.DIC



ISV Installations



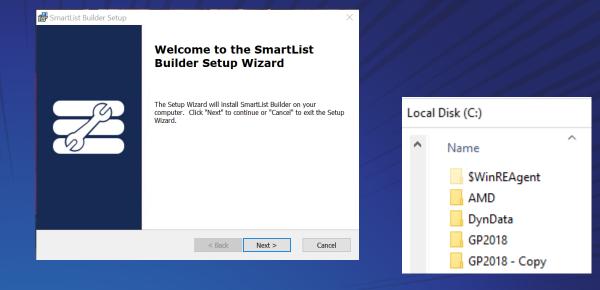


Installing Add-On Products

- ISV dexterity
- ISV non-dexterity
- Infrastructure
- Cost / Updates
- Media and Registration Keys
- Backups
- Risk
- Timing
- Purpose
- Users / Consumers / Security
- Priority / Importance
- INSTRUCTIONS!

licrosoft

Partner Support & Guidance



earch Results in SQLBackups V 0 2 .bak				
Name	Date modified	Туре	Size	
COMP2_backup_2021_09_30_192342_6956220.bak	9/30/2021 7:23 PM	BAK File	51,268 KB	
ReportServerTempDB_backup_2021_09_30_192342_6946212.bak	9/30/2021 7:23 PM	BAK File	692 KB	
ReportServer_backup_2021_09_30_192342_6946212.bak	9/30/2021 7:23 PM	BAK File	110,776 KB	
SmartConnect_backup_2021_09_30_192342_6936203.bak	9/30/2021 7:23 PM	BAK File	4,512 KB	
TWO_backup_2021_09_30_192342_6936203.bak	9/30/2021 7:23 PM	BAK File	144,812 KB	
MCGBP_backup_2021_09_30_192342_6926193.bak	9/30/2021 7:23 PM	BAK File	113,944 KB	
COMP1_backup_2021_09_30_192342_6926193.bak	9/30/2021 7:23 PM	BAK File	152,660 KB	
CAD_backup_2021_09_30_192342_6916185.bak	9/30/2021 7:23 PM	BAK File	87,356 KB	
DYNAMICS_backup_2021_09_30_192342_6916185.bak	9/30/2021 7:23 PM	BAK File	61,056 KB	
msdb_backup_2021_09_30_192342_6906175.bak	9/30/2021 7:23 PM	BAK File	3,564 KB	
model_backup_2021_09_30_192342_6896165.bak	9/30/2021 7:23 PM	BAK File	460 KB	
📄 master_backup_2021_09_30_192342_6886155.bak	9/30/2021 7:23 PM	BAK File	856 KB	

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Search Results in SOI Backups





Integration Services & Applications





Integrations to/from Dynamics GP

- System Audit / Integration Doc
- Methods of import
- Timing of import
- File Types
- Data Source location
- Destination
- Permissions
- Error Handling & Reporting



D.				SmartConnect	
Map Setup Maintenance Lo	ogs Admin Help				
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Management Maps Real Time Schedules Console Data Sources	Process Open Create Refresh Delete Duplicate Run Map	Activity Map Logs			
Lists					
Enter text to search Drag a column header here to group by th	Find Clear				
		Group	Data Source	Destination	
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တ Map Setup			
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Map ID	PAYABLESTRANSACTIO	N 🔤	
Map Description	Excel AP Transaction Ir	nport	
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✓ Use Log			
Log Errors		Log Successes	
Log Error Source Data		Log Xml	
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Map Pre Tasks Tasks that run before the Map Data Checks Document Tasks Tasks that run before the Tasks that run if the docu Map Post Tasks Tasks that run if the map Tasks that run if the map	





Process Documentation / Training





Process Documentation

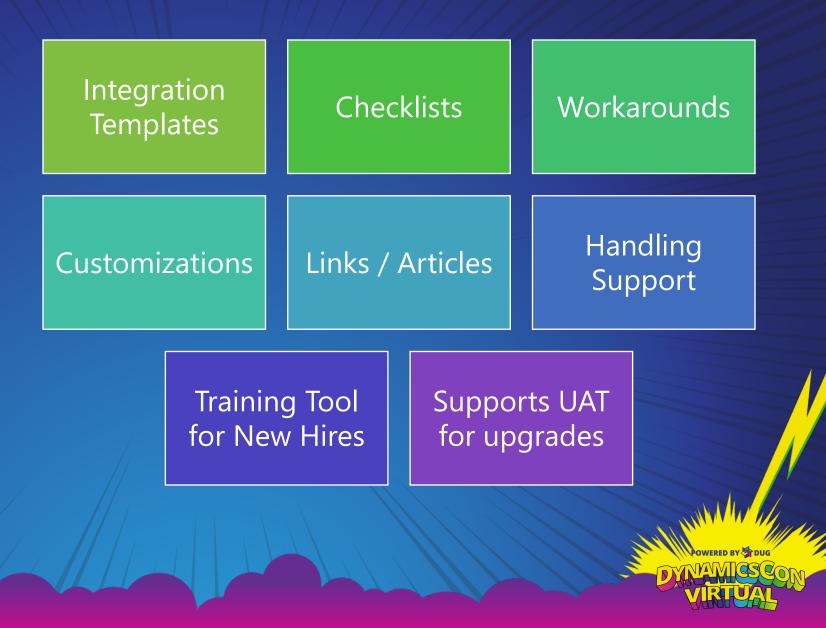
- 'How To' do things in GP
- Also applies to GP Admins
- Keep up-to-date
- Keep users 'in-the-know'





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Microsoft Teams



Thank YOU for watching!

Please join me for the LIVE Q & A!



DynamicsCon – Fall 2021 DynamicsCon – Spring 2021 DynamicsCon LIVE – Fall 2022 DynamicsCon – Spring 2023 Coming Up: DynamicsCon – LIVE Spring 2023



Advanced Credentialed Professional Microsoft Dynamics GP

Dynamics Credentialed Professional Core Financials Setup and Functionality Microsoft Dynamics GP

Dynamics Credentialed Professional Core Installation and Configuration Microsoft Dynamics GP

Dynamics Credentialed Professional Core Distribution Microsoft Dynamics GP



HOW POWER BI SAVES MONEY AND TIME FOR ALL DYNAMICS GP USERS



THE 8TH WONDER OF THE WORLD? BC + POWER BI



DLaster@Gravoc.com Director | Software Solutions LinkedIn: www.linkedin.com/in/david-laster-37b556a Website: https://www.gravoc.com



