Online Training Solution for Microsoft Dynamics 365

ItembyItem

1,300+ Micro Courses
90+ Learning Paths
220+ Assessments
20+ Modules

D365 Finance
D365 Supply Chain
D365 Commerce
D365 Sales
D365 Customer Service
D365 Field Service

Pay As You Go
Role Based
Convenient
Comprehensive

Welcome to the world's largest online training platform deployed for D365 Finance, D365 Supply Chain, D365 Commerce, D365 Sales, D365 Customer Service, and D365 Field Service.

It contains 1,300+ micro courses, 90+ learning paths, and 220+ assessments across 20+ modules focused on finance, supply chain, purchasing, manufacturing, distribution, sales, customer service, field service, engineering, retail, and e-commerce.

You can get unlimited access to all the courses anytime and anywhere at your convenience. Courses are role-based, fun, and engaging. Platform is intuitive, fast, scalable, and cost-effective.

GET TRAINED ANYTIME ANYWHERE

Get unlimited access to the richest online training content at your convenience. Learn at your pace on your terms. Improve your skills your way. Stay mobile while learning.

HAVE FUN WHILE LEARNING

Follow hand picked micro-courses for your specific role. Enjoy engaging content delivered along learning paths. Earn badges that acknowledge your accomplishments.

MEASURE & ASSESS YOUR PROGRESS

Monitor your progress against your goals. Use assessments to evaluate your understanding. Report on your progress. Track and assess your team's training advancement.

"I would wholeheartedly recommend anybody that is thinking about doing a D365 upgrade or implementation to consider IBI as their change management and training partner."

Stacie Kritz, PMO Director, TD Industries

TDIndustries

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Whether you are planning for an upgrade, starting a new project, approaching your go-live or maintaining your solution, you can deploy Item by Item (IBI) training platform to ensure your success.

PROJECT START

BEGIN WITH A SOLID FOUNDATION

Learn the software quickly. Identify the gaps accurately. Make better decisions. Develop the right solution. Use your consultants effectively.

DURING PROJECT

GRADUALLY PREPARE YOUR ORGANIZATION

Scale your user base quickly. Expand your testing capacity. Enable change management. Improve go-live readiness. Ensure smoother cut over.

POST GO-LIVE

ENSURE LONG TERM SUSTAINABILITY

Make the most of your investment. Train new hires. Manage turn overs. Ensure consistency. Increase compliance. Prepare for the next phases.

Here is what Microsoft D365 customers are saying about Item by Item.

"With 100% confidence, we would not be able to train as many people in the short period of time we had, to the level we have trained them, without IBI."

Eric Riley, Training Manager.

"I absolutely recommend the IBI platform because of the flexibility it provides, the relevance of its content, and the excellent partnership."

Agnes Simay, Head of Customer Service Europe, On Running

"It was very easy to work with IBI and they have been close collaborators in the process of training our team."

Adelle D'Silva, Sr. Project Manager, DECIEM