

2025 DYNAMICS CON

A vibrant, stylized illustration of a city skyline at sunset. The sky transitions from a deep purple at the top to a bright yellow-orange near the horizon. Silhouettes of various skyscrapers in shades of blue and purple are scattered across the background. In the foreground, a large, grey, curved structure resembling a stylized wave or a piece of modern architecture sits on a dark purple base. To the right, a fountain with multiple jets of water is depicted. Two superheroes are seated on the fountain's base: one in a blue and red suit on the left, and another in a purple and blue suit on the right. The overall aesthetic is bold and comic-book inspired.

Breaking into the Benefits of Telemetry for BC



20 Dashboards and Reports for Beginners



Wouldn't it be nice if.....

- You could confirm what features, reports, etc. are actually being used in BC
- You could troubleshoot performance issues more easily
- You could set alerts to advise of adverse conditions
- You could easily monitor changes and validations
- You had a database error and performance dashboard
- You could see metrics about and troubleshoot customizations (v26)
- You could know when Financial Reports are changed (v26)
- You could review performance issues when migrating to the cloud (e.g. from on-prem)
- *You could see things you thought you would never know about BC?!*

Aka.ms/bcTelemetry

<https://learn.microsoft.com/en-us/dynamics365/business-central/dev-itpro/administration/telemetry-overview>



I'd be totally interested!





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Background & Experience:



More than 25 years of Accounting and Dynamics Implementation, Installation, Upgrade, Training and Support Experience



Familiar with each of the past 20+ releases of Dynamics GP



Completed well over 350+ upgrades / installations / implementations



Author – Management Reporter for MS Dynamics GP (Accolade Publications)



Power BI Change Agent at our own company and with our customers



Managing GP-to-Business Central Cloud Migrations



Managing Bullhorn One-to-Dynamics GP and Business Central Connectors and AR/AP Automation



Love to dig in and add real value to end users!



Session Description

- This introductory session will cover how and where to get started with **BC Telemetry** reporting with Power BI.
- We'll view reports and discuss key approaches to uncovering helpful information living inside BC that will help administrators, implementation specialists, and developers **understand more of what is happening inside the system.**



<https://msdynamicsworld.com/story/telemetry-dashboards-dynamics-365-business-central-breaking-benefits>

Who can use BC Telemetry?

Partners

Administrators

End Users

(Microsoft has its own)



What is BC Telemetry?

Usage Data from Business Central

Application Insights (Azure resource as data repository)

Power BI Apps (as reporting agent)



When to Use BC Telemetry?

End-User Training

User-Acceptance Testing

Extension Development and Testing

Post Go-Live

Partner / Customer Meetings



Where to use BC Telemetry?

Production

Sandboxes

On-Prem and Cloud

Power BI Service



Why Use BC Telemetry?

Usage Reporting

Error Reporting

Performance Analysis

Change Monitoring



BC Telemetry – Usage Analytics



Power BI – Telemetry for BC

▼ Monitor and analyze telemetry

Overview

Available telemetry

Enable telemetry

Control telemetry cost

Analyze telemetry with Power BI

Analyze telemetry with KQL

Alert on telemetry

Telemetry FAQ

> Telemetry by area

Telemetry by Event IDs

Monitoring and Analyzing Telemetry

Article • 02/08/2024 • 6 contributors

[Feedback](#)

In this article

[Environment-level and app/extension-level telemetry](#)

[Available telemetry](#)

[Enable Telemetry](#)

[Control telemetry cost](#)

[Show 6 more](#)

APPLIES TO: Business Central 2019 release wave 2 and later

Business Central emits telemetry data for various activities and operations on environments and apps/extensions. Monitoring telemetry gives you a look at the activities and general health of your environments/apps, so you can diagnose problems and analyze operations that affect performance. [Azure Application Insights](#) is a service hosted within Azure that gathers telemetry data for analysis and presentation. Whether running Business Central online or on-premises, you can set your tenants up to send telemetry to Azure Application Insights.

Environment-level and app/extension-level telemetry

Telemetry in Business Central can be enabled on two different levels:

- Environment-level telemetry
- App/extension-level telemetry (for each app/extension installed)

Analyze and monitor telemetry with Power BI

Article • 03/21/2024 • 6 contributors

[Feedback](#)

In this article

[About the reports in the app](#)

[Get the apps](#)

[Connect to Azure Application Insights for the first time](#)

[Configure an app after initial setup](#)

[Show 6 more](#)

Note

Azure Active Directory is now Microsoft Entra ID. [Learn more](#)

To make it simple to analyze Business Central telemetry, we've developed two Power BI apps available from Microsoft AppSource. One app is for telemetry on environments. The other one is for telemetry on apps/extensions (the telemetry defined in app.json). Both apps are free and open source but requires Power BI pro licenses to use.

About the reports in the app

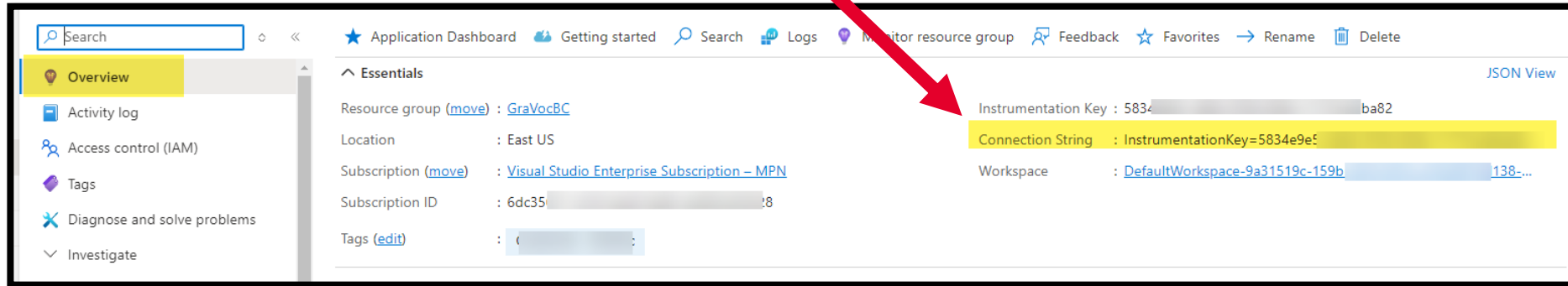
The app consists of four reports:

- Usage
- Errors
- Performance
- Administration

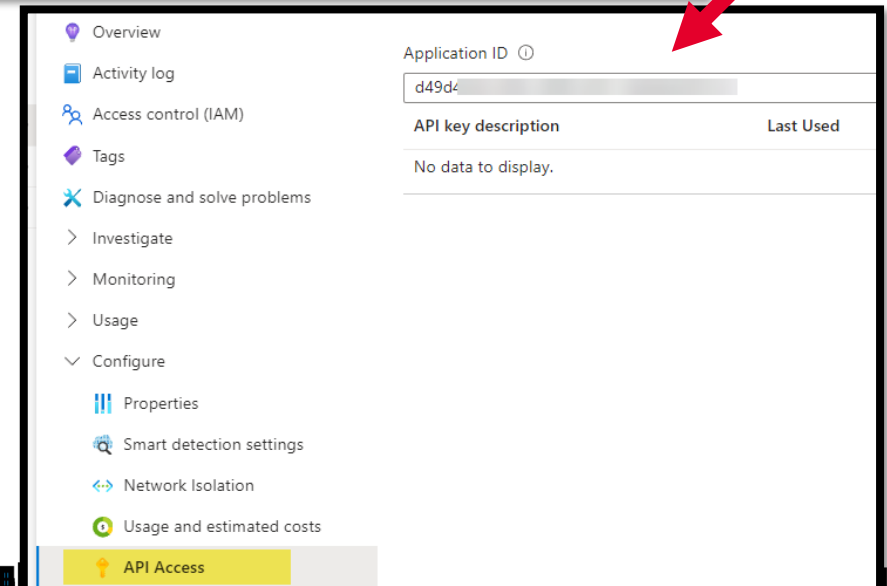


Application Insights

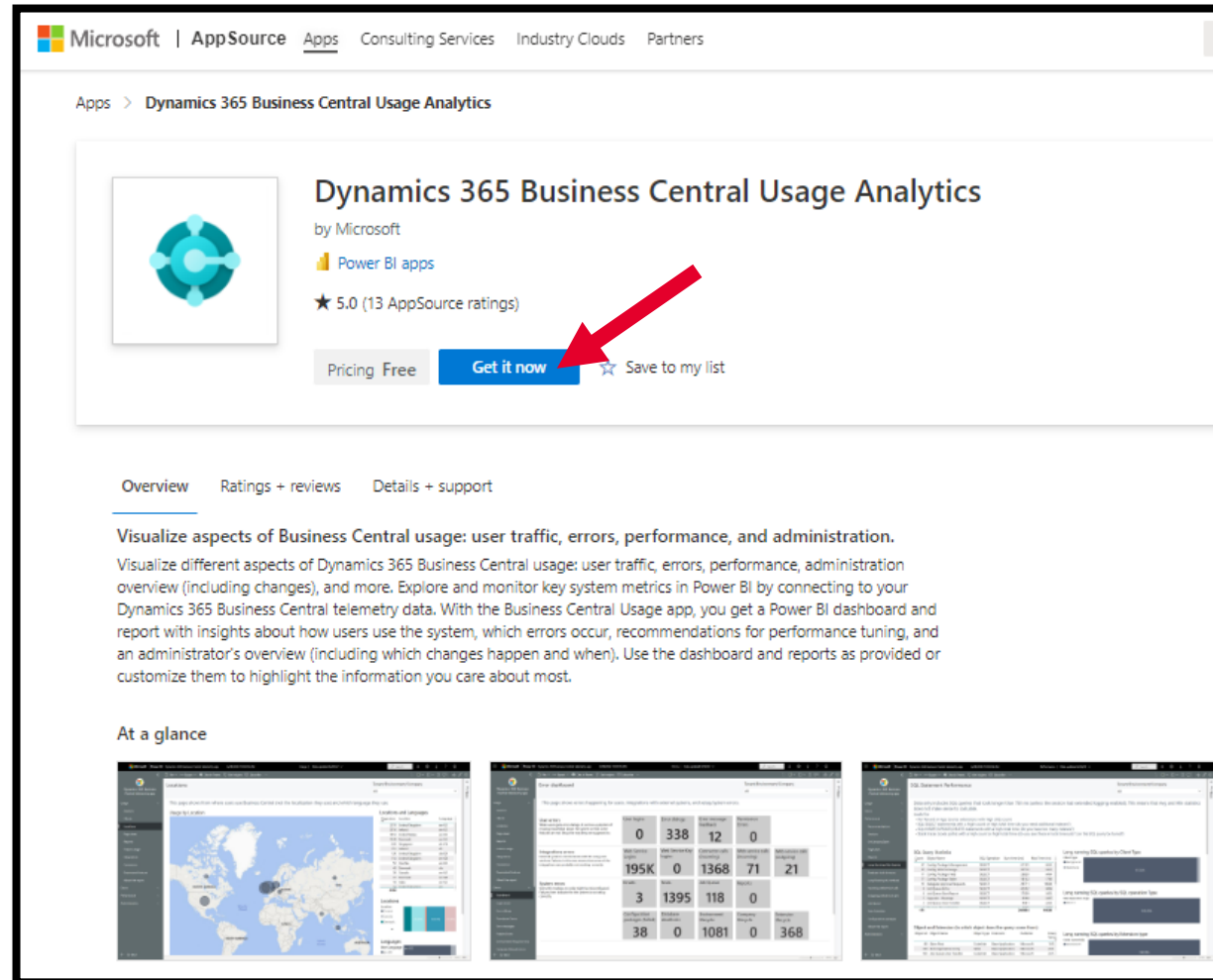
Connection String (For BC)



Application Insights App ID (For Power BI)




AppSource Usage App



Microsoft | AppSource Apps Consulting Services Industry Clouds Partners

Apps > Dynamics 365 Business Central Usage Analytics

 **Dynamics 365 Business Central Usage Analytics**
by Microsoft
Power BI apps
★ 5.0 (13 AppSource ratings)

Pricing Free [Get it now](#) ☆ Save to my list

Overview Ratings + reviews Details + support

Visualize aspects of Business Central usage: user traffic, errors, performance, and administration.
Visualize different aspects of Dynamics 365 Business Central usage: user traffic, errors, performance, administration overview (including changes), and more. Explore and monitor key system metrics in Power BI by connecting to your Dynamics 365 Business Central telemetry data. With the Business Central Usage app, you get a Power BI dashboard and report with insights about how users use the system, which errors occur, recommendations for performance tuning, and an administrator's overview (including which changes happen and when). Use the dashboard and reports as provided or customize them to highlight the information you care about most.

At a glance

The application offers various capabilities and the following key features are highlighted:

- Global Map:** A world map showing user activity across different regions.
- Key Metrics:** A dashboard displaying various system metrics such as user traffic, errors, and performance.
- System Performance:** A detailed report on system performance, including response times and resource usage.

Usage Telemetry App



Business Central – Connection String

The screenshot shows the Dynamics 365 Business Central Admin Center interface. On the left, the 'Environments' menu is expanded, showing 'DCG2'. The main area displays the details for environment DCG2, including its name, application family, country/region, and Azure region. A red box highlights the 'Application Insights Connection String' field, which is currently 'Not Set (Define)'. To the right, a modal dialog titled 'Set Application Insights Connection String' is open. It contains instructions on how to obtain the connection string from the Azure Portal. Below the instructions, there is a section for 'Enable Application Insights' with a toggle switch turned on. A red box highlights the 'Connection String' field, which contains the value 'InstrumentationKey=5834e9e5-****-****-****-*****;IngestionEndpoint=https://eastus-8.in.applicationinsights.azure.com/LiveEndpoint=https://eastus.livediagnostics.monitor.azure.com/ (Modify)'. At the bottom of the dialog are 'Save' and 'Cancel' buttons.

This screenshot shows the Dynamics 365 Business Central admin center interface. The 'Sessions' tab is selected in the top navigation bar. Below the navigation bar, the 'Environments' menu is expanded, showing 'DCG2'. The main area displays the 'Manage sessions' button and the environment name 'Environments > DCG2'.

Application Insights Connection String (2)
InstrumentationKey=5834e9e5-****-****-****-*****;IngestionEndpoint=https://eastus-8.in.applicationinsights.azure.com/LiveEndpoint=https://eastus.livediagnostics.monitor.azure.com/ (Modify)

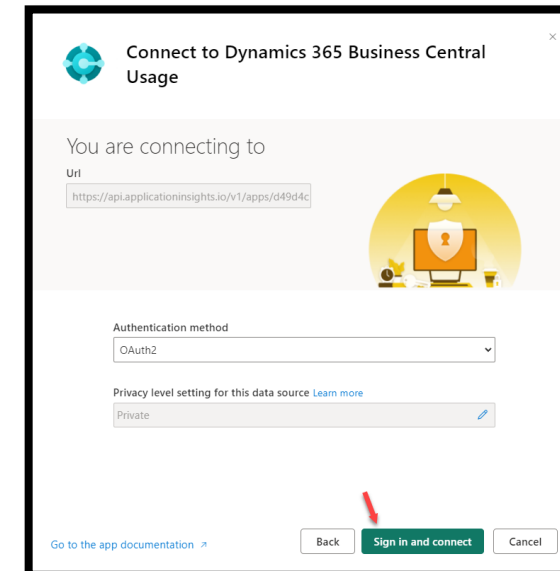
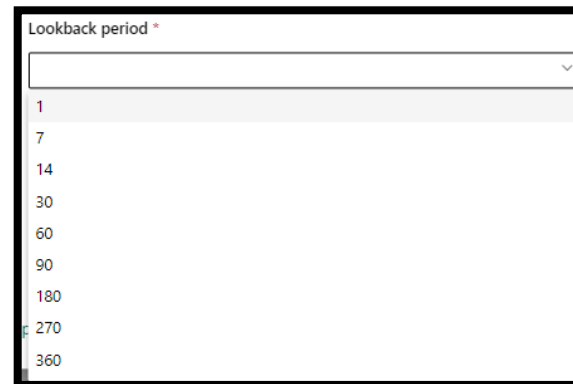
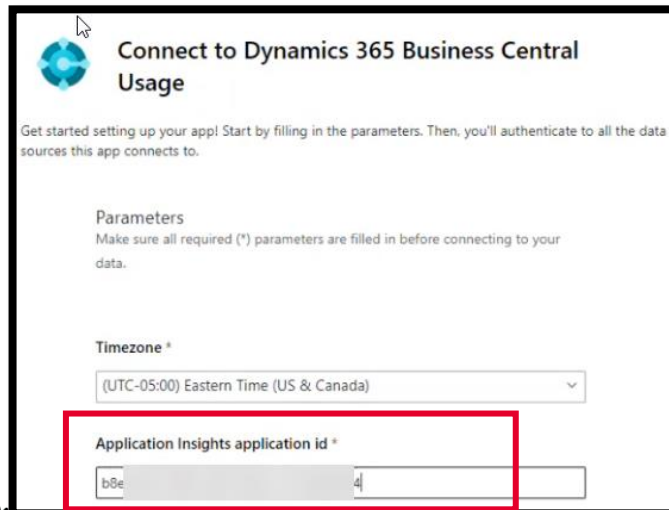
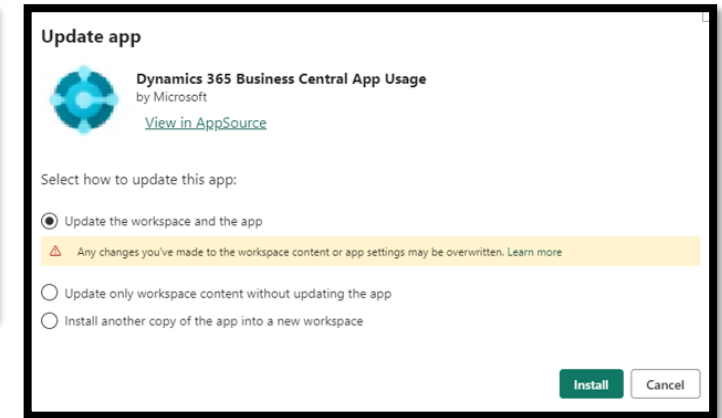
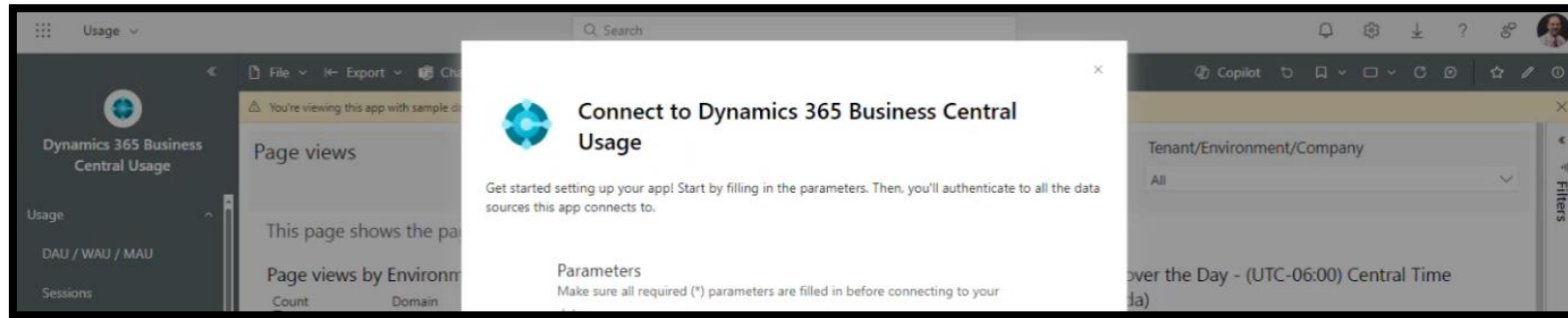
The environment cannot be used yet, because it is being prepared for users' connections. This process may take several minutes to complete.

This screenshot shows the Dynamics 365 Business Central Admin Center interface. The 'Environments' menu is expanded, showing 'DCG1'. The main area displays the details for environment DCG1, including its name, application family, country/region, and Azure region. A red box highlights the 'Telemetry' field, which contains the value 'InstrumentationKey=5834e9e5-****-****-****-*****;IngestionEndpoint=https://eastus-8.in.applicationinsights.azure.com/LiveEndpoint=https://eastus.livediagnostics.monitor.azure.com/ (Modify)'. At the bottom of the dialog are 'Save' and 'Cancel' buttons.

This screenshot shows the Dynamics 365 Business Central Admin Center interface. The 'Environments' menu is expanded, showing 'DCG1'. The main area displays the details for environment DCG1, including its name, application family, country/region, and Azure region. A red box highlights the 'Telemetry' field, which contains the value 'InstrumentationKey=5834e9e5-****-****-****-*****;IngestionEndpoint=https://eastus-8.in.applicationinsights.azure.com/LiveEndpoint=https://eastus.livediagnostics.monitor.azure.com/ (Modify)'. At the bottom of the dialog are 'Save' and 'Cancel' buttons.



Power BI App – Application ID



Connect with
a user from
the domain
where the
Application
Insights
application ID
originated



Performance and Admin

BC Upgrade Telemetry

Wave 1 2024

23.5 to 24.0

TELEMETRYBULLHORN

GraVocGreenshadesBC Releases

Dynamics 365 Business Central admin center

AppsSessionsDatabaseSupportUpdate SettingsCopyRestoreRenameDeleteRefresh

Environments

Notification RecipientsMicrosoft Entra AppsTelemetryReported OutagesOperationsCapacity

An update to version 24.0.16410.17628 is available. Updates will begin on 5/13/2024. You may schedule a date for the update on the Update action list. Go to [Business Central Up](#)

Environments > Production

Details

Name	Production	Application Family	Business Central	Country/region	US	Azure Region	East US
Type	Production	Telemetry	InstrumentationKey=a8d0ab0a-****-*****;IngestionEndpoint=https://eastus-8.in.applicationinsights.azure.com/LiveEndpoint=https://eastus.livediagnostics.monitor.azure.com/				Access with Microsoft 365 Licenses
URL	https://businesscentral.dynamics.com/99a7238f-d262-495e-a37b-a48cc6316cdd/Production						

Version Management

Application Version	Platform Version	Available Update Version	Update Scheduling Available
23.5.16502.16589	23.0	24.0.16410.17628	Yes
Update will start on or after May 13, 2024	Update Window (UTC-04:00) 09:00 PM - 04:00 AM	Update Rollout State Active	Apps Update Cadence Default

Schedule environment update

Production

Current Version: 23.5.16502.16589

Scheduled Version: 24.0.16410.17628

Current Scheduled Update Date: Not Set

Select a date to schedule the update of this environment. The update will occur within the time frame defined in the update window settings for the environment. Or you can choose to allow the update to run outside the update window.

The update must be scheduled between Apr 19, 2024 09:49 AM (UTC-04:00) and Jun 18, 2024 09:49 AM (UTC-04:00).

Update Date:
Apr 27, 2024

Allow the update to run outside the update window
☒ Yes

If you set the update date to today and allow the update to run outside the update window defined for the environment, then the update may start immediately, and all users will be disconnected.

Schedule updateCancel

A stylized logo for '2025 DYNAMICS CON' featuring a city skyline silhouette and a starburst effect.



Environments

Notification Recipients

Microsoft Entra Apps

Telemetry

Reported Outages

Operations

Capacity

+ New Refresh Environment Transfers Recently deleted environments

Environments

Name	Application Family	Type	State	Country/region	Current Version	Available Update Version	Scheduled Update Date
Production	Business Central	Production	Active	US	24.0.16410.17628		
	Business Central	Sandbox	Updating	US	24.0.16410.17628	24.0.16410.17628	Apr 27, 2024
	Business Central	Sandbox	Updating	US	24.0.16410.17628	24.0.16410.17628	Apr 27, 2024
WAVE1-2024	Business Central	Sandbox	Active	US	24.0.16410.17628		



Performance

Recommendations

Performance events

Sessions

OnCompanyOpen

Pageviews

Reports

Long Running SQL Queries

Database lock timeouts

Long Running AL methods

Incoming webservice calls

Outgoing webservice calls

Job Queue

Task Scheduler

Configuration packages

App Updates

Environment Updates

Performance Toolkit (BCPT)

About the report

Microsoft Dynamics 365

Production has been updated to version 24.0 successfully

The environment Production has been updated to version 24.0 of Dynamics 365 Business Central successfully. Sign in to the environment to verify the update and check out the new capabilities.

Keep track of what's new in [each monthly update](#) and get an overview of [release plans for Dynamics 365 Business Central](#).

Microsoft Dynamics 365

The update for environment DCG1 failed

The scheduled update to Dynamics 365 Business Central version 24.0 for environment DCG1 failed.

Find more details on the failure reason on the Operations page in the [Dynamics 365 Business Central admin center](#).

We'll automatically reschedule your environment to be updated in seven days. You'll receive a separate message confirming that your update has been rescheduled, after which you'll have the option to reschedule in the [Dynamics 365 Business Central admin center](#).

All Unread

13 min per email

!	📧	@	Cat...	From	Cc	Subject	Received ▾
▼ Today							
				Microsoft Dynamics 365		The environment Production has been updated successfully	Sat 4/27/2024 4:15 PM
				Microsoft Dynamics 365		We've scheduled an update to your environment Production	Sat 4/27/2024 4:02 PM

9 min per telemetry

Top 10 slowest environment updates (on average)

Count	Source Version	Destination Version	Avg time (in min)	Max time (in min)
1	23.5.16502.16589	24.0.16410.17628	9.00	9

Top 10 slowest environment updates (on average) by date

Destination Version ● 24.0.16410.17628

Avg time (in min)

Apr 27
Date



Inventory

This page shows the inventory of environments and companies included in telemetry.

Tenant/Environment Inventory

Tenant/Environment/Company	Admin Center	URL	Environments	Companies	Version	Localization	Is Deleted	Is Renamed
M			7	7				
O			1	1				
O			1	1				
O			1	1				
Re			1	1				
reminders			1	1				
SEPT GL 4			1	1				
SEPT GL 5			1	1				
SEPT GL 6			1	1				
SEPT GL 7			1	1				
St			1	1				
Te			1	1				
U			1	1				
U			1	1				
U			1	1				
U			1	1				
U			1	1				
U			1	1				
Y			1	1				
Sandbox3		https://businesscentral.dynamics.com/2201ff7...					False	False
Sandbox3-240425134403			1	23.5	US		False	False
DevSB1			1	18 23.5	US		False	False
			1	5 23.5	US		False	False
Total			14	128				

Tenant/Environment/Company

All

Environments by Country

Localization ● US

100.00%

Environments by Version

Version ● 23.5 ● 24.0

92.86%

Environments by Type

Type ● Production ● Sandbox

71.43%

28.57%

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Retention policy log

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Cloud Migration

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Configuration

About the report

Environment Changes

Tenant/Environment/Company

(Blank) (Domain) + 99%

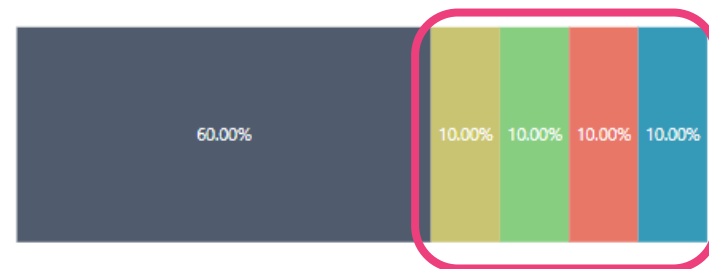
This page shows environment lifecycle events for environments included in telemetry.

Environment Lifecycle Events

Date/Time	Domain	Tenant id (AAD/Entra)	Environment	Event
4/27/2024 8:13:13 PM	99a		dd Production	Updated
4/27/2024 8:05:50 PM	99a		dd Production	Started
4/27/2024 8:05:33 PM	99a		dd Production	Stopped
4/27/2024 8:01:46 PM	99a		dd Production	Update window modified
4/23/2024 3:33:39 AM	99a		dd Production	App hotfix applied
4/25/2024 3:35:48 AM	99a		dd Production	App hotfix applied
4/23/2024 8:30:48 AM	99a		dd Production	App hotfix applied
4/19/2024 9:23:54 AM	99a		dd Production	App hotfix applied
4/19/2024 9:23:45 AM	99a		dd Production	App hotfix applied
4/11/2024 5:45:17 AM	99a		dd Production	App hotfix applied

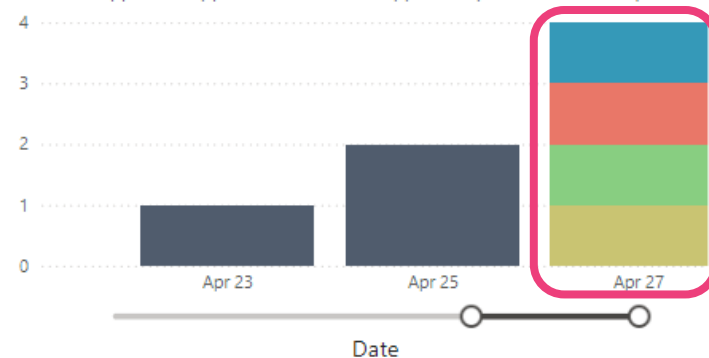
Lifecycle events by type

Event ● App hotfix ... ● Configur... ● Copied ● Deleted (...) ● Renamed ● Started



Lifecycle events over time

Event ● App hotfix applied ● Started ● Stopped ● Update window modified ● Updated



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Environment extension validations (only for the online version)



Tenant/Environment/Company

(Blank) (Domain) + 99:

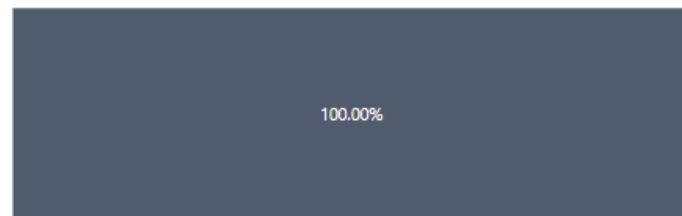
This page shows validations of environments to see if their extensions are compatible with the next version of Business Central.

Environment extension validation events

Date/Time	Domain	Tenant id (AAD/Entra)	Environment	Event	Target version	Target build version
4/25/2024 5:50:01 AM		99	Id Production	Validation completed successfully	24.1	24.1.18897.0
4/25/2024 5:50:01 AM		99	Id Production	Validation started	24.1	24.1.18897.0
4/23/2024 5:49:50 AM		99	Id Production	Validation completed successfully	24.1	24.1.18789.0
4/23/2024 5:49:50 AM		99	Id Production	Validation started	24.1	24.1.18789.0
4/21/2024 5:51:55 AM		99	Id Production	Validation completed successfully	24.1	24.1.18727.0
4/21/2024 5:51:55 AM		99	Id Production	Validation started	24.1	24.1.18727.0
4/18/2024 5:50:36 AM		99	Id Production	Validation completed successfully	24.1	24.1.18643.0
4/18/2024 5:50:36 AM		99	Id Production	Validation started	24.1	24.1.18643.0
4/16/2024 5:51:45 AM		99	Id Production	Validation completed successfully	24.1	24.1.18546.0
4/16/2024 5:51:45 AM		99	Id Production	Validation started	24.1	24.1.18546.0
4/14/2024 5:47:43 AM		99	Id Production	Validation completed successfully	24.1	24.1.18488.0
4/14/2024 5:47:43 AM		99	Id Production	Validation started	24.1	24.1.18488.0
4/11/2024 5:48:53 AM		99	Id Production	Validation completed successfully	24.1	24.1.18354.0
4/11/2024 5:48:53 AM		99	Id Production	Validation started	24.1	24.1.18354.0
4/9/2024 5:57:39 AM		99	Id Production	Validation completed successfully	24.1	24.1.18268.0
4/9/2024 5:57:39 AM		99	Id Production	Validation started	24.1	24.1.18268.0
4/7/2024 5:50:43 AM		99	Id Production	Validation completed successfully	24.1	24.1.18209.0
4/7/2024 5:50:43 AM		99	Id Production	Validation started	24.1	24.1.18209.0
4/4/2024 5:50:33 AM		99	Id Production	Validation completed successfully	24.1	24.1.18104.0
4/4/2024 5:50:32 AM		99	Id Production	Validation started	24.1	24.1.18104.0

Validation events by result

Result ● Validation completed successfully



Validation failures by version

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(Blank) (Domain) + 99

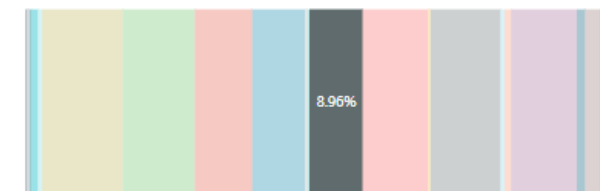
This page shows when permission sets have changed and who did it (a user or an app).

Permission Set Change Statistics

Count	Permission set id	Permission set name
3	5117	D365 AUTOMATION
1	5289	D365 ACC. PAYABLE
2	5759	D365 BANKING
31	6121	INTELLIGENT CLOUD
25	6948	D365 FULL ACCESS
34	732	D365 BASIC ISV
1	7576	D365 FINANCIAL REP.
1	7663	D365 ACC. RECEIVABLE
279		

Permission set changes

Permission set name ● AZURE AD ... ● D365 ACC. ... ● D365 ACC. ... ● D365 AU...

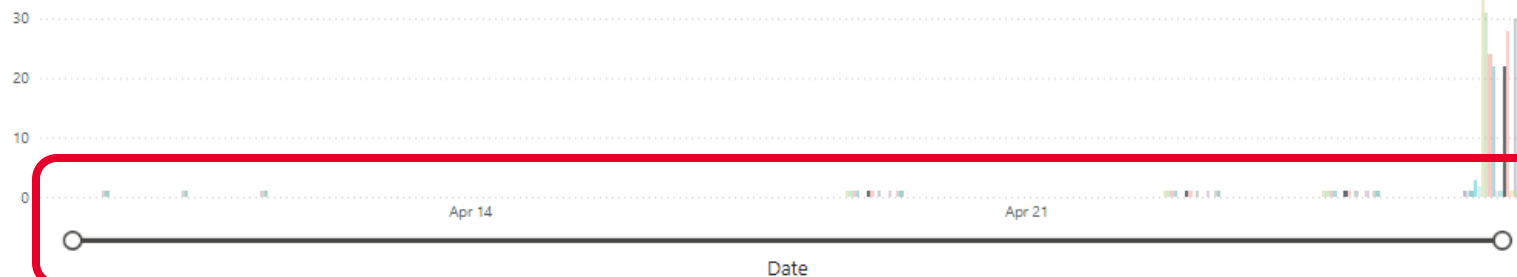


Permission changes by App

Publisher / App (id) / Version	Count
Sales and Inventory Forecast (c526b3e9-b8ca-4683-81ba-fcd5f6b1472a)	1
Send To Email Printer (8c972578-fe72-4aa5-ae51-cc5575fef2ea)	1
Simplified Bank Statement Import (79b1a79a-2f66-4736-bc1b-8abb3537eb51)	1
Statistical Accounts (ea130081-c669-460f-a5f4-5dde14f03131)	1
24.0.16410.18040	1
Troubleshoot FA Ledger Entries (7961e9dc-a8e5-49b1-839b-3a78803a4cb8)	1
Universal Print Integration (2654d7e7-9afd-4947-9e02-6bb8f3e0cd04)	1
Total	25

Permission Changes over time

Permission set name ● AZURE ... ● D365 A... ● D365 A... ● D365 A... ● D365 B... ● D365 B... ● D365 B... ● D365 B... ● D365 B... ● D365 FA, ... ● D365 FI... ● D365 FU... ● D365 RE... ● D365 SE...



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About the report

About the telemetry for this app

This page shows statistics on telemetry events from the different environments present in the telemetry resource. You can use the statistics to get an overview of usage patterns for the environments.

The app currently has data for the period Wednesday, April 3, 2024 till Saturday, April 27, 2024

Event statistics by environment

Count	Tenant id (AAD/Entra)	Environment Name	Environment Type
3047484	4d	duction	Production
188650	05	duction	Production
73992	22	duction	Production
65693	bf2	duction	Production
43661	92	duction	Production
41671	db	duction	Production
25358	11	duction	Production
20675	81	duction	Production
12335	99	duction	Production
8494	05	duction	
7491	bf2	duction	
6471	22	duction	
3565193			

Statistics by Event

Count	Area	Sub Area	Event ID	Message
4268	Runtime telemetry	Authorization	RT0004	Authorization Succeeded (Open Company)
4089	Runtime telemetry	Performance	RT0026	Database wait statistics snapshot entry: (databaseWaitStatisticsCategory)
354	Lifecycle telemetry	Extension Lifecycle	AL0000E19	Upgrade tag searched for: {AIUpgradeTag}
331	Runtime telemetry	Authorization	RT0003	Authorization Succeeded (Pre Open Company)
321	Lifecycle telemetry	Task Scheduler	LC0040	Task {taskId} created: {codeunitObjectId} scheduled to run after {notBefore}. Ready to run: {isReady}
316	Lifecycle telemetry	Task Scheduler	LC0043	Task {taskId} main/failure codeunit {codeunitObjectId} completed.
306	Lifecycle telemetry	Job Queue Lifecycle	AL0000E24	Job queue entry enqueued: {allJobQueueId}
301	Lifecycle telemetry	Job Queue Lifecycle	AL0000E25	Job queue entry started: {allJobQueueId}

Event statistics by area

Area	Count
Client telemetry	2
Feature telemetry	64
Usage	29
Uptake	35
AL telemetry	234
Retention Policy	234
Lifecycle telemetry	2695
Environment	30
LC0100	1
LC0105	1
LC0106	1
LC0113	1
LC0114	1
LC0116	1
LC0117	1
LC0146	1
LC0101	2
LC0158	6
LC0159	6
LC0155	8
Permissions	279
LC0058	279
Extension Lifecycle	536
Job Queue Lifecycle	913
Task Scheduler	937
Runtime telemetry	9041
Total	12355

*not upgrade-related

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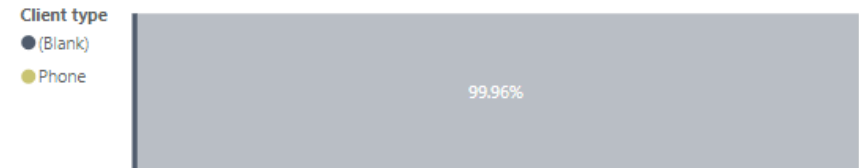
About the report

Pageview performance details

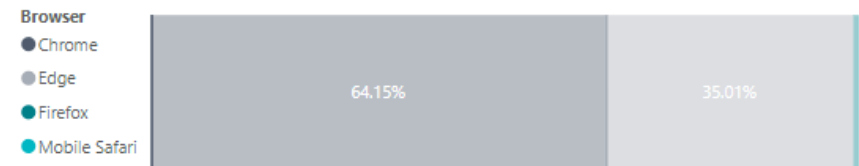
Pageview Performance

Count	Page Name	Page Type	Sum load time (sec)	Avg load time (sec)
12	GRA ADP Log	List	11.26	0.9
18	GRA Aged AR	ReportPreview	12.19	0.7
33	GRA Aged AR NA	ReportPreview	17.60	0.5
1	GRA	List	0.50	0.5
22	GRA_BullhornConnectionSetup	Card	18.38	0.8
211	GRA_BullhornIntegration	List	405.05	1.9
29	GRA_BullhornIntegrationSetup	Card	48.92	1.7
7	GRA_BullhornRoleCenter	RoleCenter	30.53	4.4
103	GRA_DialogObjectID	StandardDialog	26.36	0.3
30776			46,585.23	1.5

Pageviews by Client Type



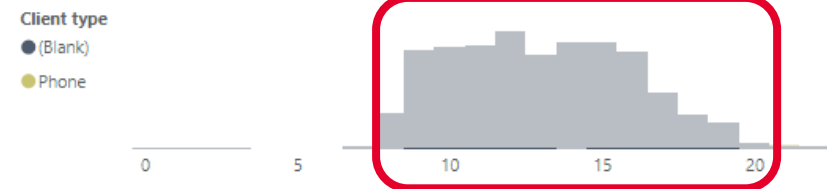
Pageviews by Browser



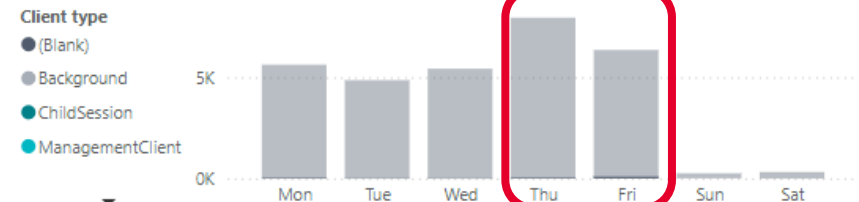
App details (in which app does the page come from)

Publisher / App (id) / Version	Count	Min load time (sec)	Avg load time (sec)	Max load time (sec)
GraVoc Ltd.	211	0.4	1.9	11.8
Bullhorn Connector (f74e4eba-4704-4ff6-811f-ca941ae1b361)	211	0.4	1.9	11.8
24.4.10.1	102	0.4	2.1	11.8
24.2.12.1	33	0.8	1.6	3.7
23.12.21.1	22	1.0	2.4	7.6
24.3.18.1	20	0.9	2.2	7.0
23.9.22.1	19	0.5	1.4	2.4
23.9.27.1	14	0.6	1.1	2.3
24.4.25.1	1	1.1	1.1	1.1
Total	211	0.4	1.9	11.8

Page views over the Day - (UTC-04:00) Eastern Daylight Time (US & Canada)



Pageviews over the Week



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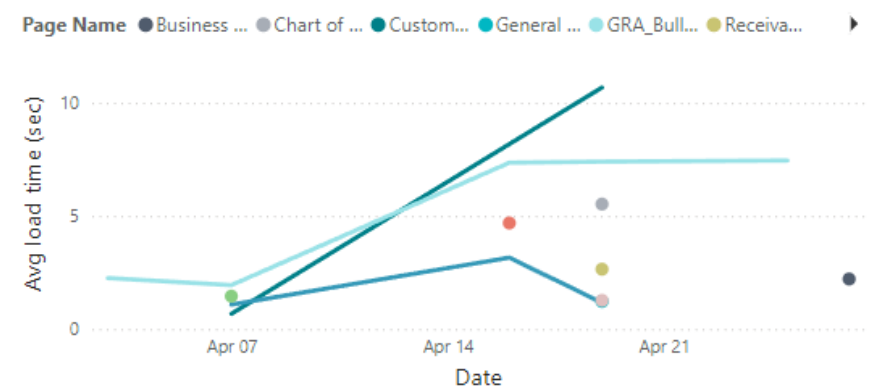
Performance Toolkit (BCPT)

About the report

Top 10 slowest pages (on average)

Count	Page Name	Page Type	Avg load time (sec)
6	GRA_BullhornRoleCenter	RoleCenter	4.7
4	Customer List	List	3.2
3	Sales Invoice List	List	1.8
2	Business Manager Role Center	RoleCenter	2.2
1	Chart of Accounts	List	5.5
1	General Ledger Entries	List	1.2
1	Receivables-Payables	ListPlus	2.7
1	Reminder	Document	1.5
1	Sales Invoice	Document	4.7
1	Vendor List	List	1.3

Top 10 slowest pages (on average) by date

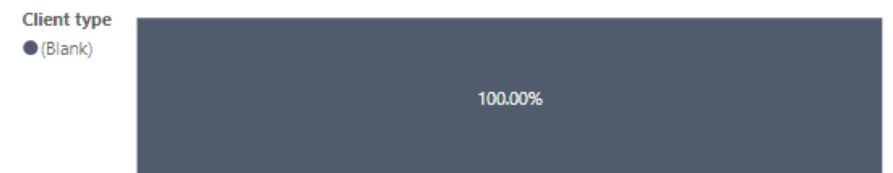


Pageview performance details

Pageview Performance

Count	Page Name	Page Type	Sum load time (sec)	Avg load time (sec)
6	GRA_BullhornRoleCenter	RoleCenter	28.38	4.7
4	Customer List	List	12.72	3.2
1	Chart of Accounts	List	5.53	5.5
3	Sales Invoice List	List	5.42	1.8
1	Sales Invoice	Document	4.70	4.7
2	Business Manager Role Center	RoleCenter	4.44	2.2
3	Customer Card	Card	3.57	1.2
3	GRA_BullhornIntegration	List	3.15	1.0
3	GRA_BullhornIntegrationSetup	Card	2.89	1.0
1	Receivables-Payables	ListPlus	2.65	2.7
1	Reminder	Document	1.46	1.5
2	G/L Account Card	Card	1.30	0.6
48			86.98	1.8

Pageviews by Client Type



Pageviews by Browser



*not upgrade-related



Usage

Usage

DAU / WAU / MAU

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Daily / Weekly / Monthly Users (also known as DAU / WAU / MAU)

Tenant/Environment/Company

All

This page shows daily / weekly / monthly users, both historical numbers and the current values (based on when the report dataset was last refreshed)

Note that this is based on the user_id field in telemetry, so for environments that do not log user telemetry id, these numbers are not accurate. Also, note that there is currently no way from telemetry to know if a user is a paid user.

Current DAU/WAU/MAU date

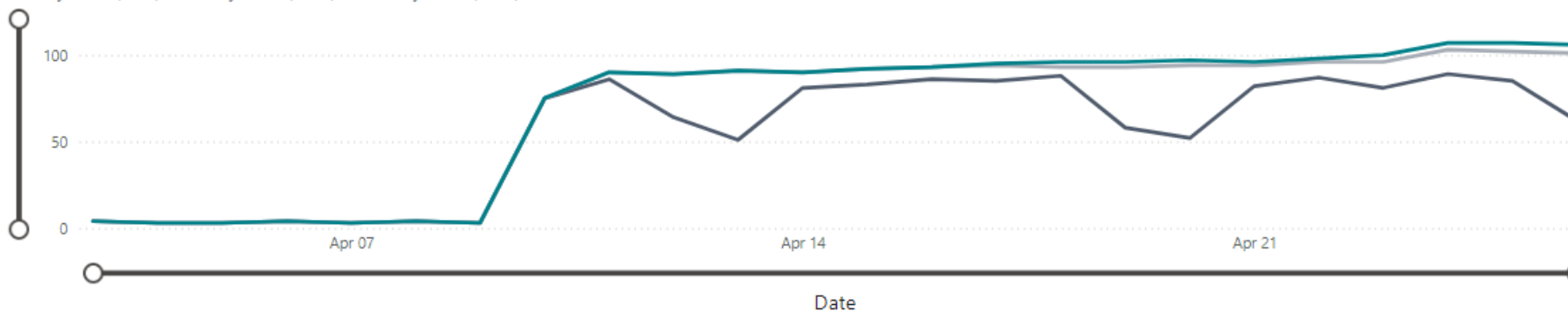
26 Apr 2024

Current DAU/WAU/MAU by Environment

Domain	Tenant id (AAD/Entra)	Environment Name	Current Daily Users (DAU)	Current Weekly Users (WAU)	Current Monthly Users (MAU)
	11	32 Production	5	10	10
	92	01 Production	4	7	9
	81	Production	3	8	8
	22	Production	5	8	8
	16	4ad Production	3	4	4
	99	dd Production	3	4	4

DAU / WAU / MAU by date (across all environments)

● Daily Users (DAU) ● Weekly Users (WAU) ● Monthly Users (MAU)



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DAU / WAU / MAU

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Sessions

Tenant/Environment/Company

All

This page shows how sessions get created over time and what type of sessions they are (guest user, administrator, or normal user)

Sessions by Environment

Count	Domain	Tenant id (AAD/Entra)	Environment Name
403	bf		Production
374	05		Production
282	4c		Production
279	db		Production
222	11		Production
184	22		Production
150	81		Production
143	00		Production
2024			

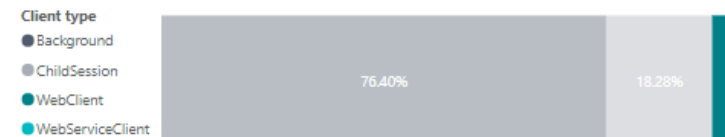
Sessions by User Type

Count	Guest user?	User type
107	False	Administrator
1917	False	Normal User
2024		

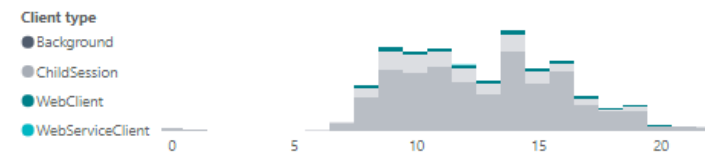
Sessions by Client Type

Count	Client type
2024	WebClient
2024	

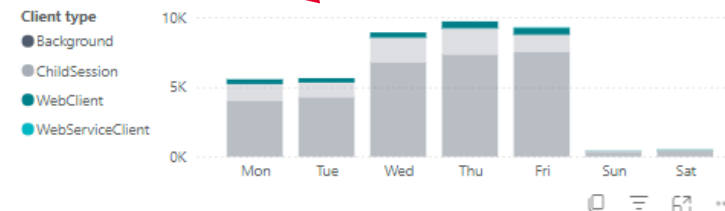
Sessions by Client Type



Sessions over the Day - (UTC-04:00) Eastern Daylight Time (US & Canada)



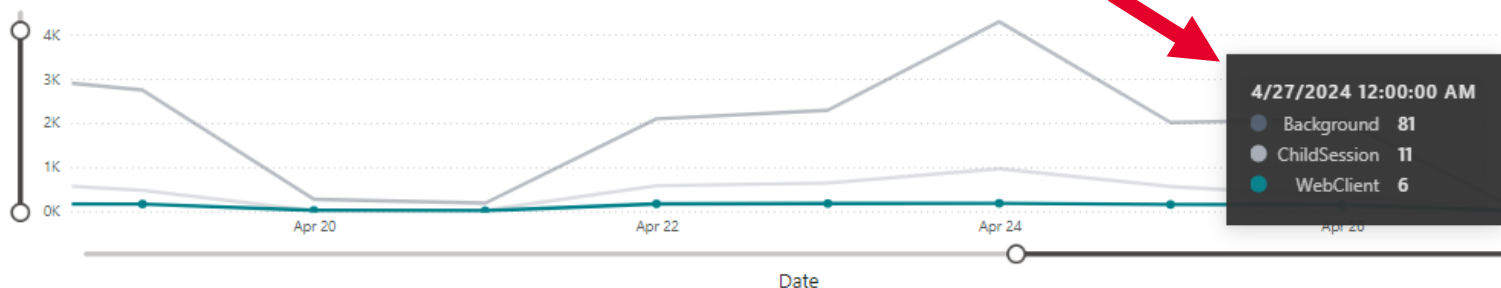
Sessions over the Week



Sessions by date

Client type

- Background
- ChildSession
- WebClient
- WebServiceClient



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Clients

Tenant/Environment/Company

All

This page shows what type of clients and browsers users use.

Page views by Environment

Count	Domain	Tenant id (AAD/Entra)	Environment
13			
30		8	DevSB1
8484		0	Production
4296		1	Production
6		1	Production
6452		2	Production
6187		4	Production
41516			

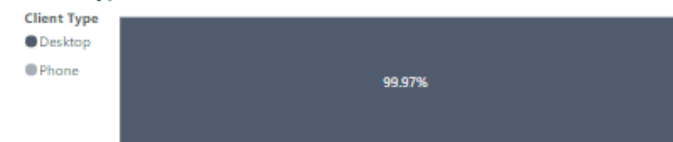
Client Statistics

Pageviews	Browser	Client Type	Client OS
27186	Chrome	Desktop	Windows 10
13896	Edge	Desktop	Windows 10
416	Firefox	Desktop	Windows 10
12	Mobile Safari	Phone	iOS 17.4
6	Chrome	Desktop	Mac OS X 10.15
41516			

Browser Statistics

Browser / version	Pageviews
Chrome	27192
Edge	13896
Firefox	416
Mobile Safari	12
UI/WKWebView	12
Total	41516

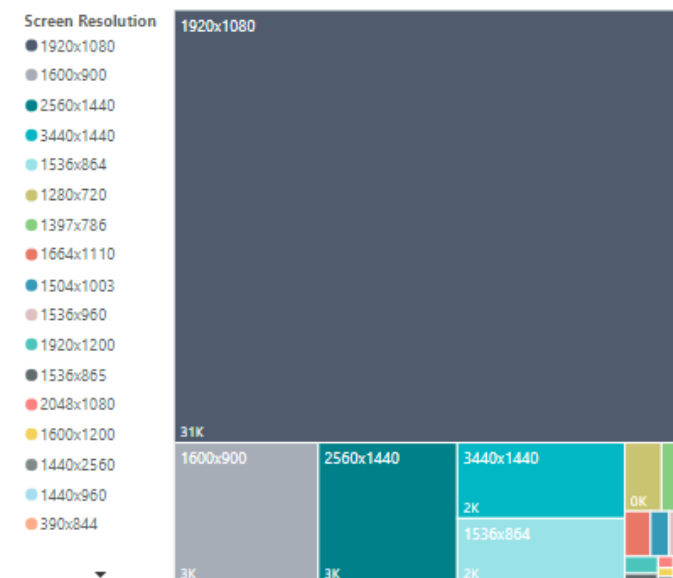
Client Types



Browsers



Screen sizes



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Locations

Tenant/Environment/Company

All

This page shows from where users use Business Central (not the localization they use) and which language they use.

Locations and User Languages

Pageviews	Location	Language
10	Aruba	en-US
35	El Salvador	en-US
41471	United States	en-US
41516		

Azure Maps visuals are not enabled for your organization. Contact your tenant admin to fix this. [See details](#)

Locations

Location

● Aruba

● El Salvador

● United States

99.89%

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Application areas (base application)

Tenant/Environment/Company

(Blank) (Domain) + 99

This page shows which parts of the Business Central base application the users use (or do not use).

Usage by Application areas



Application area usage by Environments

Count	Area	Sub Area	Domain	Tenant id (AAD/Entra)	Environment Name
14	Sales		99e	:dd	Production
7	Finance		99e	:dd	Production
2	Finance	G/L	99e	:dd	Production
2	Purchasing		99e	:dd	Production
25					

Page views and reports run

Area	Count
Sales	14
Dynamics 365 Sales	
Opportunities	
Shopify	
Finance	9
G/L	7
Currency	2
Dimensions	
Financial reporting	
Fixed Assets	
Intercompany	
Item charges	
Payment	
Tax	
VAT	
Workflow	
Purchasing	2
Planning	2
Assembly	
Assembly Management	
Human Resources	
Inventory	
Location	
Reservation	
SKU	
Tracking	
Transfer	
Unit of measure	
Variant	
Manufacturing	
Payment	
Project Management	
Relationship Management	
Service Management	
Warehouse Management	
Total	25

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Reports

Tenant/Environment/Company

All

This page shows the reports that users use, how often, when, and how they run them, and which layouts and document formats they prefer.

Reports by environment

Count	Domain	Tenant id (AAD/Entra)	Environment Name
4		0	Production
35		1	Production
656		4	Production
695			

Layout types

Layout Type

None

Rdlc

Word

Report actions (e.g. download, print, or send to inbox)

Report Action

Download

Preview

Print

Save

Report statistics

Count	Report	Object Id	App
875	Standard Statement	1316	Base Application
695	Standard Sales - Invoice	1306	Base Application
308	Remittance Advice - Entries	400	Base Application
258	ExportElecPayments - Word	11383	Base Application
237	Purchase Invoice NA	10121	Base Application
209	Detail Trial Balance	4	Base Application
158	BssMEMAgedAccountsReceivable	70210828	Multi-Entity Management (NA)
152	Bank Deposit	1690	_Exclude_Bank Deposits
114	Export Electronic Payments	10083	Base Application
94	Customer Statements	10072	Base Application
86	Aged Accounts Receivable NA	10040	Base Application
85	Bank Deposit Test Report	1691	_Exclude_Bank Deposits
83	G/L Register	10019	Base Application
59	Check (Check/Stub/Stub)	10412	Base Application
47	Reminder	117	Base Application
47	Trial Balance Detail/Summary	10021	Base Application
40	Standard Sales - Draft Invoice	1303	Base Application
38	Aged Accounts Payable NA	10085	Base Application
33	Bank Account Statement	1407	Base Application
26	GRA Aged AR NA	51000	Gardner Resources
25	GRV Aged Accounts Receivable	50351	CustEmailMgmt
24	LTMS Cust Summary Aging Stmt	50100	Launch TMS
3900			

Reports over the Day - (UTC-04:00) Eastern Daylight Time (US & Canada)

Client type

Background

Phone

WebClient

WebServiceClient

Reports over the week

Client type

(Blank)

Background

ChildSession

ManagementClient

2025
DYNAMICS
CON

Usage

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Report usage by publisher

Publisher / Report	Count
Microsoft	695
Standard Sales - Invoice	695
Total	695

Report usage by app Version

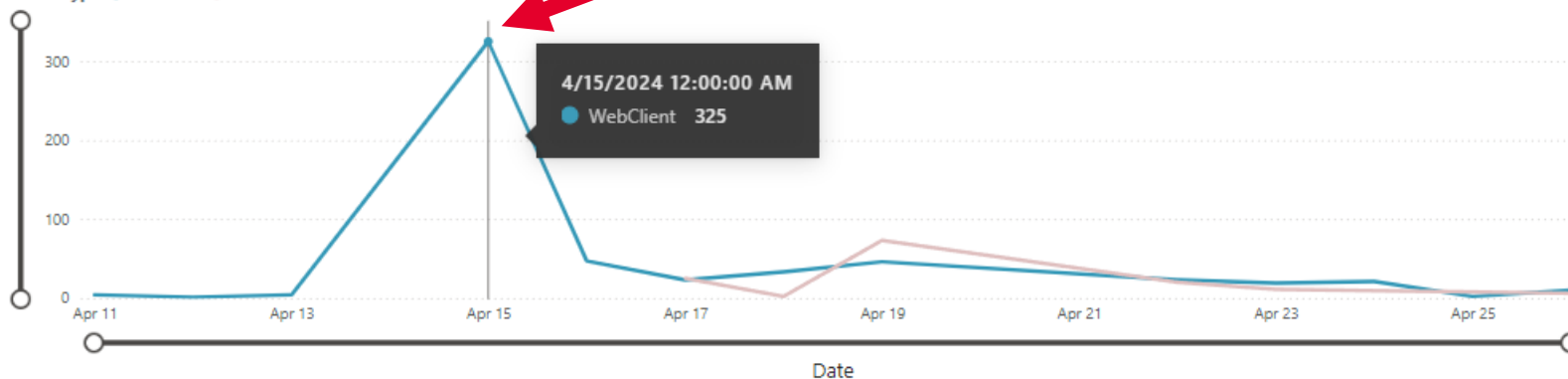
Report / Version	Count
Standard Sales - Invoice	695
23.5.16502.18172	380
23.5.16502.18313	1
23.5.16502.18342	83
23.5.16502.18451	184
23.5.16502.18566	29
23.5.16502.18664	18
Total	695

Layout details (which layouts are used in reports)

Count	Layout Name	Layout Type	Layout Id
656	1306-000002	Rdlc	
35	1306-000006	Word	
4	StandardSalesInvoice.rdlc	Rdlc	437dbf0e-84ff-417a-965d-ed2bb9650972
695			

Reports by date

Client type ● WebClient ● WebServiceClient



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Use Read Scale-Out

Read Scale-Out is used to load-balance analytical workloads in the database that only read data.

For more information, see [About Read Scale-Out](#)

Reports not using Read Scale-Out

97

Reduce Database locking

Database locking occurs when multiple sessions want to update the same data.

For more information, see [How to reduce database locking](#)

SQL queries that hold locks for 10 seconds or more

0

Lock timeouts caused by number series

0

Reduce long running SQL queries

Many performance issues are related to how data is defined, accessed, and modified.

For more information, see [About Efficient data access](#)

Tables with 7 or more extensions

0

Long running SQL queries in CompanyOpen

8

Login performance

Slow OpenCompany operations

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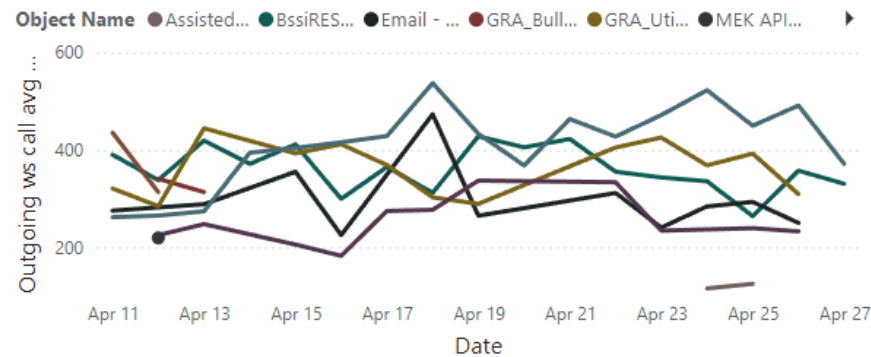
Top 10 slowest outgoing web service calls (avg time)

Host / Object / App	Count	Avg time (ms)
g .com	104	1378
g om	3920	1102
microsoft.api.yodlee.com	1296	410
graph.microsoft.com	761	378
api.stripe.com	845	358
ng.com	11286	313
ng.com	203040	299
sys.fispan.live	1143	255
telemetry-production.azurewebsites.net	156	220
ng.com	10005	218

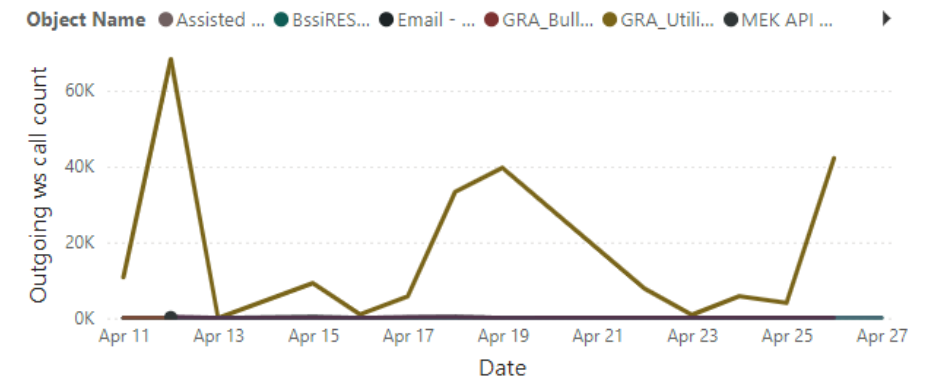
Top 10 most aggressive outgoing web service calls (count)

Host / Object / App	Count
re .com	203040
re .com	11286
re .com	10005
g	3920
microsoft.api.yodlee.com	1296
sys.fispan.live	1143
api.stripe.com	845
graph.microsoft.com	761
telemetry-production.azurewebsites.net	156
gc	104

Top 10 slowest outgoing web service calls (avg time) by date



Top 10 most aggressive outgoing web service calls (count) by date



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Outgoing web service performance details

Outgoing Webservice Calls by Environment

Tenant / Environment / Type	Count	Total time (sec)	Avg time (ms)	Max time (ms)
052	139531	41926	300	100016
220	35909	10599	295	60969
bf2l	19334	7642	395	100012
dbc	12663	5102	403	61036
117	11851	3589	303	60710
926	12726	3218	253	8180
4df	461	152	329	19785
81a	81	20	253	826
Total	232556	72250	311	100016

Outgoing Webservice Call Statistics (hosts)

Host / HTTP method	Count	Total time (sec)	Min time (ms)	Avg time (ms)	Max time (ms)
re	203040	60620	144	299	100016
g	3920	4321	559	1102	61036
re	11286	3536	162	313	8167
re	10005	2181	107	218	2802
microsoft.api.yodlee.com	1296	532	107	410	3696
api.stripe.com	845	303	3	358	6691
Total	232556	72250	3	311	100016

Outgoing Webservice Call Statistics (endpoints)

Url / HTTP Method	Count	Sum time (sec)	Min time (ms)	Avg time (ms)	Max time (ms)
https://api.stripe.com	845	303	3	358	6691
https://graph.microsoft.com	104	143	687	1378	8770
https://graph.microsoft.com	3920	4321	559	1102	61036
https://graph.microsoft.com	761	288	116	378	19785
https://microsoft.api.yodlee.com	1296	532	107	410	3696
Total	232556	72250	3	311	100016

Outgoing Webservice Calls by Client Type

Client type

- Background
- ChildSession
- WebClient

94.96%

Outgoing Webservice Calls by HTTP response type

HTTP response type

- (Blank)
- 2xx: Success
- 4xx: Client Error
- 5xx: Server Error

99.97%

Outgoing Webservice Calls by HTTP method

HTTP Method

- DELETE
- GET
- PATCH

95.75%

Outgoing Webservice Calls by Extension Type

Code Ownership

- ENVIRONMENT
- ISV_ONLINE
- ISV_ONPREM
- MICROSOFT

98.69%



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Outgoing webservice call status statistics (HTTP status codes)

Url	2xx: Success	4xx: Client Error	5xx: Server Error	Total
https://api.stripe.com	5	840		845
https://g		104		104
https://g		3915	5	3920
https://graph.microsoft.com		761		761
https://microsoft.api.yodlee.com		1296		1296
https://re		10005		10005
Total	1	232489	51	232556

Outgoing webservice call status details (HTTP status codes)

Count	Url	HTTP response type	HTTP status code	Description	Error
5	https://g	5xx: Server Error	500	Internal Server Error	-1
3	https://re	4xx: Client Error	401	Unauthorized	-1
5	https://re	4xx: Client Error	409	Conflict	-1
23	https://re	4xx: Client Error	401	Unauthorized	-1
20	https://re	4xx: Client Error	409	Conflict	-1
232556					

Object Details (in which object does the endpoint come from)

Object Name / Id / Type	Count
Assisted Company Setup Wizard	2
BssiRESTWebServiceCode	845
Email - Outlook API Client	759
GRA_BullhornConnectionSetup	5
GRA_Uilities	228350
MEK API Mgt.	156
MS - Yodlee Service Mgt.	1296
PncApi	22
PncV3HttpClient	1121
Total	232556

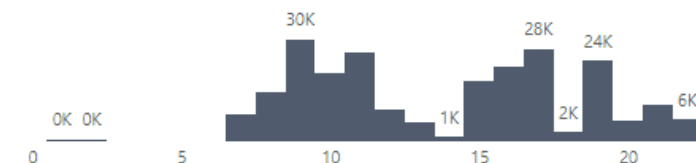
App Details (in which app does the endpoint come from)

Publisher / App (id) / Version	Count
Binary Stream Software Inc.	845
GraVoc Ltd.	228355
Mekorma Enterprises, Inc.	156
Microsoft	2057
PINACLE® PNC	1143
Total	232556

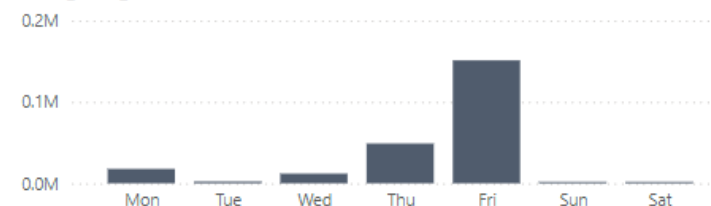
Outgoing Webservice Calls by Extension Publisher



Outgoing webservice calls over the Day - (UTC-04:00) Eastern Daylight Time (US & Canada)



Outgoing Webservice Calls over the Week



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About the report

AL Stack Trace (what AL code was running)

Count AL stacktrace

3915

- 1 GRA_Utillities(CodeUnit 81006).BullhornAPILogin line 27 - Bullhorn Connector by GraVoc Ltd.
GF - Bullhorn Connector by GraVoc Ltd.
GF - Bullhorn Connector by GraVoc Ltd.
GF - Bullhorn Connector by GraVoc Ltd.
GF - Bullhorn Connector by GraVoc Ltd.
- 2 GRA_Utillities(CodeUnit 81006).BullhornAPILogin line 29 - Bullhorn Connector by GraVoc Ltd.
GRA_BullhornCashReceipt(CodeUnit 81013).CreateCashReceipt line 85 - Bullhorn Connector by GraVoc Ltd.
GRA_BullhornCashReceipt(CodeUnit 81013).MyProcedure line 23 - Bullhorn Connector by GraVoc Ltd.
"Gen. Jnl.-Post Line"(CodeUnit 12).OnMoveGenJournalLine(Event) line 2 - Base Application by Microsoft
"Gen. Jnl.-Post Line"(CodeUnit 12).PostCust line 118 - Base Application by Microsoft
"Gen. Jnl.-Post Line"(CodeUnit 12).PostGenJnlLine line 9 - Base Application by Microsoft
"Gen. Jnl.-Post Line"(CodeUnit 12).Code line 74 - Base Application by Microsoft
"Gen. Jnl.-Post Line"(CodeUnit 12).RunWithoutCheck line 7 - Base Application by Microsoft
"Bank Deposit.Post"(CodeUnit 1690).OnRun(Trigger) line 103 - Exclude Bank Deposits by Microsoft

Top of AL Stack Trace (in what code did the web service call come from)

Count Method/Trigger/Event

Object Id

Object Name

Object Type

Extension Name

Publisher

Top of stack Line

3915

1	BullhornAPILogin	81006	GRA_Utillities	CodeUnit	Bullhorn Connector	GraVoc Ltd.	GRA_Utillities(CodeUnit 81006).BullhornAPILogin line 27
3	BullhornAPILogin	81006	GRA_Utillities	CodeUnit	Bullhorn Connector	GraVoc Ltd.	GRA_Utillities(CodeUnit 81006).BullhornAPILogin line 29
1	BullhornAPILogin	81006	GRA_Utillities	CodeUnit	Bullhorn Connector	GraVoc Ltd.	GRA_Utillities(CodeUnit 81006).BullhornAPILogin line 29

Bottom of AL Stack Trace (which code was affected)

Count Method/Trigger/Event

Object Id

Object Name

Object Type

Extension Name

Publisher

Bottom of stack Line

3915

3	"Post - OnAction"(Trigger)	1690	Bank Deposit	Page	_Exclude_Bank Deposits	Microsoft	"Bank Deposit"(Page 1690).OnPost
1	"Run1SalesInvoiceImport - OnAction"(Trigger)	81012	GRA_BullhornIntegration	Page	Bullhorn Connector	GraVoc Ltd.	GRA_BullhornIntegration(Pag
1	OnRun(Trigger)	81004	GRA_BullhornSalesInvoiceSync	CodeUnit	Bullhorn Connector	GraVoc Ltd.	GRA_BullhornSalesInvoiceSyr



Performance

Recommendations

Performance events

Sessions

OnCompanyOpen

Pageviews

Reports

Long Running SQL Queries 1

Database lock timeouts

Long Running AL methods

Incoming webservice calls

Outgoing webservice calls

Job Queue

Task Scheduler

Configuration packages

App Updates

Environment Updates

Performance Toolkit (BCPT)

About the report

SQL query performance details

Long Running SQL Queries by Environment

Tenant / Environment / Type	Count	Sum time (sec)	Max Time (ms)
81a47acf-83f0-4ec9-a9f3-4b12a5f3969f	14	28	8510
926c228a-f408-41a5-a675-200e2fafb201	51	80	8079
99a7238f-d262-495e-a37b-a48cc6316cdd	14	16	1917
Production	14	16	1917
Production	14	16	1917
bf2023a8-bdec-401f-a080-e0e2737cc45a	69	136	13096
dbd074d4-7616-4892-a29c-d5551655441	101	251	19132
Total	1041	4127	683427

SQL Query Statistics

Count	Object Name	SQL Operation	Sum time (sec)	Max Time (ms)
2	Sales Hist. Sell-to FactBox	SELECT	3	1917
2	CRM Integration Management	SELECT	3	1640
1	Sales & Receivables Setup	SELECT	2	1616
1	Sales Invoice Signal	SELECT	1	1327
1	Workflow Management	SELECT	1	1010
3	CRM Connection Setup	SELECT	3	1006
1	Vendor Payment Signal	SELECT	1	863
2	Customer List Ext.	SELECT	2	838
14			16	1917

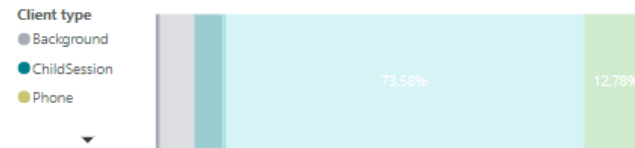
Object Details (in which object does the SQL query come from)

Object Name / Id / Type	Count
CRM Connection Setup	3
CRM Integration Management	2
Customer List Ext.	2
Purchase Invoice Signal	1
Sales & Receivables Setup	1
Sales Hist. Sell-to FactBox	2
Sales Invoice Signal	1
Vendor Payment Signal	1
Workflow Management	1
Total	14

App Details (in which app does the SQL query come from)

Publisher / App (id) / Version	Count
Microsoft	14
_Exclude_Onboarding Signals (672777d5-ab26-4369-b334-6f04256efffd)	3
Base Application (437dbf0e-84ff-417a-965d-ed2bb9650972)	9
Dynamics GP Historical Data (7c7d97ca-3598-40f5-b263-f713f49bd2a5)	2
Total	14

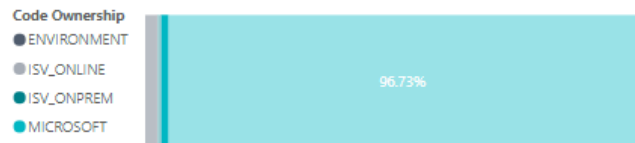
Long running SQL queries by Client Type



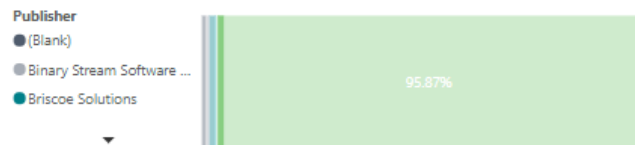
Long running SQL queries by SQL operation Type



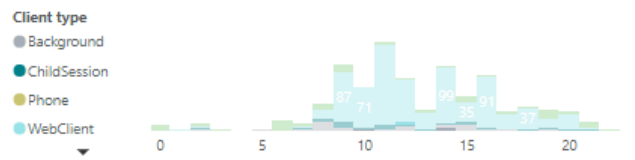
Long running SQL queries by Extension type



Long running SQL queries by Extension Publisher



Long running SQL queries over the Day - (UTC-04:00) Eastern Daylight Time (US & Canada)



Performance

Recommendations

Performance events

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Reports

Long Running SQL Queries 2

Database lock timeouts

Long Running AL methods

Incoming webservice calls

Outgoing webservice calls

Job Queue

Task Scheduler

Configuration packages

App Updates

Environment Updates

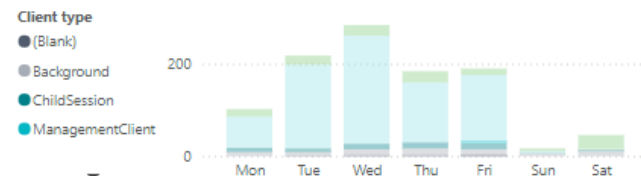
Performance Toolkit (BCPT)

About the report

AL Stack Trace (what AL code was running)

Count	AL stacktrace
1	AppObjectType: CodeUnit AppObjectId: 1501 AL CallStack: "Workflow Management"(CodeUnit 1501).EnabledWorkflowExist line 11 - Base Application "Customer List"(Page 22).SetWorkflowManagementEnabledState line 8 - Base Application by Microsoft "Customer List"(Page 22).OnInit(Trigger) line 13 - Base Application by Microsoft
1	AppObjectType: CodeUnit AppObjectId: 20371 AL CallStack: "Purchase Invoice Signal"(CodeUnit 20371).IsOnboarded line 7 - _Exclude_Onboarding Sig "Onboarding Signal"(CodeUnit 7580).CheckAndEmitOnboardingSignals line 25 - Base Application by M "Telemetry Subscribers"(CodeUnit 1351).SendDailyTelemetry line 5 - Base Application by Microsoft "Telemetry Management"(CodeUnit 1350).OnSendDailyTelemetry(Event) line 2 - Base Application by M "Telemetry Management"(CodeUnit 1350).OnRun(Trigger) line 2 - Base Application by Microsoft "Job Queue Start Codeunit"(CodeUnit 449).OnRun(Trigger) line 23 - Base Application by Microsoft "Job Queue Dispatcher"(CodeUnit 448).HandleRequest line 27 - Base Application by Microsoft "Job Queue Dispatcher"(CodeUnit 448).OnRun(Trigger) line 19 - Base Application by Microsoft

Long running SQL queries over the Week



Top of AL Stack Trace (in what code did the SQL statement come from)

Count	Method/Trigger/Event	Object Id	Object Name	Object Type	Extension Name	Publisher	Top of stack Line
2	EnabledWorkflowExist	1501	Workflow Management	CodeUnit	Base Application	Microsoft	"Workflow Management"
2	GetDatabaseTableTriggerSetup	5330	CRM Integration Management	CodeUnit	Base Application	Microsoft	"CRM Integration Management"
1	GetRecordOnce	311	Sales & Receivables Setup	Table	Base Application	Microsoft	"Sales & Receivables Setup"
3	IsEnabled	5330	CRM Connection Setup	Table	Base Application	Microsoft	"CRM Connection Setup"
1	IsOnboarded	20371	Purchase Invoice Signal	CodeUnit	_Exclude_Onboarding Signals	Microsoft	"Purchase Invoice Signal"

Bottom of AL Stack Trace (which code was affected)

Count	Method/Trigger/Event	Object Id	Object Name	Object Type	Extension Name	Publisher	Bottom of stack Line
1	OnOpenPage(Trigger)	22	Customer List	Page	Base Application	Microsoft	"Customer List"(Page 22)
1	OnOpenPage(Trigger)	41018	Customer List Ext.	PageExtension	Dynamics GP Historical Data	Microsoft	AL CallStack: "Customer List"
1	OnOpenPage(Trigger)	41018	Customer List Ext.	PageExtension	Dynamics GP Historical Data	Microsoft	AL CallStack: "Customer List"
8	OnRun(Trigger)	448	Job Queue Dispatcher	CodeUnit	Base Application	Microsoft	"Job Queue Dispatcher"

SQL Details

Count	Object Name	Sum time (sec)	Max Time (ms)	Explanation	Number Of Columns	Outer Appls	Joins	Take Locks	Search Query	IsEmpty AL Statement	SQL Operation	SQL Statement
2	CRM Connection Setup	2	1006	SELECT statement on just the base table. Selects 41 columns (are you missing a SetCurrentKey AL call? or can you tune with partial records SetLoadFields to remove fields you do not need and maybe even utilize a covering index?).	41	0	0	False	False	False	SELECT	SELECT "5330"."Enabled", "5330"."Enabled", "5330"."OData AccessKey Quotes", "5330"."String", "5330"."Enabled"



Error dashboard

Tenant/Environment/Company

All

This page shows errors happening for users, integrations with external systems, and setup/system errors.

User errors

When users get error dialogs, it can be a sign of missing knowledge about the system or that some features are not setup the way they are supposed to.

User logins

12

Error Dialogs

4514

Error message
feedback

5

Permission
Errors

25

Integrations errors

External systems communicate with BC using web services. Failures in this area means that some of the integrations are probably not working correctly.

Web Service
Logins

0

Web Service Key
logins

0

Connector calls
(incoming)

0

Web service calls
(incoming)

110

Web service calls
(outgoing)

56

System errors

Some BC modules or code might be misconfigured. Failures here indicate the the system is not setup correctly.

License Errors

2

Background
Session Logins

1

Tasks

11

Job Queue

19

Environment
lifecycle

0

Company
lifecycle

0

Extension
lifecycle

0

Configuration
packages (failed)

0

Emails

0

Reports

140

Database
deadlocks

0

Features

0

Errors

Dashboard

Login errors

Error dialogs

Permission Errors

Error messages

Feature Errors

Environment lifecycle errors

Company lifecycle errors

Environment extension validation diagnostics

Extension lifecycle errors

PTE upload validation diagnostics

Email errors

Authentication (web service key) errors

Webservice metadata errors

Incoming webservice errors

Connector errors

Outgoing webservice errors

Azure function errors

Job Queue errors

Task Scheduler errors

Report errors

Configuration package errors

Database deadlocks

About the report

Login Errors

Tenant/Environment/Company

All

Look at the distribution of failure reasons. Ideally, you should see no data here. Maybe some integrations use a wrong user or wrong company name?

Read more in the login troubleshooting guide here: <https://learn.microsoft.com/en-us/dynamics365/business-central/dev-itpro/administration/telemetry-authorization-trace#authorizationfailures>

Login Errors by Environment

Count	Domain	Tenant id (AAD/Entra)	Environment Name
11		052	Production
1		99a	Production
12			

All

12

Login Errors

Last 7 days

1

Login Errors

Since Yesterday

0

Login Errors

Client and User types that gets login errors

Count	Session Type	Client Type	User Type
12	UI	WebClient	N/A right now
12			

Where does the error occur and why

Count	Authorization Step	Failure Reason
12	OpenCompany trigger	Company does not exist
12		

Login Failures by Authorization Step

Authorization Step

● OpenCompany trigger

100.00%

Login Failures by Session Type (UI, WS, or Background)

Session Type

● UI

100.00%

Login Failures by User type

User Type

● N/A right now

100.00%

Login Failures by Failure Reason

Failure Reason

● Company does not exist

100.00%

2025
DYNAMICS
CON

Permission Errors



Tenant/Environment/Company

All

Look at where users get permission errors. Maybe something is not set up correctly?

Permission Errors by Environment

Count	Domain	Tenant id (AAD/Entra)	Environment Name
1		05272d2b-ab69-4550-b198-b3aba4085e4e	Production
10		2201ff77-6078-4afe-be57-0822f0bdf1e	Production
14		4df35c02-d706-461a-99ac-c47e197b73ca	Production
25			

Permission Error Dialogs

Count	Error Message	Permission Area	Permission Type
14	Sorry, the current permissions prevented the action. (TableData 5343 CRM Opportunity Read: Base Application)	Object	Read

Object Details (in which object does the Error come from)

Object Name / Id / Type	Count
"CRM Integration Management"	
Total	

App Details (in which app does the error come from)

Publisher / App (id) / Version	Count
Microsoft	
Total	

AL code (in which statement does the error come from)

Count	AL stacktrace
14	"CRM Integration Management"(CodeUnit 5330).GetNoOfCRMOpportunities line 13 - Base Application by Microsoft;"CRM Statistics FactBox"(Page 5360).GetNoOfCRMOpportunities line 4 - Base Application by Microsoft)

All
14

Permission Errors

Last 7 days
5

Permission Errors

Since Yesterday
0

Permission Errors

Permission Error Dialogs by Extension Type

Code Ownership

MICROSOFT

56.00%

Permission Error Dialogs by Extension Publisher

Publisher

(Blank)

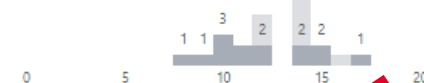
Microsoft

56.00%

Permission Error Dialogs over the Day - (UTC-04:00) Eastern Daylight Time (US & Canada)

Client type

WebClient



Permission Error Dialogs over the Week

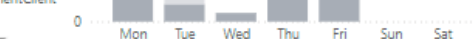
Client type

(Blank)

Background

ChildSession

ManagementClient



Outgoing Web Service Errors



Tenant/Environment/Company

All

Look at the distribution of failures calling out to external web services using the AL HttpClient module. Any call with http status \neq 200 is an error and is an indication of an integration to Business Central not working properly.

Outgoing webservice call errors by environment

Count	Domain	Tenant id (AAD/Entra)	Environment Name
17		05	Production
2		11	Production
4		22	Production
22		bf:	Production
11		db	Production
56			

All

56

Outgoing WS Call Errors

Last 7 days

11

Outgoing WS Call Errors

Since Yesterday

0

Outgoing WS Call Errors

Outgoing webservice call error statistics (hosts)

Host	4xx: Client Error	5xx: Server Error	Total
re.com	43		43
re.com	8		8
g		5	5
Total	51	5	56

Outgoing webservice call errors by client type

Client type

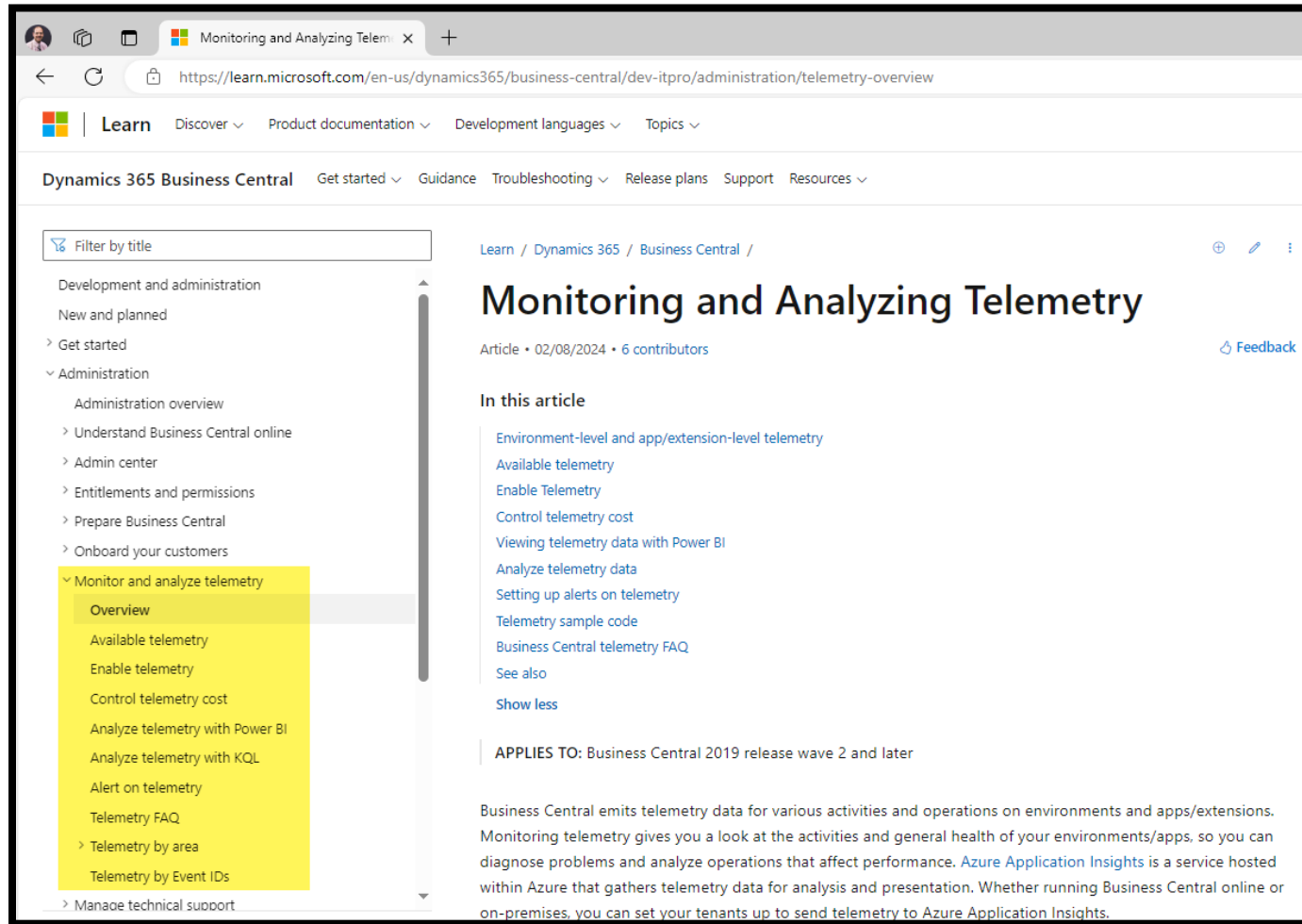
Background

WebClient

42.86%

57.14%

Telemetry Resources



The screenshot shows a web browser window displaying a Microsoft Learn article. The browser's address bar shows the URL: <https://learn.microsoft.com/en-us/dynamics365/business-central/dev-itpro/administration/telemetry-overview>. The page header includes the Microsoft Learn logo and navigation links: Discover, Product documentation, Development languages, and Topics. Below the header, the article is categorized under 'Dynamics 365 Business Central' with sub-links for Get started, Guidance, Troubleshooting, Release plans, Support, and Resources. A left-hand navigation pane features a search bar and a list of topics. The 'Monitor and analyze telemetry' section is expanded, showing sub-topics like Overview, Available telemetry, Enable telemetry, Control telemetry cost, Analyze telemetry with Power BI, Analyze telemetry with KQL, Alert on telemetry, Telemetry FAQ, Telemetry by area, and Telemetry by Event IDs. The main content area displays the article title 'Monitoring and Analyzing Telemetry', its publication date (02/08/2024), and the number of contributors (6). A list of links for 'In this article' includes Environment-level and app/extension-level telemetry, Available telemetry, Enable Telemetry, Control telemetry cost, Viewing telemetry data with Power BI, Analyze telemetry data, Setting up alerts on telemetry, Telemetry sample code, Business Central telemetry FAQ, and See also. A 'Show less' link is also present. Below this, the 'APPLIES TO' section specifies 'Business Central 2019 release wave 2 and later'. The article text begins with 'Business Central emits telemetry data for various activities and operations on environments and apps/extensions. Monitoring telemetry gives you a look at the activities and general health of your environments/apps, so you can diagnose problems and analyze operations that affect performance. Azure Application Insights is a service hosted within Azure that gathers telemetry data for analysis and presentation. Whether running Business Central online or on-premises, you can set your tenants up to send telemetry to Azure Application Insights.'

[Monitoring and Analyzing Telemetry - Business Central | Microsoft Learn](#)





Thank You!



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