

dynamicscon.com



# Why move to the Cloud?

Microsoft Dynamics 365

Future of ERP: Empowering businesses and people with Al-guided productivity









Stay safe and compliant



Allow your teams to work smarter

# Why Business Central

# 45,000

# Microsoft Dynamics 365 Business Central

Connect finance, sales, service, and operations teams with a comprehensive business management solution and harness the power of AI with Microsoft Copilot.



Trusted by over 45,000 small and medium-sized businesses
Named "the Best ERP System" in 2024 by Forbes Advisor

BC: #1 ERP - <a href="https://www.forbes.com/advisor/business/software/best-erp-systems/">https://www.forbes.com/advisor/business/software/best-erp-systems/</a>

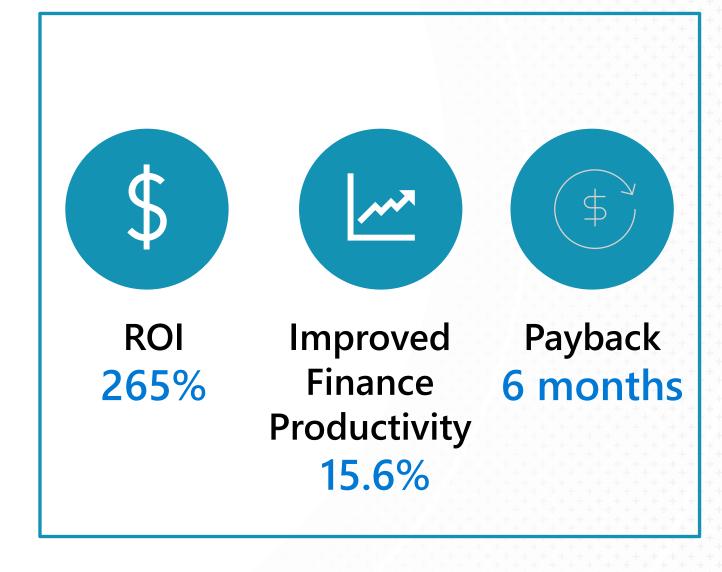
# NEW! The Total Economic Impact™ of Business Central

"[Business Central] is making it possible for us to chase those new revenue opportunities because we can actually manage it now with our current resources."

VP of commerce operations, technology manufacturing

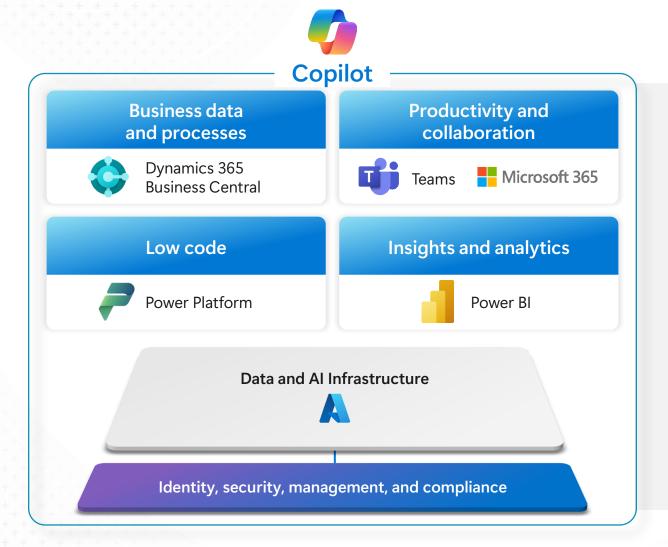
### Benefits (three-year)





Download the report: <u>aka.ms/BC-TEI-Migrations</u>

# Adapt faster with Business Central—built on the only fully integrated Al-powered stack, on the world's most trusted cloud



- Next-generation AI with Microsoft Copilot
- World-class security and compliance
- Industry-leading reliability, scalability and performance
- Open architecture allows you to connect to existing systems
- Further tailor with pre-built apps for unique vertical or business requirements
- Available in 160 countries and 47 languages

# Watch Business Central 2025 release wave 1 sessions at aka.ms/BCYouTube

### **Copilot and Al**

What's new: Copilot for Sustainability

What's new: Enhanced Purchase Order matching with Copilot

Introducing: Sales Order Agent

Introducing: Payables Agent

Introducing: Al consumption billing for Business Central

What's new: Summarize with Copilot

What's new: Autofill fields with Copilot

What's new: Chat with Copilot in 2025

What's new: Business Central AI resources

What's new: Prepare your Copilot extension – practical considerations

### Sustainability Management

What's new: Default sustainability information

What's new: Post emissions with the General Journal

What's new: Water and Waste Management

What's new: Value Chain Automation with Transfer Orders

What's new: Value Chain Automation with Production Orders

What's new: Value Chain Automation with Assembly Orders

What's new: Power BI reports for Sustainability

### **Application**

What's new: Document Preview in E-Documents

What's new: E-Documents connectors

What's new: Enhancements in E-Documents

What's new: Extending E-Documents with new interface

What's new: Enhancements in Intrastat

What's new: Integration with Dynamics 365 Field Service

What's new: Contoso Demo Tool

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What's new in manufacturing: Reverse production order transactions

What's new in manufacturing: Integration to warehouse

What's new in manufacturing: Order processing

What's new in manufacturing: Costing

What's new: Concurrent Inventory Posting

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What's new in Shopify Connector: Troubleshoot export issues on Shopify Skipped Records page

What's new: Shopify Connector: Shopify B2B companies and company locations

What's new in Shopify Connector: Activate sales channels

### Governance and administration

Introducing: Tenant Discovery Endpoint

Introducing: PTEs in Admin Center

What's new: Flexible Update Management

What's new: Customer-Managed Encryption Key

What's new: Telemetry

### **Country and Regional**

What's new: E-Documents localizations

### Development

What's new: Power BI embedding (for developers)

What's new: AL-Go for GitHub on Security

What's new: AL-Go for GitHub on Build and Performance

What's new: AL-Go for GitHub on Quality and Testability

What's new: AL-Go for GitHub on Delivery and Deployment

What's next: AL-Go for GitHub

What's new: Server and database

What's new: Moving tables and fields between AppSource extensions

What's new: Opening Visual Studio Code from the web client

What's new: AL language

Introducing: How to mock outbound http calls for easier testing

### Reporting and data analysis

What's new: Reporting (for developers)

What's new: Manufacturing analytics (new and updated reports)

What's new: Manufacturing analytics (updated PBI app)

What's new in Financial Reporting (for report users)

What's new in Financial Reporting (for report authors)

What's new in Financial Reporting (for administrators)

What's new: Excel reporting (for finance, sales, purchasing, manufacturing, and sustainability)

Introducing: Discover and explore reports

What's new: Power BI (for sales)

What's new: Power BI (for subscription billing)

What's new: Data analysis

### **User Experience**

What's new: Business Central user experience and productivity

# BusinessCentral.com

# **Dynamics 365 Business Central**

# 2025 release wave 1 investment areas



# Al powered business

### Finance

- Subscription billing improvements
- · Regulatory requirements
- E-documents: significant enrichments (payments, fin. charges, reminders, e-invoice preview, sending via email...)

### Supply chain

- Manufacturing enhancements
- Quality management (wave 2)
- Subcontracting enhancements (wave 2)
- Shopify Sales channels and more

### Sustainability

- Capturing emissions with Gen. journal
- Water and waste intensity management
- Scope 3 emissions value chain automation

### Generative Al

- Sales order agent (more capabilities!)
- Payables agent
- Copilot suggest GHG emissions
- Autofill fields
- Summarize with Copilot
- ISV documentation as a knowledge source
- Improved E-invoice matching Copilot

### Reporting

- · Enhanced financial reporting
- Power BI: New embed UI. Drill-back to transactions
- Enhanced data analysis new built-in queries, include related data
- Enhanced Report Explorer and report documentation
- Enhanced reporting for finance, sales, purchasing, manufacturing, sustainability, subscription billing, and fixed assets.



# World class service

### **Geographic expansion**

- Additional countries
- · Partner localization program

### User experience

- · Preview attachments in web client
- · Better screen estate handling

### **Fundamentals**

- Performance faster client rendering, more posting throughput
- Scalability
- Security and reliability
- High availability

### **Efficient development**

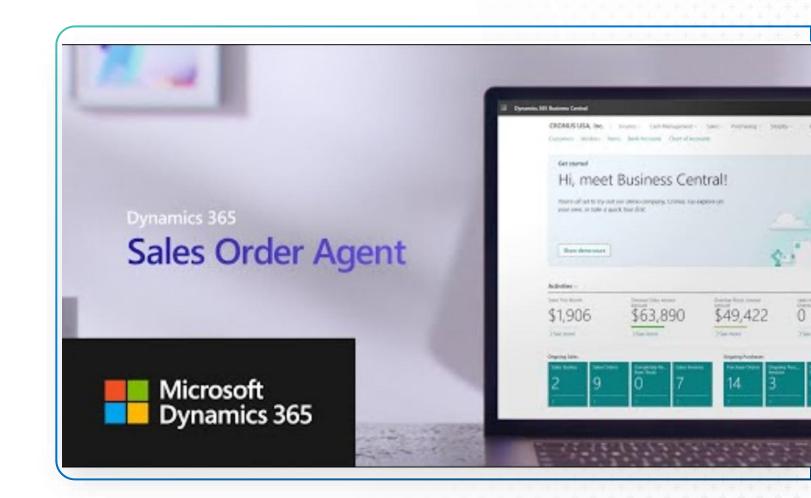
- Developer tools for Copilot enhancements
- Al Toolkit Business Central Al resources PP/GA
- Move tables and fields between extensions for ISVs
- Mock outbound web service calls
- Use resource files in partner apps
- AL Go for GitHub improvements

### Administration

- Flexible update management GA
- Manage PTEs in Admin Center
- · Admin Center API automation

# Sales Order Agent in Business Central

https://www.youtube.com/watc
h?v=6icbmbLc\_Og



# SALES ORDER AGENT (PUBLIC PREVIEW)

Use AI to automate the full process of **capturing sales quotes and orders** from customers' requests expressed in **natural language**.



Receives and analyzes customers' requests via email



Engages in multiturn e-mail conversations with the customer to clarify the request



Checks available inventory, unit of measure, attributes, variants

lacksquare

Can be triggered

automatically and

on demand, by

internal and

external processes



Detects and deflects irrelevant and malicious e-mail content



Automatically resolves validation errors where possible



Acts within defined permissions and profile (role)



Brings humans in the loop to validate key decisions



Convert sales quotes to a sales orders upon salesperson or customer confirmation



Composes emails with sales quote as attachment and share it in the same e-mail



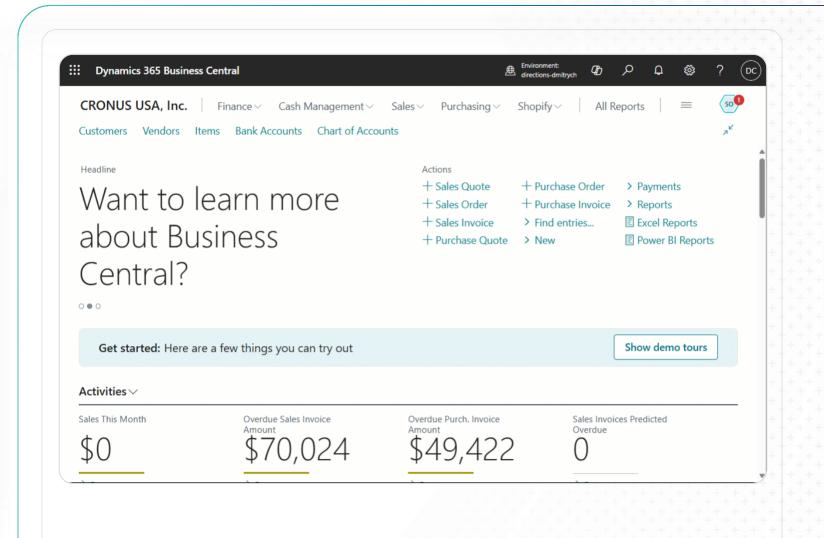
Creates and updates sales quotes with requested items, configured pricing and delivery dates

# **New capabilities**

Since the private preview



Verify **items availability**, pricing and discounts per location, quantity and requested delivery date

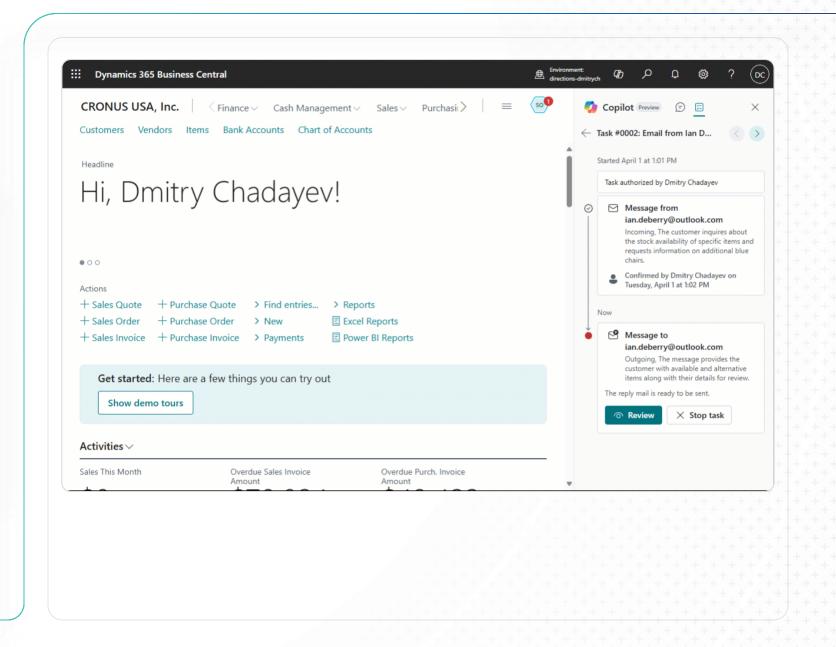


# **New capabilities**

Since the private preview



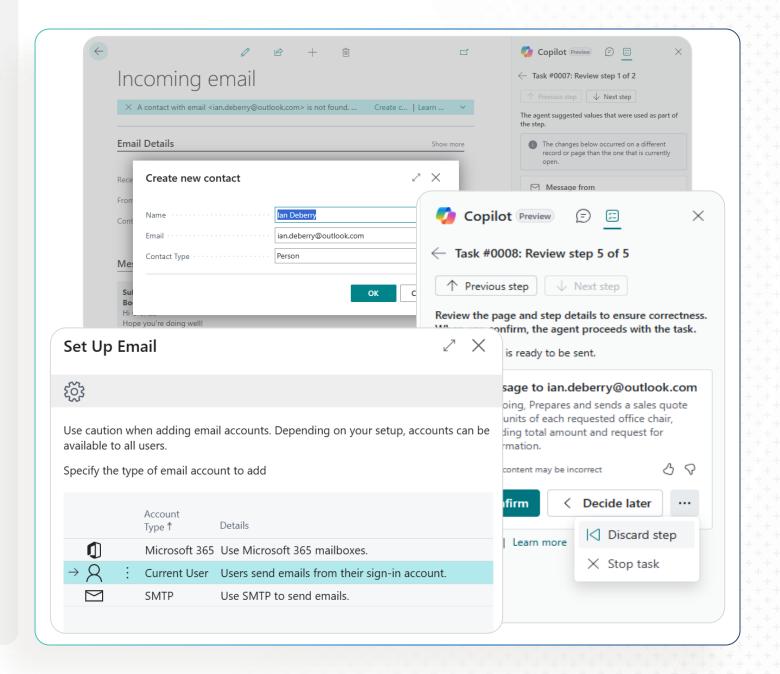
Provide more information about items availability, pricing and discounts in e-mail replies



# **New capabilities**

# Since the private preview

- Create new customers on the fly
- New configuration options for opting in and out of reviewing agent's work
- Use Current user email account for testing the agent
- New experience for reviewing emails and attachments
- Ability to discard generated message, adjust the quote and ask agent to proceed



# Agent billing while in Public Preview



Microsoft Copilot Studio

Messages are the unit that measures agent usage

Billable events

Inb./Outb. E-mail Message

Sales Quote/Order Action

Prepaid capacity (message packs)

MCS meter \*

Generative answer

Agent action

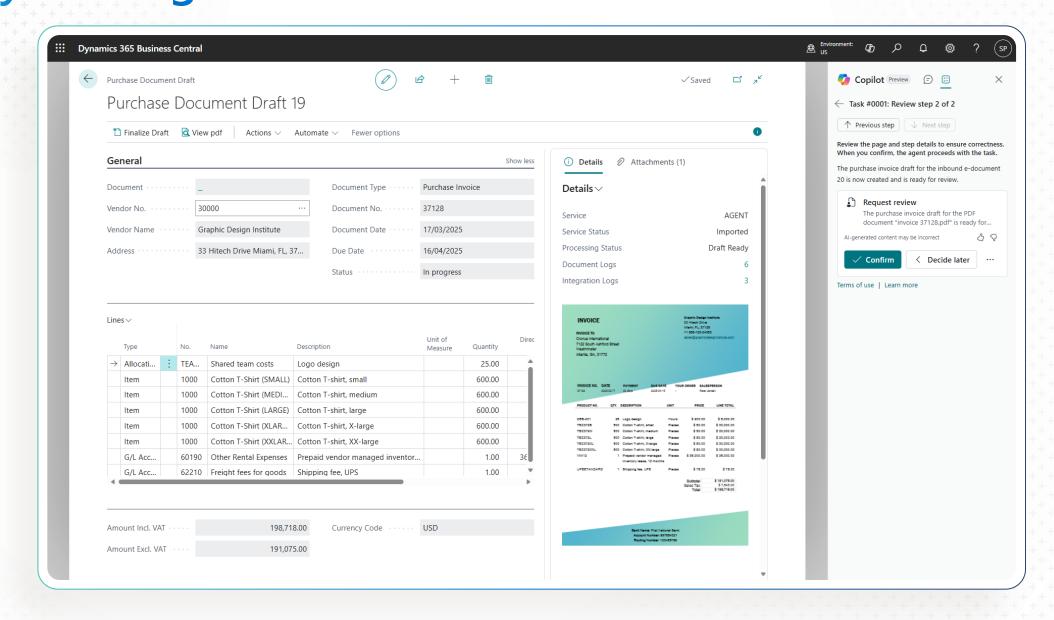
Pay-as-you-go

<sup>\*</sup> Refer to Microsoft Copilot Studio billing rates and management content on MS Learn

# Available in more countries



# Announcing Payables agent



# Foundation for the Payables Agent

In private preview

E-Documents Connector for Microsoft 365 (Import PDF invoice from Outlook, SharePoint, OneDrive) Dynamics 365 Business Central ← E-Document Services 

New Inbound E-Documents page
One-stop shop for all incoming electronic
documents

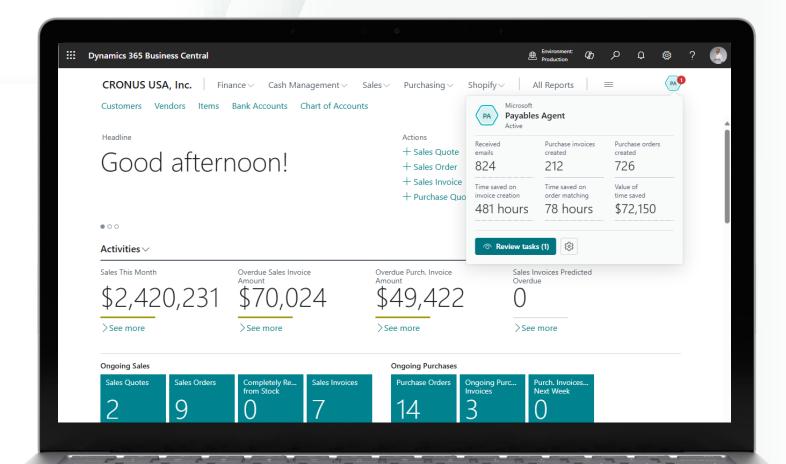
New purchase document draft
The stage for AI suggested drafts of purchase
invoices

# **Payables Agent**

**Public preview** 

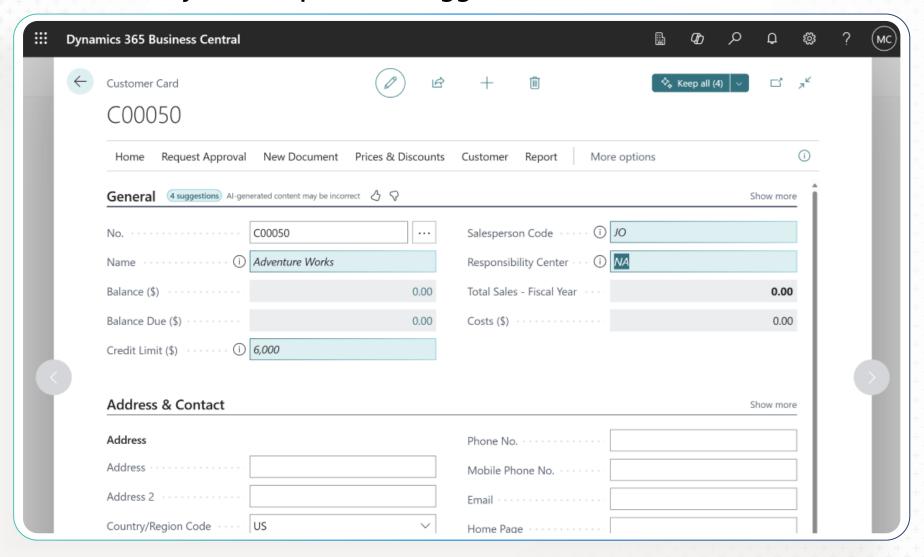
# 2025 H2

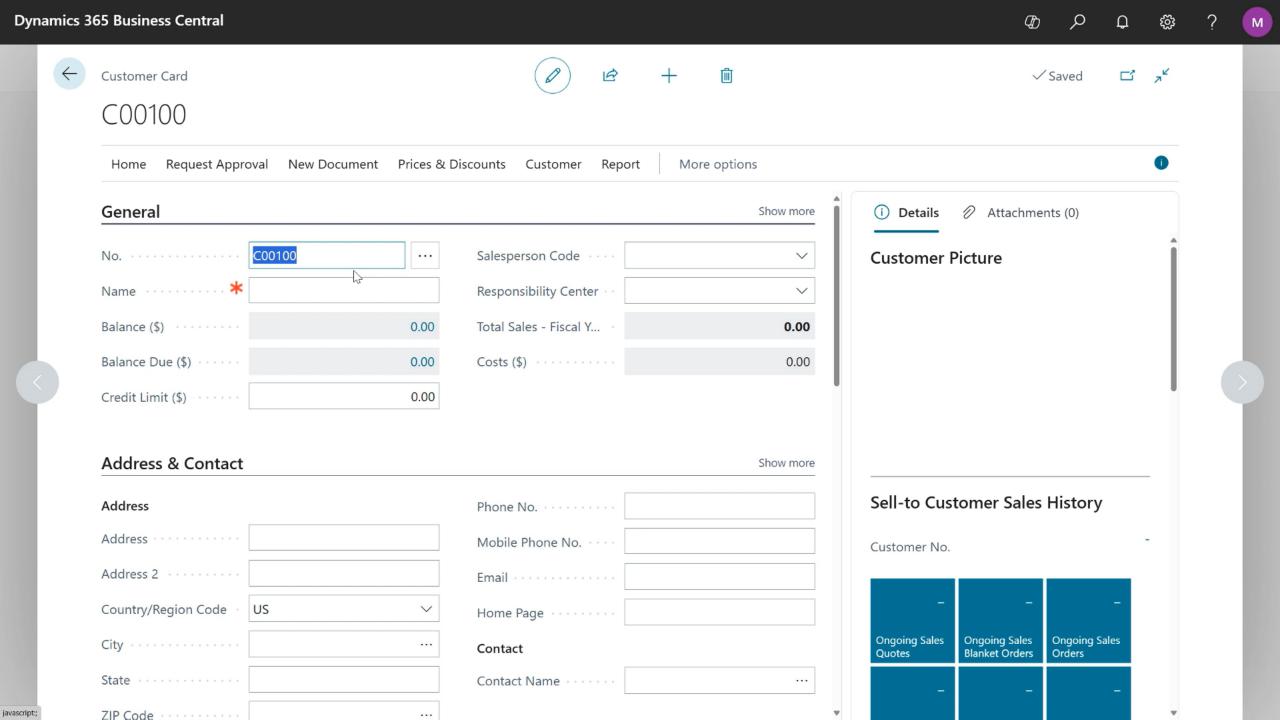
- Process invoices in **E-Documents**
- Supports PDF invoices
- Intelligent accounting according to history, policy & other predictors
- Create purchase invoices
- Configurable "human-in-the-loop"



# **Autofill fields with Copilot**

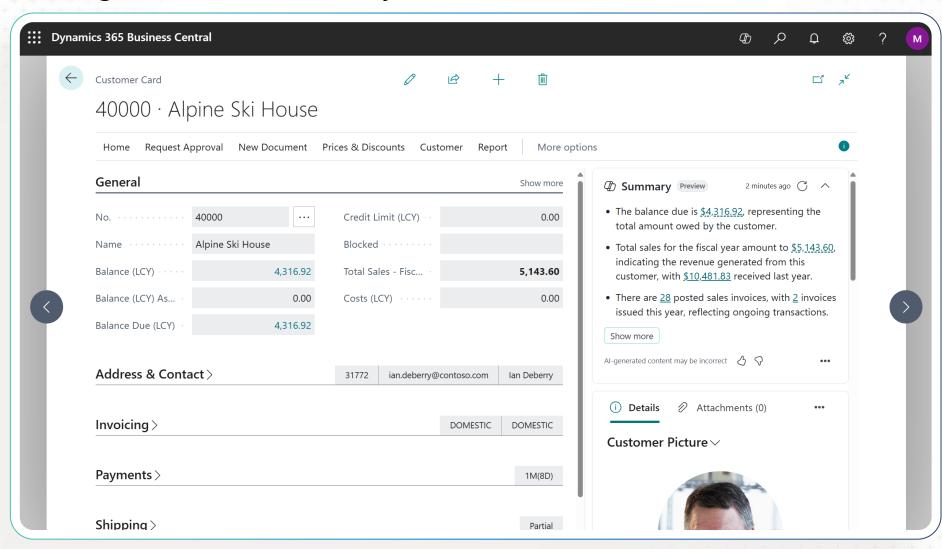
Reduce tedious data entry with AI-powered suggestions for field values





# **Summarize with Copilot**

Role-tailored insights that summarize any record



















Report



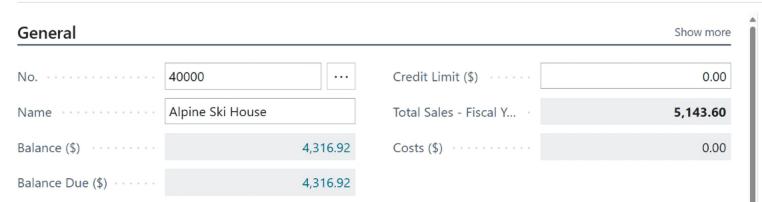
More options

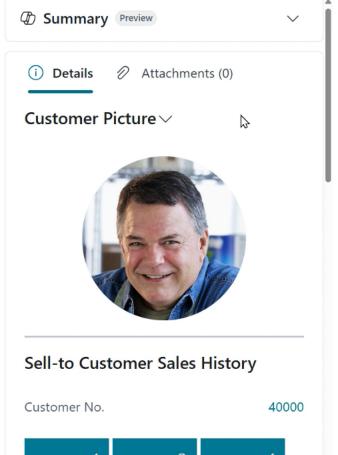




# 40000 · Alpine Ski House

Home Request Approval New Document Prices & Discounts Customer





### Address & Contact

Address 10 Deerfield Road Address Address 2 Country/Region Code US Home Page City · · · · · · · · · · · · · · · · Atlanta Contact State .... GA

Phone No. Mobile Phone No. Email .... ian.deberry@contoso.com

Contact Name · · · · Ian Deberry



















Show more









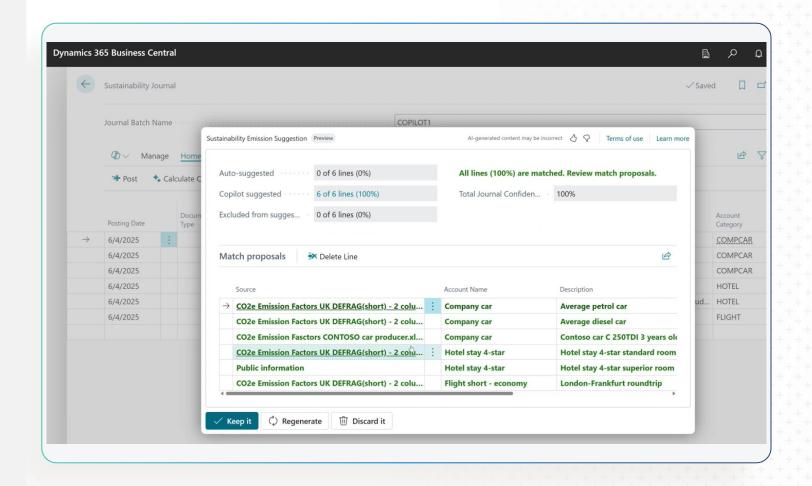


# Suggest emissions with Copilot

Find appropriate formula

Calculate carbon footprint for added descriptions

Work with internal and external sources



# **E-Documents**

Enhanced purchase order matching Copilot

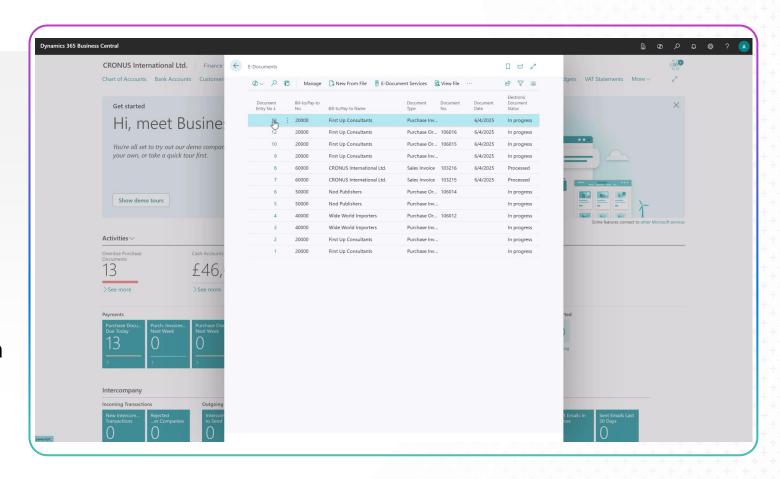
**E-Document preview** 

Send E-Documents via email

Automate embedded attachments in Peppol

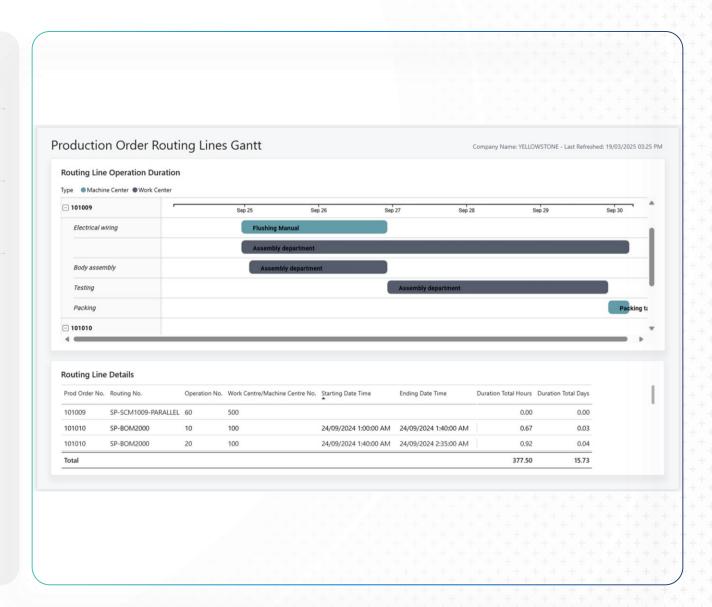
Create E-Document from posted invoice

New connectors, localizations and interface

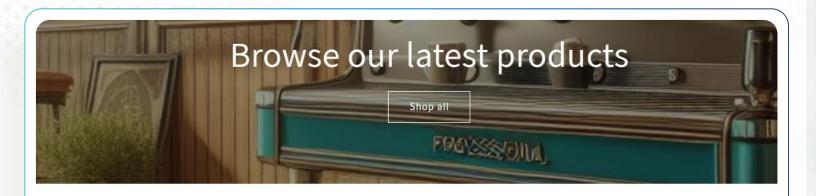


# What's new: Manufacturing analytics

- 1 8 new Power BI reports
- 2 6 enhanced Power BI reports
- 3 2 new Excel reports
- 6 reports modernized with Excel and Word layouts



# What's new: Shopify



### Featured products



BERLIN Guest Chair, yellow 192,80 USD



Coffee Machines Lux Espresso Cronus Machine

1.500,00 USD



MEXICO Swivel Chair, black MEXICO Swivel Chair, black MEXICO Swivel Chair, black MEXICO Swivel Chair

190,10 USD



MOSCOW Swivel Chair, red 190,10 USD 1 Activate sales channels in Shopify Connector

Troubleshoot export issues on Shopify Skipped Records page

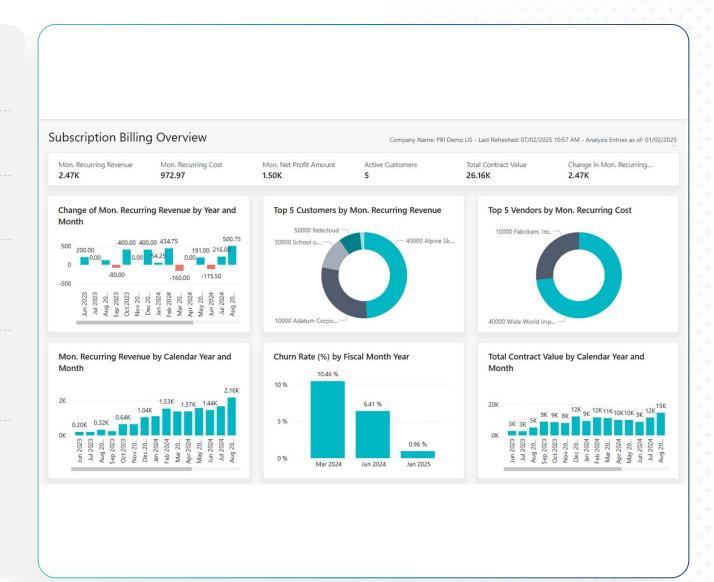
Import and export more data for Shopify B2B companies and company locations

Import, export product info using Shopify Metafields

5 Handling prices including tax

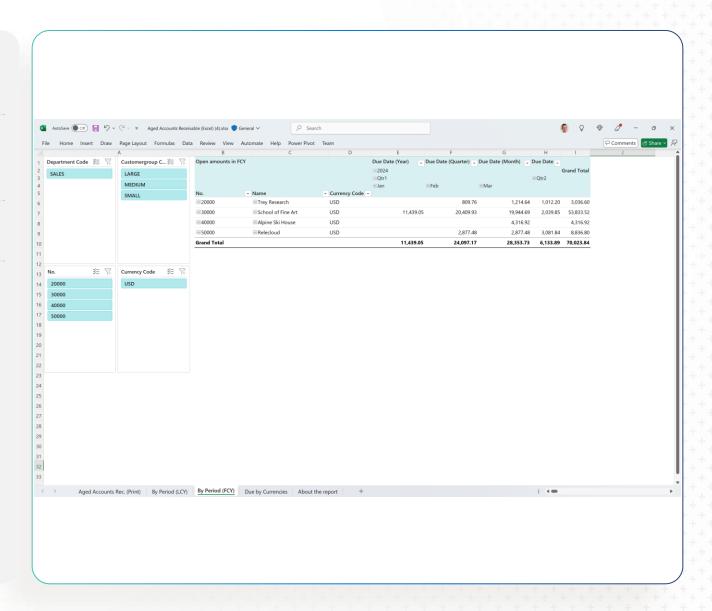
# What's new: Subscription Billing

- 1 Align Subscription Billing with standard user experience and terminology
- 2 Create subscription contract lines manually
- 3 Add unit cost in subscription lines
- Track and rebill quantity changes in subscriptions
- Create demo data for Subscription Billing with the demo data tool
- 6 New Power BI reports

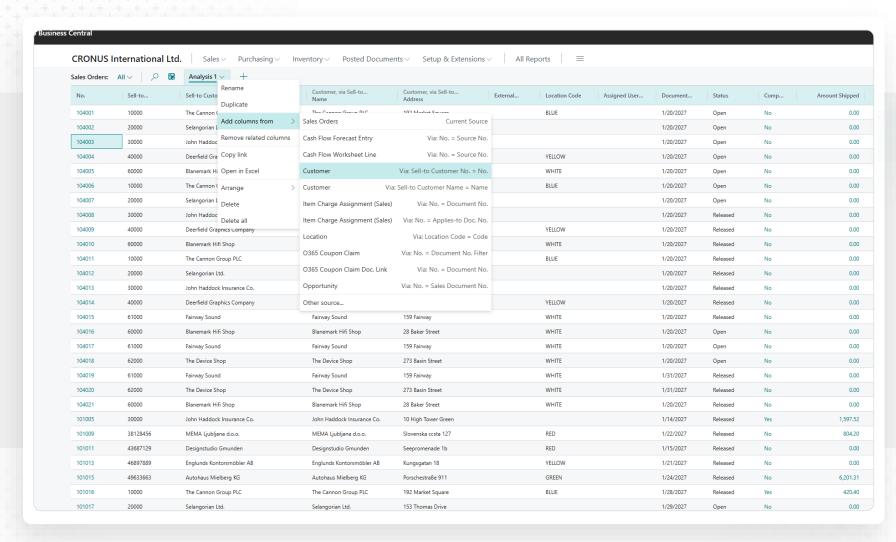


# What's new: Analytics for all key application areas

- Better finance reporting with more Financial Reporting definitions
- Excel reports for purchase, inventory, fixed assets, and projects
- 3 Excel layouts in Financial Reporting
- 4 New Power BI reports



# Add fields from related tables in Analysis Mode

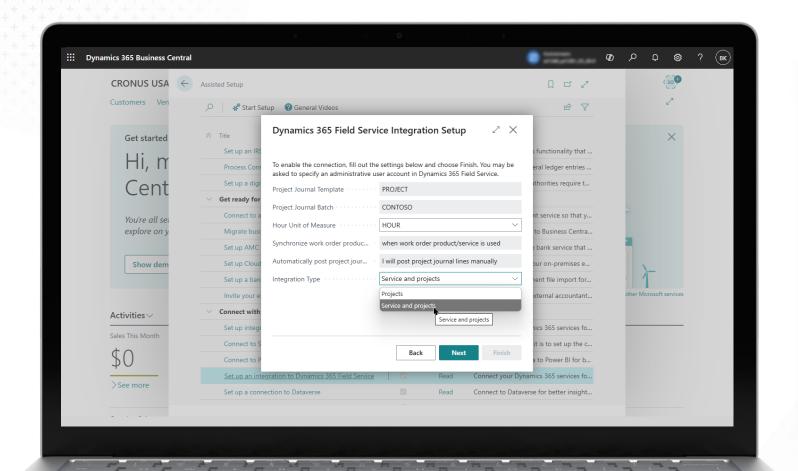




Coming in 2025 release wave 1 (26.2)

Users can add additional fields from related pages (tables) in analysis mode to build and analyze views across related data sources.

# **Business Central and Field Service integration**





New setting in Assisted Setup wizard!

Integration type:

- Projects
- Service and projects

# Frontline Worker Opportunity



# **Field Service**



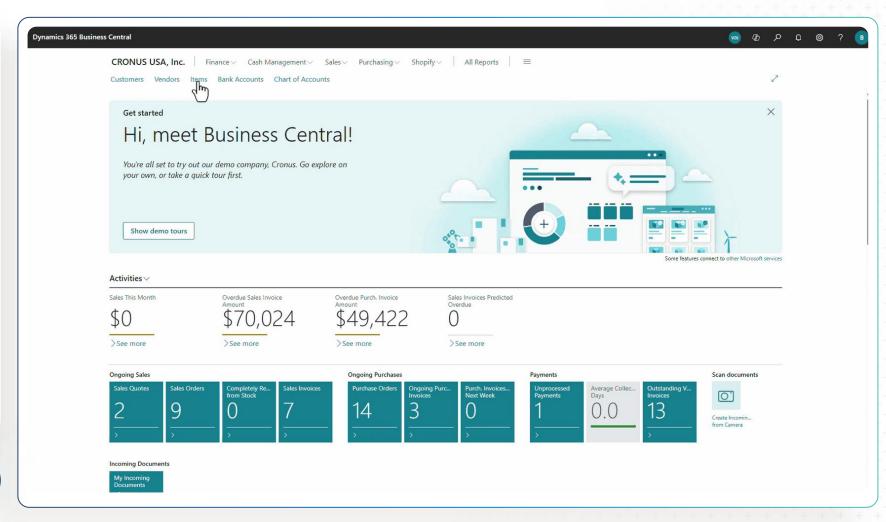
- Service Order aligned with Work Orders
- Service Item Lines aligned with Work Order Incidents
- Service Lines aligned with Work Order Products and Services
- Location to Warehouse Mapping
- Inventory availability New Synthetic Relation added between Products and Item Availability
- Service Order Type to Work Order Type
- Service Order, Service Item Line, Service Lines to Work Orders

# Improvements in user experience and productivity



- Direct previewing of PDF attachments
- Optimized screen estate usage
- Adjustable width of FactBox pane
- Easier Open in Excel in analysis mode
- ...and more....



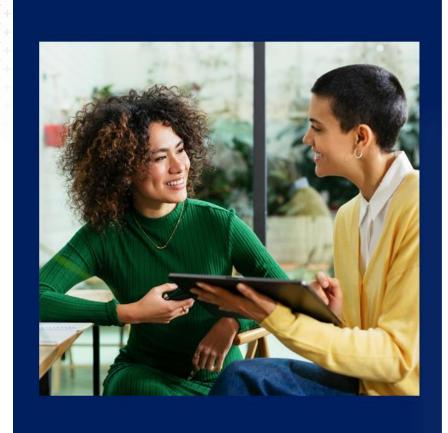


# aka.ms/BCcapabilities

# The new Capability Guide

# New, updated version includes:

- Most accurate and up-to-date information about the Business Central capabilities
- New sections on Copilot, Sustainability, Shopify, Subscription billing, Migration, and many more
- User-friendly format that is ready to share



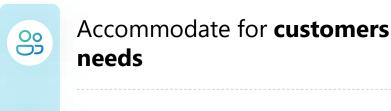
Microsoft Dynamics 365

Microsoft Dynamics 365 Business Central Capability Guide

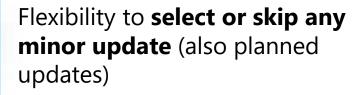


# World-Class Service & Partner productivity

# Flexible update management

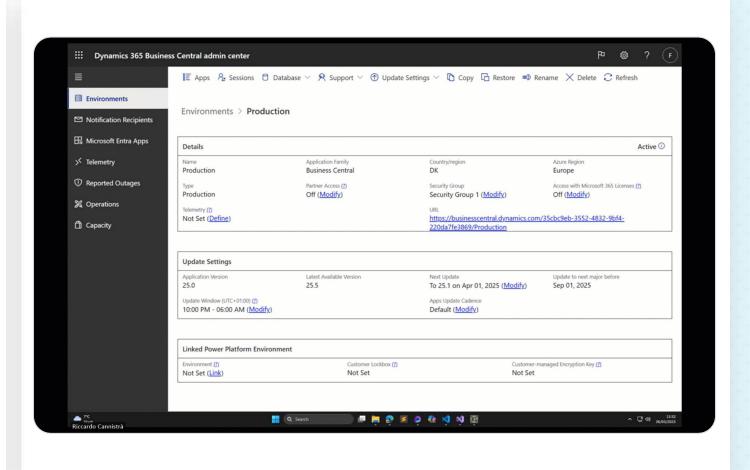








NO option to postpone beyond the grace period

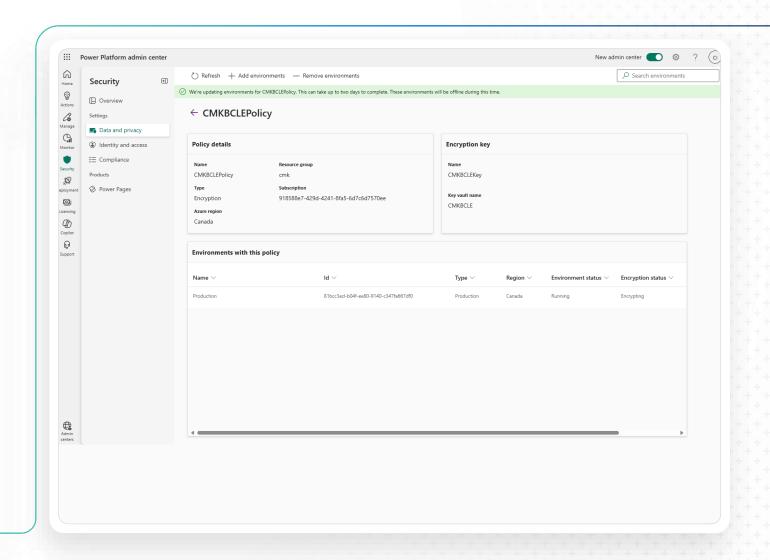




# **Customer-Managed Encryption Key**



Use own encryption key from own Azure Key Vault to encrypt environment database

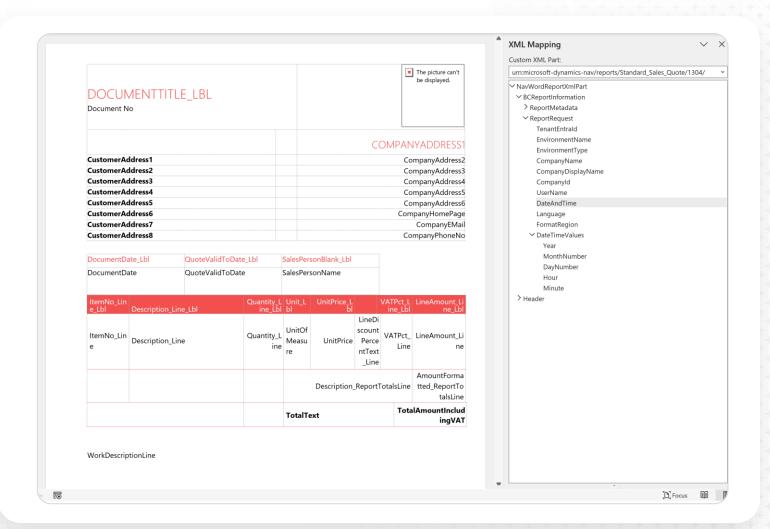


# **Easier document reporting with Microsoft Word**



- Conditional visibility on fields
- Conditional visibility on tables
- Conditional visibility on table columns
- Conditional visibility on table rows
- Layout developer comments
- Common report properties

aka.ms/bcWord



# **Cost Adjustment improvements**



**Iterative adjustments** for high volume of transactions

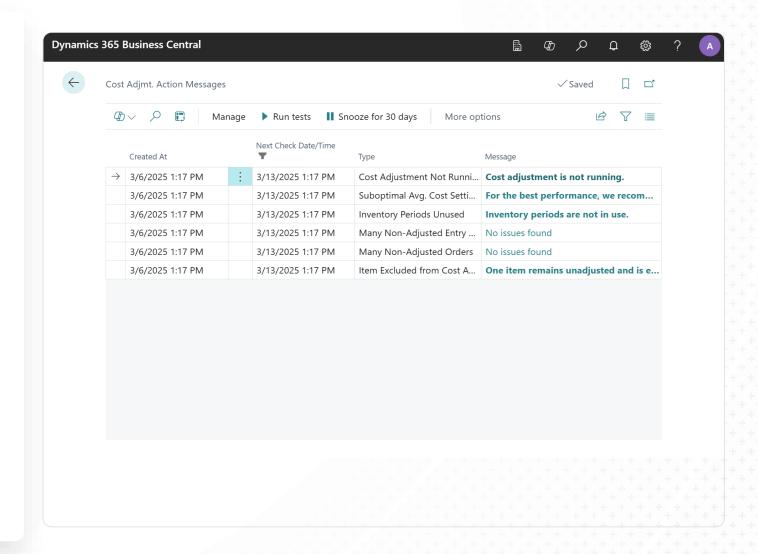


Forced adjustments re-run cost adjustment for the entries with incorrect cost



# Self-diagnostics when opening Inventory Cost Adjustment

- Cost adjustment not running
- Suboptimal settings
- Inventory periods not in use
- Many non-adjusted periods
- Many non-adjusted orders
- Long-running items
- Excluded items
- Data discrepancies



## Performance

#### Unlocking posting concurrency

- [2024w2] Warehouse Entry
- [2025w1] Item Ledger Entry
- [2025w1] Item Register
- [2025w1] Item Application Entry
- [2025w1] Item Application Entry History
- [2025w1] Value Entry
- [2025w1] Resource Ledger Entry
- [2025w1] Resource Register
- [2025w1] Job Ledger Entry
- [2025w1] Capacity Ledger Entry
- [2025w1] Phys. Inventory Ledger Entry



Multiple users can insert records concurrently

#### **Posting 1 batch**

1000 Sales Invoices 5 lines each\*

= 1.12 inv/sec

VS

+ 324%

#### **Posting 5 batches**

1000 Sales Invoices

5 lines each

= 4.75 inv/sec

<sup>\* &#</sup>x27;service items' that are typically used for subscriptions

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Introducing: Discover and explore reports

What's new: Power BI (for sales)

What's new: Power BI (for subscription billing)

What's new: Data analysis

#### **User Experience**

What's new: Business Central user experience and productivity

# **Dynamics GP | End of Support Update**

On September 25, 2024, Microsoft announced the timeline for ending support for Dynamics GP.



aka.ms/customerGP-EOL

# SMB customers growing with Business Central

Fin. services

ProStrategy

✓ Farnam Street

Retail **Consumer goods Prof. services** Manufacturing Non-profit reima eco<sub>2</sub> Sven Bech % Kelly Roofing







# Andretti Indoor Karting & Games races toward expansion with Business Central

Customer: Andretti Indoor

Karting & Games

Industry: Media and Entertainment

Size: 50 - 999 employees

Country: United States

Publish date: April 2024

Watch the full story here

"We don't anticipate that we'll need to add any further accounting or IT personnel because of the efficiencies we've gained with Business Central. I'd say cost savings are in at least the \$300,000 to \$500,000 a year range."

— Tammy Koehler, Chief Financial Officer, Andretti Indoor Karting & Games

Challenge: As Andretti Indoor Karting & Games (AIKG) doubled its

business, the demand for scalable, centralized enterprise resource planning increased. The company aimed to boost

efficiency, cut costs, and support growth without

compromising customer value.

**Solution**: The company opted for Microsoft Dynamics 365 Business

Central—it's more affordable, flexible, and compatible with other systems. Business Central acts as a central hub for all AIKG's business processes, and it's built to scale with less

manual input.

Impact: With a cloud-based solution, Andretti Indoor Karting &

Games realized a unified system, saving up to \$500,000 a year while relying less on manual processes to save on labor. This shift also enhanced internal knowledge sharing,

fostering team accountability.

**Products:** Dynamics 365 Business Central, Microsoft 365, Power Bl,

Microsoft Teams

# **Business Central migration programs**

Business Central partners can leverage multiple Microsoft migration programs

Programs to help you run a migration assessment

License promotions & offers

Programs to ease your Business Central implementation

Payouts that partners can apply to fund the assessment process

License promotions & offers

Payouts that partners can apply to fund the migration project

\*All offers and programs require eligibility criteria or offers terms. Partners should consult policy documents and the "more information" link for details.



# A Quick, Unbiased, Thorough ERP Evaluation

#### **KICKSTART YOUR CLOUD ERP EVALUATION TODAY!**

Seer 365 is not an ERP implementation partner. We are a technology company, creating solutions that enable companies to quickly and effectively review their current ERP strategy.

We enable you to easily and comprehensively capture all your business requirements to come to a fast, fully-informed decision as to whether Microsoft Dynamics 365 should be your next ERP system.

Successfully used by thousands of companies worldwide, our GYDE365 applications enable you to fully evaluate Dynamics 365 in an easy, 3-step process, with Step 1 taking only a matter of minutes.

#### **Step 1 of the GYDE365 3-Step Process:**

Invest just a few minutes of your time to answer a series of questions regarding what you are looking for from a new ERP system.

Once complete, you'll receive a personalized, high-level, Dynamics 365 Suitability Report directly to your email inbox, detailing:

- Breakdown of Required Modules
- License Volume and Estimated Costs
- Estimated Low to High Implementation Costs
- Recommendation of Next Steps
- ...plus details of how to easily complete Steps 2 & 3.

### **GYDE365** 3-STEP PROCESS

1

Receive your FREE, high-level, Dynamics 365 Suitability Report – TODAY!

Less than 5 minutes



2

Quickly capture your detailed requirements using our structured, GYDE365-Discover application

Only 4-8 hours

3

Use GYDE365-Discover Output Reports and Insights to make a well-informed decision

As little as 1 week



seer365.com/d365suitabilityreport



# Looking for more information



Find out all the details about this announcement: <u>GP End of Life announcement</u> and the <u>Dynamics GP Lifecycle Policies</u> and reach out to your partner if you have any immediate inquiries



Review the <u>Dynamics GP Learn page</u> where you will find additional information including a customer FAQ and Business Central partner recommendations



If you need assistance outside of what your Dynamics GP partner can provide, you can engage a Microsoft representative



Learn more about Microsoft Dynamics 365 Business Central: <u>Move to the Cloud Confidently</u> with Dynamics 365 Business Central and Dynamics 365 Business Central



Understand the tools and programs available to better support your migration from Dynamics GP to the cloud: Migration for the Future with Microsoft



Review the range of <u>resources to support</u> you during this transition, including training programs, documentation, and community forums



Stay informed on analysts' assessments of Business Central: <u>Forbes Advisor Names Business</u>
<u>Central as the Best 2024 ERP</u> and Forrester <u>Total Economic Impact (TEI) survey report about</u>
<u>Microsoft Business Central</u>

