



Introductions



Founder of The ISV Society



Director of Marketing & Software Sales



Poll

• What's your biggest email marketing challenge?





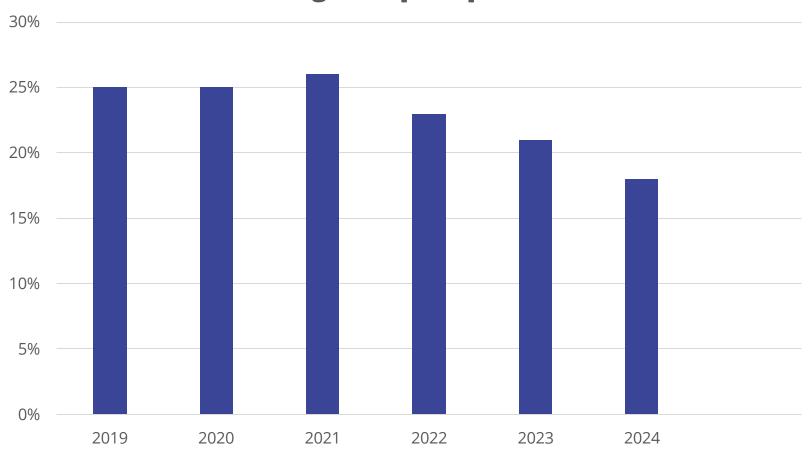
Agenda

- Email is not dead!
- Why your emails may be flatlining
- Diagnosing email issues with Al
- Personalize with Purpose
- Creating high-converting content



Email is not dead

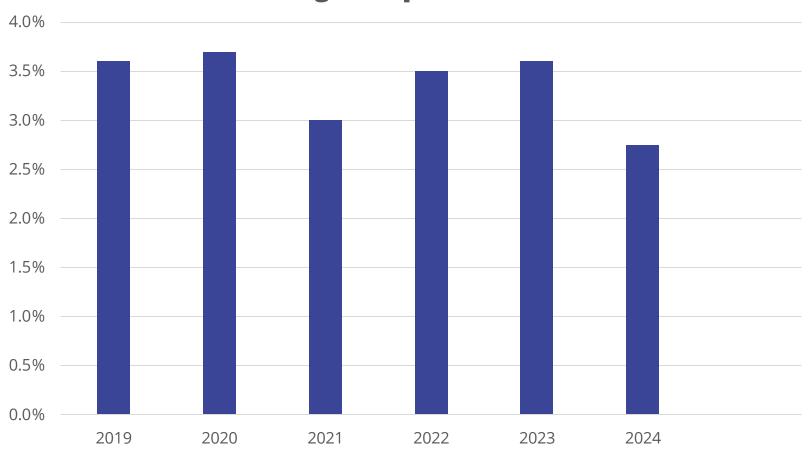
Average Unique Open Rate





Email is not dead

Average Unique Click Rate





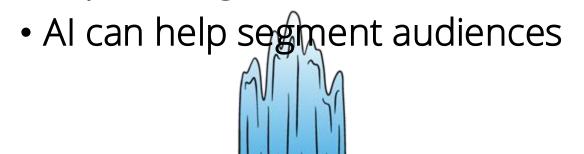




Diagnosing email issues with Al

How to Leverage AI for Smarter Email

- Al-powered subject lines
 - Al predictive analysis
- Optimizing send times with Al



Trust But Verify



- Al is powerful, but it's not infallible.
- Always test Al-generated recommendations with A/B testing.
- Review Al insights with human judgment—context matters!
- Cross-check with real user feedback & behavior patterns.



Data-Driven Optimization

- Tracking behavioral triggers to personalize follow ups
 - Did they open?
 - Did they take an action?
 - Resend to non-openers?
 - Resend to openers
 - What did the download add then to a sequence or workflow





Personalize with Purpose

Advanced Segmentation and Automation



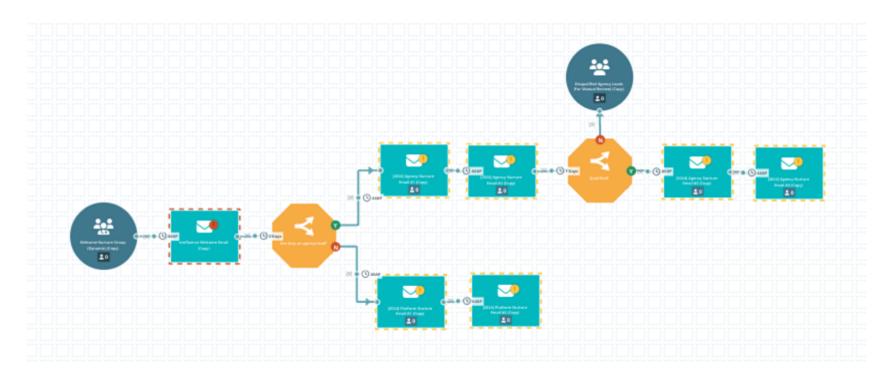
Beyond First Names

Behavioral-based personalization



Beyond First Names

• Dynamic content based on user engagement





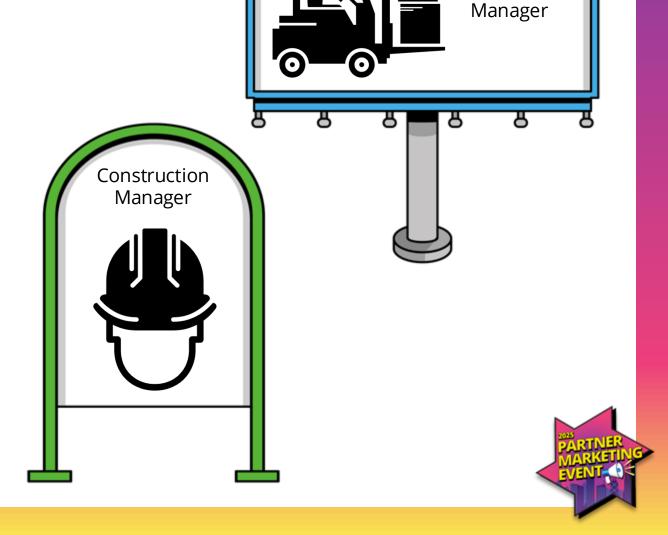


Beyond First Names

Personalization tactics based on title



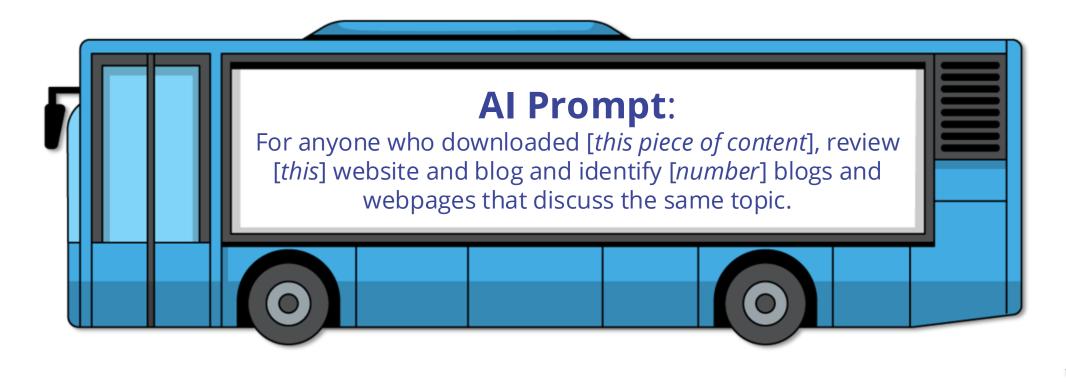




Warehouse

Automating for Impact

- Setting up automated email nurtures that feel personal
- Using Al-driven recommendations to increase relevance





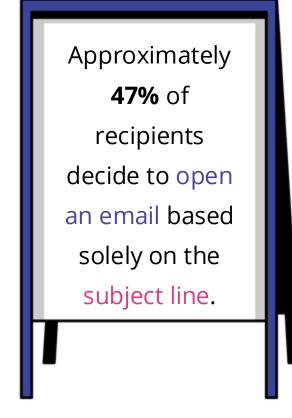
Create Content That Converts

Subject lines, CTAs, Visuals



Crafting Irresistible Subject Lines

- Power words to drive curiosity & urgency
- Al-generated subject lines vs. human-written ones
- Subject line A/B testing tips
- Clear, specific, straight to the point
- What's in it for them



Pre-Header Text



Best Practices for Crafting Irresistible Subject Lines

- Use power words: *Boost, Unlock, Exclusive, Limited-Time*
- Personalize: "Amiee, here's a quick win for your marketing"
- Test different styles:
 - Curiosity: "You're making this email mistake..."
 - **Urgency**: "Last chance: 24 hours left!"
 - Direct value: "How to double your email engagement"
 - **A/B Test**: Try two versions and see which gets higher open rates

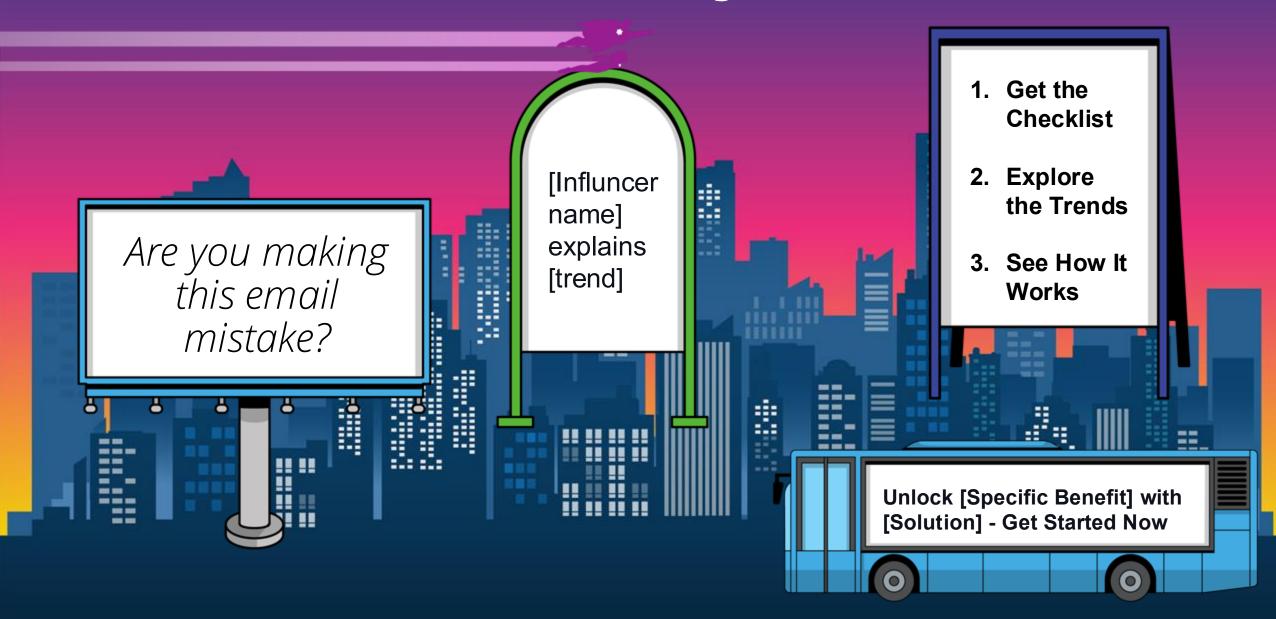
Example:

"Our latest product update" (12% open rate)

"Your workflow just got 10X easier " (25% open rate)



CTAs and Subject Lines



Email Body & Visuals That Resonate

- Using storytelling and pain points to hook readers
- Structure emails for skimmability
- Effective CTAs



Email Segmentation

- Define goals & segments
- Personalization & customization
- Preference center
- Re-engagement campaigns



Engagement Boosters

- The role of GIFs, emoji, interactive content
- Mobile-optimized emails
- Examples of GIFs and emoji
- Show the human side
- Human to human approach
- Have a plan, strategy, and mix of content

Tools: Giphy, EZgif,

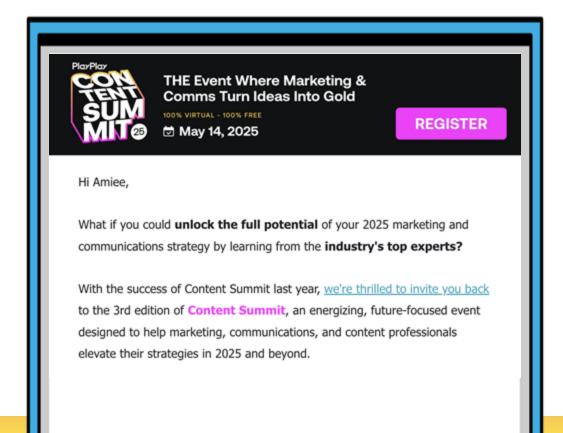
https://giphy.com/

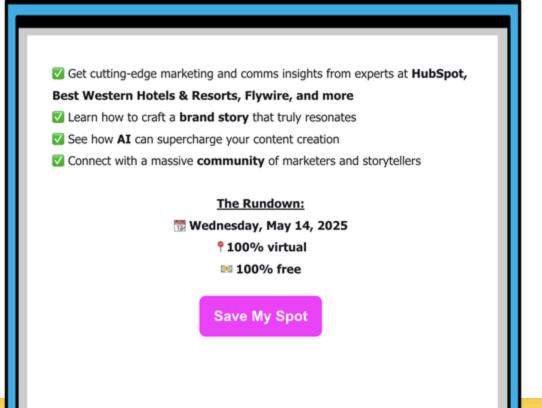




Real-World Email Breakdown

3,000 signed up last year (including you, Amiee!) — Ready to join us again?









Downloads

The ISV Guide To Grow Your Audience

Whether you're looking to generate leads, expand into new ERPs, collaborate with others, or get your content out into the world, this is the guide for you.

The Ultimate Guide to Email Testing

Take your email to the next level with this guide to email testing. You'll find out what to test, when to test and how to interpret the results.









THANK YOU FOR JOINING US!







