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ERP Systems Architect

- 26 Years in Dynamics GP
- 3x Certified in Business Central
- 4x nominee GPUG ALL STAR
- 2023 Product Expert Award
- DUG Leader Arizona
- DUG Advisory & Programming Committee
- Bachelor of Science in Accounting







Partners Customers - GP Customers – Other ERP

General Ledger

#1 Assign User with different Posting date ranges Scenario:

Contoso Electronics is closing their books for April 2025.

It's now **May 14th, 2025**. The Sales and Operations team should only post in May and forward to avoid backdating.

The Accounting team still needs access to post into April to finish monthend closing adjustments.

#1 Assign User with different Posting date ranges

Steps:

1) Go to the **General Ledger Setup** and change the company-wide setting to the new month.

Allow Posting From	5/1/2025
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2) Go to **User Setup** to Allow Accounting to override the General Ledger Setup dates.



Rule of thumb for Dates:

- Fill in both fields User setup, not leave one field blank
- The date of Allow Posting From in User Setup must equal or earlier than the corresponding field in General Ledger Setup
- The date of Allow Posting To in User Setup must be equal or later than the corresponding field in General Ledger Setup

#2 Correcting a GL Journal Entry

Scenario:

Contoso Ltd. posted a journal entry debiting *Rent Expense* \$2,000, but it should have been Office Supplies.

- 1. Search General Ledger Entries.
- 2. Find the \$2,000 entry in Rent Expense.
- 3. Click Process > Reverse Transaction.
- 4. Post the reversal.
- 5. Create a General Journal:
- 6. Debit Office Supplies \$2,000
- 7. Credit Cash/Bank \$2,000
- 8. Post.



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	60140		Water and Sewerag	e for Rental		-	-	Income Statement	Expense	Utilities Expense	Posting		
	60150		Cleaning and Waste	e for Rental		-	-	Income Statement	Expense	Utilities Expense	Posting		
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#3 Correction Dimensions on Posted Transactions

Scenario:

A series of transactions was posted without department code (should be SALES).

- 1. Search General Ledger Entries
- 2. Select all posted transaction to be corrected (click more)
- 3. Click Correct Dimensions
- 4. Select Department Code SALES
- 5. Run Immediately (optional: scheduled)



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	1/16/2025	Pay	ment	BANK1	13					Transfer, January 2025	18200	1,780.49	Bank A	
	1/16/2025	Pay	ment	BANK2						Transfer of funds for Spring 20	25 18400	-2,670.73	Bank A	
	1/16/2025	Pay	ment	BANK2						Transfer of funds for Spring 20	25 18200	2,670.73	Bank A	
	1/16/2025	Pay	ment	DEPOSIT3						Deposit 3, 2025	18400	-3,560.98	Bank A	
	1/16/2025	Pay	ment	DEPOSIT3						Deposit 3, 2025	18200	3,560.98	Bank A	
	1/16/2025	Pay	ment	DEPOSIT4						Deposit 4, 2025	18400	-3,560.98	Bank A	
	→ <u>1/16/2025</u>	Pay	ment	DEPOSIT4						Deposit 4, 2025	18200	3,560.98	Bank A	
	1/1/2023			108001						Direct Cost 20000 on 01/01/23	14130	3,122.80	G/L Act	
	1/1/2023			108001						Direct Cost 20000 on 01/01/23	14140	-3,122.80	G/L Act	
	1/1/2023	Inv	oice	108001			Purchase	DOMESTIC	RETAIL	Invoice 107001	14140	3,122.80	G/L Act	
	1/1/2023	Inv	oice	108001						Invoice 107001	23200	93.68	G/L Act	
	1/1/2023	Inv	oice	108001						Invoice 107001	23200	31.23	G/L Act	
	1/1/2023	Inv	oice	108001						Invoice 107001	23200	62.46	G/L Act=	

Sales & Receivables



#4 Correcting a Posted Sales Invoice

Scenario:

Contoso Ltd. posted a sales invoice to customer Adatum Corp. for 10 laptops at \$1,000 each (\$10,000 total), but it should have been 8 laptops (\$8,000).

- 1. Find the invoice for Adatum Corp. (e.g., Invoice No. PS-INV103215).
- 2. Click Correct > Correct.
- 3. BC creates a credit memo for -\$10,000 and a new draft invoice.
- 4. Edit the new invoice to show 8 laptops (\$8,000).
- 5. Post both the credit memo and the corrected invoice.



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	2/	9/2025	2	/19/2025	Payment	PS-INV103203	10000	Adatum Cor	rporation	S-INV102210		-3,067.00	SALES	SMALL		
	2/	7/2025	2	/17/2025	Payment	PS-INV103204	10000	Adatum Cor	rporation	S-INV102211		-247.83	SALES	SMALL		
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#5 Correcting a Customer Payment Application

Scenario:

Contoso Ltd. applied a \$2,000 payment from School of Art to Invoice PS-INV103**217**, but it should have applied to Invoice PS-INV103**218**.

- 1. Go to Customer Ledger Entries.
- 2. Find the \$2,000 payment.
- 3. Click Process : > Unapply Entries.
- 4. Reopen the payment.
- 5. Click Process > Apply Entries.
- 6. Apply to Invoice **PS-INV103218 >> POST** application



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		3/27/2024		3/27/2024	Invoice	30000	School of Fine Art	Invoice S-INV102196	PS-INV1031	19 944 69	SALES	LARGE		
		3/24/2024		3/24/2024	Payment	30000	School of Fine Art	Invoice S-INV102193	PS-INV103193	-704 92	SALES	LARGE		
		3/24/2024		3/24/2024	Invoice	30000	School of Fine Art	Invoice S-INV102193	PS-INV103193	704.92	SALES	LARGE		
		3/18/2024		3/18/2024	Payment	30000	School of Fine Art	Invoice S-INV102187	PS-INV103187	-412 59	SALES	LARGE		
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#6 Manually Change Sales Order Tax Amount

Scenario:

A sales order tax amount has **\$0.50 cents** difference caused by the timing when SO was created and updating the tax setup.

- 1. General Ledger Setup > Set Max. Tax Difference Allowed
- 2. Sales & Receivables Setup > Allow Tax Difference
- 3. Open the Sales Order S-ORD101001
- 4. Click Order > Statistics
- 5. Click No. of Tax Lines
- 6. Edit Tax Amount > Close
- 7. Post the Sales Order



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	S-ORD101001	÷	10000	Adatum Corporation				2/1/2025	Open	No	0.00	0.00			
	S-GRD101002	÷	10000	Adatum Corporation				1/2/2025	Open	No	0.00	0.00			
	S-ORD101003		30000	School of Fine Art				4/19/2025	Open	No	0.00	0.00			
	S-ORD101004		40000	Alpine Ski House				5/10/2025	Open	No	0.00	0.00			
	S-ORD101005		10000	Adatum Corporation	Y-3	YELLOW			Open	No	0.00	0.00			
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	S-ORD101007		10000	Adatum Corporation	Y-5	YELLOW			Open	No	0.00	0.00			
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	S-ORD101009		10000	Adatum Corporation	SVC-1	MAIN			Open	No	0.00	0.00			

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#7 Consolidated Credit Memo for Multiple Sales Invoices

Scenario:

Contoso Ltd. Sold 5 orders to Recloud over the past month. Later, it was agreed to issue a single credit memo of \$8,000 covering all these invoices due to a bulk return or a rebate.

- 1. Go to Sales Credit Memo > New > Customer < Recloud>
- 2. Prepare > Get Posted Document Lines to Reverse
- 3. Select those 5 invoices > OK
- 4. Review and Post the credit memo.





#8 Correcting a Customer Refund

Scenario:

Contoso Ltd. refunded \$900 to Relectoud by mistake.

- 1. Go to Bank Account Ledger Entries.
- 2. Find the \$900 refund.
- 3. Reverse the transaction.
- 4. Contact Relectoud for repayment or adjust in their account.





#9 Fixing a Credit Limit Warning Override

Scenario:

A \$15,000 invoice was posted to Proseware Ltd. even though it exceeded their \$10,000 credit limit, and it should have been split across 2 deliveries.

Note:

The system warns you if a customer's credit limit is exceeded.
 But it does NOT block posting—even if you go over the limit.



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#10 Reversing a Bank Deposit

Scenario:

A bank deposit of \$3,200 from Recloud was posted twice.

Posting Date ↓	Document Type	Document No.	Bank Account No.	Description	Department Code	Customergro Code	Amount
6/4/2025	Payment	G02005	CHECKING	Relectoud	SALES	MEDIUM	3,200.00
6/4/2025	Payment	G02004	CHECKING	Relectoud	SALES	MEDIUM	3,200.00

- 1. Go to Bank Account Ledger Entries.
- 2. Find one of the \$3,200 deposits.
- 3. Click Process > Reverse Transaction.
- 4. Post the reversal.





Purchasing & Payables

#11 Fixing a Vendor Invoice Posting

Scenario:

A purchase invoice for Fabrikam, Inc. was posted for \$12,000 in the *Consulting Services* account. It should have been posted to *Software & Subscription*.

- 1. Search Posted Purchase Invoices.
- 2. Open the \$12,000 invoice.
- 3. Click Correct.
- 4. Post the credit memo.
- 5. A new invoice is ready for \$12,000 use the Software Licenses account.
- 6. Use "B" on Invoice "#INV0012B" for reference. Post.



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	108206		107206	40000	Wide World Importers			1,052.10	1,115.23		0	3/31/2024	1,115.2	3	
	108205		107205	40000	Wide World Importers			13,078.80	13,863.53		0	3/31/2024	13,863.5	3	
	108204		107204	30000	Graphic Design Institute			684.80	725.89		0	3/31/2024	725.8	9	
	108203		107203	20000	First Up Consultants			1,352.70	1,433.86		0	3/31/2024	1,433.8	6	
	108202		107 <mark>20</mark> 2	50000	Nod Publishers			14,052.60	14,895.76		0	3/31/2024	14,895.7	6	
	108201		107201	10000	Fabrikam, Inc.			1,953.90	2,071.13		0	3/31/2024	2,071.1	3	
	108200		107200	50000	Nod Publishers			2,243.50	2,378.11		0	3/31/2024	2,378.1	1	
	100100		107100	20000	Flash Da Canada ata			1 10 4 00	1 355 00		0	2/24/2024	1 255 0		

#12 Return to Vendor using Credit Memo

Scenario:

Cronus bought 7 laptops to Vendor Fabrikam and realized only need 6. Need to return one laptop.

- 1. Create New Purchase Credit Memo
- 2. Enter Vendor Name > Prepare > Copy Documents > Posted Invoice > select the original purchase Invoice of 7 laptops
- 3. Change the quantity from 7 to 1
- 4. Enter the vendor Invoice#. Post





#13 Update the No. Series

ERORR

Scenario:

You are working on Purchase Invoices and received an error message like this:

Vendor Name	8 Fabrikam. Inc.		
Contact · · · · · · · · · · · · · · · · · · ·	You cannot assign new numb number series P-INV.	ers from the	
Document Date	Open No. Series Lines	UB	

#13 Update the No. Series

Steps: Navigate to the No. Series page and select the series to edit.

No. Series				~	Saved
@ ~ ₽ 🖪	+ New 💀 Edit List	💼 Delete 🔚 Lines	🖻 🖻 Relationship	s	r P
Code † 🗸 🗸	Description	Starting No.	Ending No.	ast Date Used	Last No. Used
P-INV	Purchase Invoice	107001	107210	5/4/2025	

Either Edit the Ending No. or leave the Ending No. BLANK

No. Se <mark>ries Lines</mark>		+ New	🐺 Edit List	<u> </u> Delete		
Starting Date ↑	Starting No. †	Ending No.	Last Date Used	Last No. Used	Warning No.	Increment- by No.



#14 User Mistakenly Posted an Increase Inventory at \$0.00 Cost

Scenario:

The inventory quantity for Item 1002 increased by 10 units. But the inventory

value in the general ledger did not increase because the cost was \$0.00

Q No. 1 ~	Q Description	Туре	Quantity on Hand	Substi Exist	Assem BOM	Base Unit of Measure	Cost is Adj	Unit Cost	Unit Price
1002	HD Logitech	Inventory	10	No	No	PCS		0.00	0.00

Why This Is a Problem:

- COGS (Cost of Goods Sold) will be understated when those items are sold
- Inventory valuation reports will show incorrect values
- It can distort profit margins and financial reporting

#14 User Mistakenly Posted an Inventory Increase at \$0.00 Cost

Solution:

Reverse and Re-Enter with Correct Cost (Use only if original posting was a mistake and not yet used/sold)

Step 1: Post a negative adjustment of 10 units at \$0.00 Step 2: Post a positive adjustment of 10 units at correct cost



•	😫 Items		× +										-	٥	×
÷	\rightarrow G	25 businesscent	tral.dynamics.com/0528c7b2-c)28-4318-9c2e-52bc28	3578f6e/PayablesAgent?	company=CRONU	S%20USA%2C%20	Inc.&node=00002	33e-fd3e-0000-0	c46-0f00836bd2c	12&page=31&d	dc 😅	\$	0	:
88	💙 Giving	g > Gifts 🗋 Kidzor	ne 🗅 Accounting 🗀 Check	Wells Fargo Bank	G VGC Attendance Co	Rew Fluro Ser	vice 📑 BC -Sandb	box 😫 BC-DCON	Microsoft	BC C DEV -	BC	»		All Bookm	narks
	Dynamic	cs 365 Business C	Central							Environment: PayablesAgent	@ ∕2	Q	ŝ	?	
		CRONUS US	5A, Inc. Finance \lor	Cash Managemer	nt∨ Sales∨ Pu	rchasing \vee SI	nopify~ A	All Reports				(so)			
		Items: All ~	Øc∨	×× C	+ New 🗸 📋 Dele	ete Home 🗸	Item V Prices	& Discounts 🗸	Attributes \lor	& 7	■ 0	2			
		Q. No. †	Q Description	Туре	Subs Quantity on Hand Exist	ti Assem E BOM N	Co. ase Unit of is Measure Ad	st j Unit C	ost Unit P	rice Vendor No.	Default Deferral Template				
		1002	HD Logitech	Inventory	10 No	No	PCS		0.00	0.00					

#15 Reconcile Routine Tips

Review Chart of Accounts

No.	Name	Net Change	Balance	Income/Balance	Account Category
10000	Balance Sheet	a .	=	Balance Sheet	Assets
10001	Assets	-	-	Balance Sheet	Assets
11000	Intangible Fixed Assets	-	-	Balance Sheet	Assets
11100	Development Expenditure	> 350,000.00	350,000.00	Income Statement	Assets
11200	Tenancy, Site Leasehold and similar rights	-	-	Balance Sheet	Assets
11300	Goodwill		-	Balance Sheet	Assets



o Tip	Us	se Fi	ilter			
Chart of Accounts:	Validate B/S 🗸		🗓 Delete 🛛 🐺 Ec	lit List Home 🗸 Acco	unt \vee Balance \vee	Navigate \vee
Views All	×	No. 🖤	Name			Net Change
Validate B/S Show only posting Hide blocked acco Filter list by:	g accounts ounts			Result should be blar	nk	
× Income/Balance Balance Sheet × No.	~					
400009999				. Miduál Maria	Lite	

Review Financial Reports:

- Run financial statements (Profit & Loss, Balance Sheet) to confirm accuracy.
- Verify that all subledgers match the general ledger.
 - Bank Accounts (ex.18200 & 18400) *Bank Accounts*
 - Aged Accounts Receivable (ex.15199)

Customers > ... Reports > Reports > Finance Reports > Aged AR

Aged Accounts Payable (ex. 22100)
 Vendors > Reports > General > Aged AP

Copy Company for backup

Do this at the very end before closing the period

Companies > highlight company > Copy



Pro TipCreate 2 fiscal years openImage: Accounting Periods > Create Year



• Reconcile Checkbooks Daily (Bank Accounts vs. COA)

- Reconcile the subledger monthly
- Adjust Allow Posting date range monthly

Thank You!

B





Cecile Dinh







