

Alithya

Your Trusted Frontier Partner to Accelerate AI Transformation



150k

M365 Copilot licenses influenced

70

Deployable AI Powered Industry Agents

80

Copilot Clients Engagements

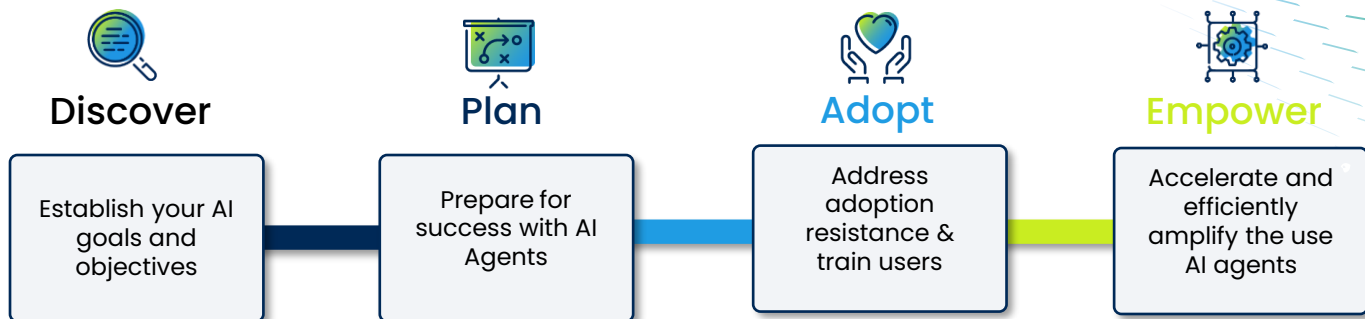
Alithya Partner Eligibility

- PowerCat Partner
- ECIF / MCI Engagements
- Copilot Prioritized Partner
- FastTrack Ready
- MACC eligible solution

Alithya is a trusted, award-winning Microsoft Partner delivering integrated cloud solutions in both Modern Work and Business Applications. We accelerate your AI journey through a structured approach, proven methodology, and comprehensive AI-ready services.

Supporting every step of your AI journey

Whether clients are just beginning with AI or already scaling advanced solutions, Alithya meets them at any stage. We help organizations build the right foundations, accelerate adoption, and scale Copilot and Agentic solutions to achieve meaningful, measurable outcomes.



Process Intelligence at the Core of Copilot Adoption

We don't build AI Agents for their novelty; we deploy them where they truly add measurable value. Using **Process Mining**, we analyze how work actually happens across systems to uncover bottlenecks, inefficiencies, and automation opportunities. This data-driven insight allows us to **prioritize Agents where they deliver the highest impact.**

Transform your industry with Alithya's Custom Agents



Tailored AI Agents for Every Industry



Consumer Goods

A global CPG manufacturer needed faster ERP workflows and AI-driven decision support within Dynamics 365 Finance.

What we accomplished:

Eliminated manual ERP steps, reducing process cycle times.
Lowered operational overhead by embedding conversational AI into workflows.



FinServ

A global technology distributor needed to modernize legacy service systems and shift to an AI-powered digital contact center.

What we accomplished:

Reduced handling time through automated, AI-supported workflows.
Increased agent capacity without adding headcount.



Food & Beverage

A major dairy and beverage producer needed to modernize customer service with an AI-enabled contact center.

What we accomplished:

Reduced handling time, lowering operational costs.
Improved documentation quality, reducing escalations and rework.



Retail Food

A major supermarket chain needed to upgrade its aging phone system to an AI-enabled omnichannel contact center.

What we accomplished:

Shortened call resolution times, improving customer satisfaction.
Reduced agent workload through automated summarization and insights.



Global Banking

A major international financial institution needed a secure, structured path to adopt Microsoft 365 Copilot responsibly.

What we accomplished:

Minimized compliance risk through data-sharing safeguards.
Improved employee efficiency with targeted Copilot and prompt-engineering training..



Manufacturing
-Fertilizers

One of the largest Potage Producer needed to replace slow, inconsistent, and paper-based incident reporting across remote mine and plant site.

What we accomplished:

Cut reporting time from days to minutes, accelerating safety response.
Reduced operational risk with complete, AI-guided reporting